On November 6, 2013 after an open invitation to the Old East Village neighbourhood, over 50 people came together to form a task force to develop a neighbourhood safety plan for the Old East Village that is community driven and action oriented. Over a period of 6 months, task force members met monthly and have worked hard to:

1. Develop a vision for the neighbourhood.
2. Identify the strengths, challenges and opportunities in Old East Village.
3. Develop key areas of focus in the neighbourhood and strategies that leverage the community’s strengths to build a safer neighbourhood.
4. Seek neighbourhood feedback on the work that was completed to date. Through an online and paper survey tools, 261 individuals responded providing feedback on the vision, areas of focus and strategies.

The information below reflects that plan.

**Definition of a Safe Neighbourhood**

For OEV, a safer neighbourhood weaves together residences, services, businesses, resources, and public spaces to promote inclusion, community ownership, collaboration to solve problems, and a celebration of shared cultural, social and historical values while discouraging crime and behaviours that are harmful to the community.

**Five Areas of Focus in the Neighbourhood Safety Plan**

1. Neighbourhood Engagement
2. Community Ownership
3. Physical Space
4. Economy
5. Programs and Services

**Strategies to be Accomplished over the next 3 Years**

1. **Neighbourhood Engagement**
   
   - Work with organizations to provide training/learning opportunities with respect to safety.
   - Build a culture of regular gathering places to meet your neighbours.
   - Add more events on a more regular schedule with more involvement from sectors like businesses, youth, older adults.
• Strengthen public education of safety resources available in the community (such as London Police Foot Patrol, London CARES, OEVCA Safety Committee, Neighbourhood Watch, Addiction Services Thames Valley (ADTSV))
• Determine how to communicate with residents in the most effective way possible including the use of social media
• Create a resident/community based leadership team to manage the implementation of the OEV neighbourhood safety plan

2. Community Ownership

• Undertake a community safety audit to highlight areas of risk or concern. Use this as a way to bring community agencies and groups together to address outcomes of audit.
• Expand and increase participation in Neighbourhood Watch and other watch/community safety groups
• Improve the feedback and communication method with London Police Service to address perception that reporting incidents can be pointless. Understand how London Police Service are responding to issues

3. Physical Space

• Improve lighting in the neighbourhood
• Deter unwanted behaviour within residential areas and improve safety conditions at meeting points within residential areas
• Make streets safer for pedestrians and cyclists
• Develop a local reporting program and educational information regarding property maintenance standards (homes, businesses, parking lots, abandoned buildings and lots)
• Replace play surface at Boyle playground
• Work with the owner and property standards to improve the Embassy lot
• Keep the Dundas Street corridor clean and free of trash, litter, needles and graffiti
• Beautify the neighbourhood
• Examine the parking issues in the neighbourhood as it relates to safety concerns
• Engage the City of London once Lorne Ave Public School is declared surplus so that the building does not remain vacant
• Engage with the City of London in the development of the Official Plan (the London Plan) to advocate for a balance of business and services in the neighbourhood

4. Economy

• Engage the Old East Village BIA and other economic leaders regarding neighbourhood economic development
5. **Programs and Services**

- Integrated multi-party efforts to complement the efforts of London Police Service led by the Old East Village
- Improve needle collection in the Old East Village
- Develop effective practices for service providers, participants, businesses and neighbours to work together
- Use pre-existing resources to add an innovative range of housing

**Implementation Strategy**

Create a resident/community based leadership team/network to oversee implementation of the safety plan:

- Representation may include residents, service providers, service recipients, business operators and others.
- There will be a broad call out to the OEV neighbourhood.
- Ownership is with the community.
- City may act as a resource for the implementation strategy.
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<tr>
<th>Strategy</th>
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<tr>
<td>Work with organizations to provide training/learning opportunities with respect to safety</td>
<td>1. Resurrect the Course/Certificate held by the Police-Business Academy and Citizen Academy 2. Broaden invitation of LIHC session where residents, businesses, agencies, service recipients attend a drop in to discuss what they can do to increase safety</td>
<td>Spring 2015</td>
<td>Staff Sgt. Henry Pateman Henry Eastabrook - LIHC</td>
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<td>Build a culture of regular gathering places to meet your neighbours</td>
<td>1. Identify spaces for safe gathering places (such as a dog park and community garden)</td>
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<td>Add more events on a more regular schedule with more involvement from sectors like businesses, youth, older adults</td>
<td>1. Create events that are inclusive of all Londoners Tweed Ride, Heritage Day 2. Weekly events in the OEV Market Parking lot in the evenings – dancing, drumming, parties 3. Movie Nights 4. Youth led events 5. A taste of OEV 6. Organize ability specific sports leagues</td>
<td>This year October</td>
<td>OEVA has a sub-committee just started Youth Opportunities Unlimited?</td>
<td>Brandon – Movie nights (City of London movie kit) Person to work with youth possibly from the community Kate (Taste of OEV) Boyle Activity Centre (sports)</td>
<td>• Continue discussion with other groups in the community to create a plan for the year • Connect with Tourism London to promote events/awareness • Promote opportunities at high schools, challenge between schools</td>
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<tr>
<td>Strengthen public education of safety resources available in the community (such as London Police Foot Patrol, London CArES, OEVCA Safety Committee, Neighbourhood Watch, Addiction Services Thames Valley (ADTSV))</td>
<td>1. Gather and distribute safety resources, points of contact, contact information, etc for the organizations:  • Magnets with contact info – who to call if…  • Create “electronic portal” of safety info that people can contribute “valuable” safety info to  • Create print resources with this same information 2. Talk to the City of London to understand how the OEV neighbourhood and London CArES can work together 3. Engage with other services to better understand their roles and the impact on the neighbourhood</td>
<td>City of London OEVCA – safety sub-committee (Greg Fowler) LPS</td>
<td></td>
<td></td>
<td>• Produce print resource in collaboration with COL • OEVCA determines what needs/resources are required • Combine “problem property” info (now on physical space)</td>
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| Determine how to communicate with residents in the most effective way possible including the use of social media | 1. Conduct focus groups (inclusive) at accessible locations to determine:  • How people currently find out about events  • What residents don’t know about that they wish they did (community events, City “happenings”, points of contact, how to get involved etc) 2. Centralize neighbourhood information and intent of Task Force (purchase web domain eg. OEV.ca, oldeastvillage.ca) 3. Communicate with realtors to enhance the message of investing in a neighbourhood and lifestyle vs. “just buying a house”  • Invite realtors to events/host event for realtors | Ongoing | Joanne Bishop (Hub) Paul Seale (BIA) | OEVCA Communications Committee | • Ask Boyle if we can use space to run activity program to teach people about social media • Determine who will carry on “meeting” • If receptive approach BIA about their use (or current lack thereof) of social media • Coaching people how to use it • Contact Dayna Morningstar (Paul Hubert will make connection) • Recruit a student to develop social media strategy for BIA and broader


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| • Block party so realtors can get to know OEV community, residents, etc.  
  • Send communications to realtors about benefits of living in OEV  
4. Strategic, targeted tweets  
5. Consider the use of “hoot suite” to manage and schedule social media  
6. Adopt the use of Instagram as a way of engaging younger population  
7. Promote events (think outside the box in terms of “how”)  
8. “Positive energy campaign” to encourage and allow people/Londoners to begin thinking about OEV in a different way – positive story telling  
| community and improve BIA website  
• Contact OEVCA Communications Committee to discuss opportunities to enhance outward communication to the rest of London |
| Create a resident/community based leadership team to manage the implementation of the OEV neighbourhood safety plan  
| 1. Inventory existing human resources and leaders  
2. Recruit persons interested in taking a leadership role  
3. Describing roles and tasks  
4. Identify skill sets to do tasks  
5. Develop new leaders  
6. Open to entire community  
7. Establish Rules of Governance  
| immediate  
Members at large (taskforce)  
City of London  
OEVBIA  
Resident management implementation team  
| City Staff  
• City to do call out to persons interested in implementation  
|
**COMMUNITY OWNERSHIP**

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<tr>
<th>Strategy</th>
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</thead>
</table>
| Undertake a community safety audit to highlight areas of risk or concern. Use this as way to bring community agencies and groups together to address outcomes of audit. | 1. Talk to City of London regarding the Neighbourhood Safety Audit tool kit  
2. Promote safety audit to all sections of the community, invites groups, residents, businesses to participate | June to September 2014 | Community Association | Residents  
Community Association  
Community groups  
City of London | - Plan audit  
- Undertake audit  
- Organize a meeting to review outcomes from the audit  
- Identify groups to lead on areas from the audit and develop action plans |
| Expand and increase participation in Neighbourhood Watch and other watch/community safety groups | 1. Increase promotion of Neighbourhood Watch in the community. Ensure clear message of what Neighbourhood Watch does and how it operates.  
2. Increase number of watches and block parent homes in the community.  
3. On a monthly basis have a group of residents, businesses etc. go out and clean up graffiti – Neighbourhood Watch can provide supplies | June to October 2014 | Local residents | Neighbourhood Watch (as a facilitator organization – helping people to help themselves – not running programs)  
Local event organizers  
Police, Fire and EMS  
Local venues  
Community newsletter | - Promote “neighbour night out”, organized by Neighbourhood Watch for June 11  
- Meet with event organizers to identify opportunities to promote local Neighbourhood Watch  
- Arrange for attendance of volunteers at events  
- Provide information about the operation of the Neighbourhood Watch, and promote Neighbourhood Watch through the community newsletter and community events providing contact information for interested parties, share information on how to help yourself |
| Improve the feedback and communication method with London Police Service to address perception that reporting incidents can be pointless. Understand how | 1. Expansion of Block Parent walking school bus | June to December 2014 | Local resident/Block Parent | Block Parent  
Local event organizers  
Residents  
Community newsletter  
Police Service  
Neighbourhood Watch | - Liaise with Police Service to explore fast-tracking of police checks for a recruitment drive  
- Promote the Block Parent walking school bus at local community events; identify demand for new routes  
- Recruit residents to participate in walking school bus |
|  | 1. Develop a mechanism to provide feedback to the community of Police actions and initiatives  
2. Increase invitations to Community Oriented Response Officer (COR Police) to attend and participate in neighbourhood events  
3. Provide general information in relation to crime and | June – December 2014 | Neighbourhood Watch  
OEVCA | Neighbourhood Watch  
Residents  
Community agencies  
Businesses  
Police Service  
Community newsletter | - Identify how community can be advised of what issues the Police Service are aware of and are investigating, monitoring  
- Develop a line of communication from the local Police via the |
<table>
<thead>
<tr>
<th>London Police Service are responding to issues</th>
<th>December 2014</th>
<th>Watch OEVCA</th>
<th>Neighbourhood Watch</th>
</tr>
</thead>
</table>
| responding to crime. Increase confidence of residents unsure whether to make a report  
  - Develop an FAQ: When is it okay to call police – provide concrete examples for example: if someone is sleeping on your porch what you should and shouldn’t do and that it’s okay to call police....  
  - Explore opportunity for police to share crime mapping |               |             | Plan opportunities for police to engage with local community through local community events (eg community forum to provide updates)  
  - Share summary information through the community newsletter  
  - Organize a meeting for residents and local businesses to identify the information that they would like to receive from the police service (eg rights when reporting a crime, how the police will respond to a report, how to report, what should be reported)  
  - Feedback requests for information via Neighbourhood Watch  
  - Circulate information via Neighbourhood Watch groups and community newsletter |
## PHYSICAL SPACE

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<td><strong>Improve lighting in the neighbourhood</strong></td>
<td>1. Upgrade lighting fixtures (character of light fixtures) 2. Add more lighting 3. Lighting improvement program for businesses and homes (possible grants and or loans) 4. Explore blue lighting in known problem areas</td>
<td>Over 10 years, street by street Improvement program yr 1</td>
<td>Committee and OEVCA OEV BIA</td>
<td>-</td>
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<tr>
<td><strong>Deter unwanted behaviour within residential areas and improve safety conditions at meeting points within residential areas</strong></td>
<td>1. Improve lighting 2. Evaluate if payphones are necessary 3. Approach store to remove phone 4. Keeping up area (clean and well kept)</td>
<td>Year 1 (asap)</td>
<td>Local residents OEVCA Local Businesses</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td><strong>Make streets safer for pedestrians and cyclists</strong></td>
<td>1. Make OEV a “Bike Friendly “ neighbourhood  a. Create a social media campaign b. Add bicycle signage or decorations c. Host bike-focused events d. Connect with London Police Service cycle unit to attend existing bike rides in the neighbourhood e. Increase bike parking along Dundas St. corridor with artistic flare f. Make Queens Ave bike lane 2-way and segregated. g. Promote safer cycling practices 2. Traffic Calming Strategy  a. Reduce speed limit &amp; better posting of speed limit (particularly around Lorne Ave Public School) b. Targeted traffic enforcement - through City Hall request to the London Police Service c. Decrease speed limit generally on all residential streets in the neighbourhood to 40km/hr d. Add “share the road” signs to Adelaide St. e. Add signs on Quebec St. overpass warning drivers to slow for upcoming crosswalk f. Physical changes to identified areas in the neighbourhood for traffic calming (bump outs, speed humps, raised intersections, crosswalks,4 way stops, etc…) g. Adelaide St. over/under pass (would help reduce cut-through traffic due to trains) h. Promote safer driving practices</td>
<td>1 – 3 years</td>
<td>OEV CA OEV BIA Cycling Group OEV Comm. Assoc. OEV Bike Groups OEV BIA Committee and Residents</td>
<td>Neighbourhood petitions City of London staff support Small grants</td>
<td>- Form cycling committee - Formalize request - Contact City to request meeting to discuss ideas</td>
</tr>
<tr>
<td><strong>Develop a local reporting program and educational</strong></td>
<td>1. Report program for Property Maintenance 2. Create group to champion property standards</td>
<td>Year 1</td>
<td>OEVCA Local Residents</td>
<td>- Contact OEVCA</td>
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| Information regarding property maintenance standards (homes, businesses, parking lots, abandoned buildings and lots) | 3. A system to allow for people to report Property Standards issues to group rather than directly to City | 4. Clean up abandoned lots  
   a. Temporary uses (tactical urbanism, cleaning up abandoned lots and creating activity within the space)  
   b. Property Standards (ensuring the spaces are kept clean) | City of London Parks Planning  
   • Spread word of idea, gain community support |
|---|---|---|---|
| Replace play surface at Boyle playground | 1. Contact City of London Parks Planning to request the surface of the park be replaced | Year 1 | City of London Parks Planning  
   • Find out who owns the property – contact the City to determine / BIA  
   • Contact owner to discuss idea  
   • Connect with city to determine process |
| Work with the owner and property standards to improve the Embassy lot | 1. Work with the owner to improve sight (clean up) of the lot  
   2. Explore possible uses in the future for the space (such as dog park or community garden) | Year 1 | Kim Walker  
   Local Councillor  
   • Meet with OEVBIA to discuss idea  
   • Identify ideal locations for new waste receptacles  
   • Research other cities that have waste containers for businesses  
   • Connect with Police and needle exchange  
   • Connect with Neighbourhood Watch London regarding their graffiti removal program |
| Keep the Dundas Street corridor clean and free of trash, litter, needles and graffiti | 1. Increase the number of waste receptacles on the Dundas corridor  
   2. Get waste containers specifically for Dundas Street businesses to use  
   3. Create a shopping cart collection team and designated pick-up spot  
   4. Clean city parking lots more regularly  
   5. Increase frequency of community clean-up days | 1 – 2 years | OEV BIA  
   City of London – Waste Management  
   City of London staff support  
   Funds for waste containers for Dundas Street Businesses (could come from the businesses?)  
   Neighbourhood Watch (graffiti)  
   • Coordinate meeting with the OEVBIA and garden-focused groups in the neighbourhood to create plan and move forward  
   • Contact City of London about Queens Park Garden  
   • Contact City of London regarding the Adopt-a-Park program |
| Beautify the neighbourhood | 1. “Greenification” of Dundas corridor with business-focused garden contest  
   2. Coordinate with existing garden tour to help grow and increase visibility (Garden Gates Open)  
   3. Explore the possibility of having a community garden in Queens Park  
   4. Beautify the tracks  
   5. Ensure that all OEV parks are adopted | 1 – 2 years | OEV BIA  
   OEVCA  
   Food Not Lawns  
   BIA staff time to coordinate with businesses  
   Garden supplies (donated?)  
   City of London Adopt-a-Park program  
   • Meet with OEVBIA and garden-focused groups in the neighbourhood to create plan and move forward  
   • Contact City of London about Queens Park Garden  
   • Contact City of London regarding the Adopt-a-Park program |
| Examine the parking issues in the neighbourhood as it relates to safety concerns | 1. Consult with the OEVCA regarding their current parking plan for the OEV neighbourhood | Year 1 | Implementation Team  
   OEVCA |
<p>| Engage the City of London once Lorne Ave Public School is declared surplus so that the building does not remain vacant | 1. Encourage the Thames Valley District School Board to act quickly to complete the process to declare the building surplus | | |
| <strong>Engage with the City of London in the development of the Official Plan (the London Plan) to advocate for a balance of business and services in the neighbourhood</strong> | <strong>1. Attend community events, public meetings and other opportunities to advocate for a balance of business and services in the Old East Village neighbourhood be incorporated into the Official Plan</strong> |   |   |   |</p>
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<td>Engage the Old East Village BIA and other economic leaders regarding</td>
<td>1. Promote shopping in the OEV business corridor</td>
<td></td>
<td></td>
<td>OEVBIA&lt;br&gt;OEV Business Merchants Association</td>
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<td>neighbourhood economic development</td>
<td>2. Engage with the OEVBIA regarding their economic development plan for the neighbourhood</td>
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<td></td>
<td>3. Engage with the OEV Merchants Association</td>
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# DRAFT OLD EAST VILLAGE NEIGHBOURHOOD SAFETY WORKPLAN

## Programs and Services

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<td><strong>Integrated multi-party efforts to complement the efforts of London Police Service led by the Old East Village</strong></td>
<td>1. OEV to receive regular education/information on the role of London Police Services (LPS) foot patrol /Persons at Risk including local crime issues - start with an open house 2. Help the OEV what the police can and cannot do 3. Determine economically viable alternatives to a police presence 4. Proactively work with LPS when community events take place 5. Increase Neighbourhood Watch 6. Hold community information sessions 7. Link to Block Parties</td>
<td>Before Oct. 2014 Sept 2014-ongoing June 2014 June to October 2014</td>
<td>LPS Community association Neighbourhood Watch</td>
<td>Open house at 601 Dundas Invitations Meeting location</td>
<td>• Open house</td>
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<tr>
<td><strong>Improve needle collection in the Old East Village</strong></td>
<td>1. Install more stationary needle bins 2. Install creatively designed needle collection bins 3. Expand communication of location of stationary bins • Provide a map of the locations and links to Middlesex London Health Unite (MLHU)/ London CARES/City of London/ Regional HIV and Aids Connection (RHAC) websites 4. Train residents and have local cleanup crews • Determine costs of small sharp containers for the cleanup crews • Determine who will accept the collected needles in OEV 5. Implement needle walks with a trained group of volunteers</td>
<td>June 2014</td>
<td>RHAC London CARES MLHU</td>
<td>Small sharp's containers Stationary needle bins</td>
<td>• Expand communication of location of stationary bins - provide a map of locations and links to MLHU/London CARES/City of London/RHAC websites</td>
</tr>
<tr>
<td><strong>Develop effective practices for service providers, participants, businesses and neighbours to work together</strong></td>
<td>De-mystify social services to residents through the following actions: 1. Social services/LPS collaborate together to provide OEV quarterly meetings, events such as open house 2. Increase accessibility of social services to local residents to increase their engagement 3. Gather a list of who is interested, develop a schedule 4. Consider a passport booklet- like Open Doors/ Kavalcade 5. Provide regular training education events for residents on prevailing issues such as homelessness, addictions, mental illness</td>
<td>September 2014</td>
<td>Unity Project to Champion</td>
<td>London Police Service London CARES Unity Project ADTSV RHAC Neighbourhood Watch OEVCA OEVBIA OEV Merchants Association</td>
<td>• Meet with all agencies, residents, businesses, etc • Study European and other countries models of community collaboration</td>
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**DRAFT OLD EAST VILLAGE NEIGHBOURHOOD SAFETY WORKPLAN**

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<td><strong>6.</strong> Encourage involvement of residents in the services. Agencies develop volunteer opportunities using existing volunteers to canvas</td>
<td>June – ongoing</td>
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<tr>
<td><strong>7.</strong> Encourage positive media stories with accurate information</td>
<td>June – December 2014</td>
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<tr>
<td><strong>8.</strong> Anchor support from those that live and work in the neighbourhood</td>
<td>September – December 2014</td>
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<td><strong>9.</strong> Build on the goodwill of the OEV safety task force to continue to implement strategies</td>
<td>June–Dec 2014</td>
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<tr>
<td><strong>10.</strong> Study European and other countries models of community collaboration</td>
<td>Sept to March 2015</td>
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<td><strong>11.</strong> Support the knowledge transfer and exchange of ideas and opportunities</td>
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<td><strong>12.</strong> Learn through web/library/videos</td>
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<td><strong>13.</strong> Host a session to present the finding to OEV with a call to action</td>
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<td><strong>14.</strong> Create meaningful opportunities for service recipients. Have regular meetings dedicated to service recipients with a focus on creative mindfulness and how they can be part of community safety planning</td>
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<td><strong>15.</strong> Provide community/neighbour training on universal precautions</td>
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<td><strong>16.</strong> BIA to include in OEV Economic Development Plan entrepreneurial enterprises/mentorship models and investing in those most vulnerable. Link to agency open doors</td>
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**Use pre-existing resources to add an innovative range of housing**

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<tr>
<td><strong>1.</strong> Create a bylaw making it mandatory for any new housing development to allocate at least 15% to rent geared to income units</td>
<td>September-March</td>
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<tr>
<td><strong>2.</strong> Focus on innovation and attractive looking space</td>
<td>June - Ongoing</td>
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**Locations:***

- Community Association
- London Intercommunity Health Centre
- LPS/RHAC
- OEVBIA

**Website handouts:**

- London Council Housing Leadership
- London Homeless Coalition (LHC)
- (future) Housing Development Corporation
- Residents

**City of London Residents**