



**DOG PARTNERS**  
dogpartners.ca

**BC SPCA AnimalKind Accredited  
Fear Free Certified, Force-Free Dog Training**

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## **Policies for all Private Training and Training Packages with Dog Partners**

Welcome! Please read and familiarize yourself with the following Policies. You will be provided with and asked to submit a signed copy of this document prior to commencement of any training.

### **Fees:**

1. Fees for individual Private Training Visits are payable by etransfer, cash or cheque at the time of or prior to the date scheduled for training.
2. Fees for Training Packages must be pre-paid at least 1 day prior to the first session.
3. Fees for Private Training and Training Packages are non-refundable.
4. Training Packages must be used within 6 months of purchase. Any remaining sessions after 6 months of the first session, will be considered expired. If you require an exception to this policy, please discuss your requirements directly with your Dog Partners trainer.
5. Fees for Private Training Visits or Training Packages are not transferable to Group Classes.
6. We do not directly collect fees from any Pet Insurance Provider. We will require that you pay us directly and follow up with your own Insurance Provider for reimbursement.

### **Our Training:**

1. Our training methods are Positive and Force Free, and these are the only methods that will be used.
2. We will be using treats as reinforcement during training sessions. We will bring some treats of our own, but also ask that you have plenty of your dog's favorite treats available as well during each session.
3. Please advise your trainer if your dog has any food allergies.
4. Please be aware that we occasionally take video and/or photos of training sessions for use in our training materials, published articles, social media and/or website content. Your signature on this document indicates your consent to their use.

### **Equipment:**

1. Your dog should have a flat buckle or snap type collar and a regular 4 or 6-foot leash.
2. In addition to the point above, we strongly recommend and prefer that you also use a body harness for your dog. We have a list of harnesses we recommend.
3. We do not allow choke, prong, pinch, or shock collars on the dogs training with us. This equipment is not compatible with our training methods. If you currently use any of these on your dog, please discuss this with your trainer before booking your training session.
4. Flexi-leads (extendable leashes) are not allowed during training sessions.

### **Safety Precautions:**

1. Please be aware that your trainer may require you to take certain safety precautions prior to the commencement of any training sessions. If this is the case, your trainer will advise you and discuss why and how to comply with our requests.

If you have any questions about any of these policies, please do not hesitate to discuss them with your trainer prior to booking any training or email our questions to Valerie Barry at [valerie@dogpartners.ca](mailto:valerie@dogpartners.ca).