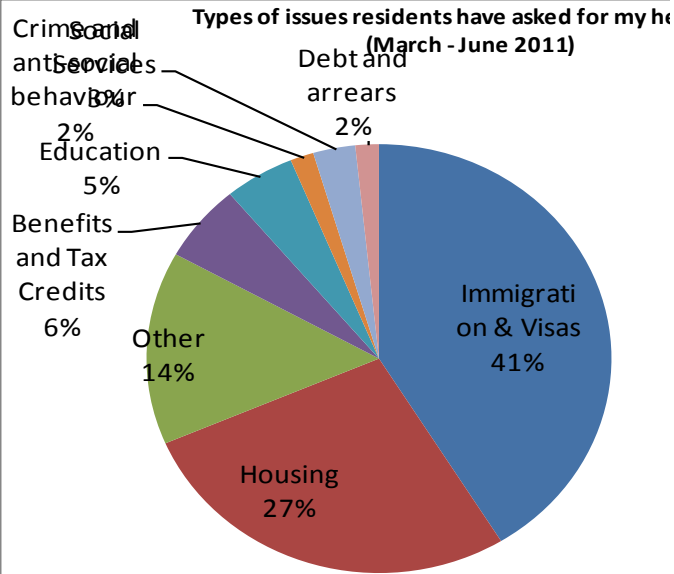
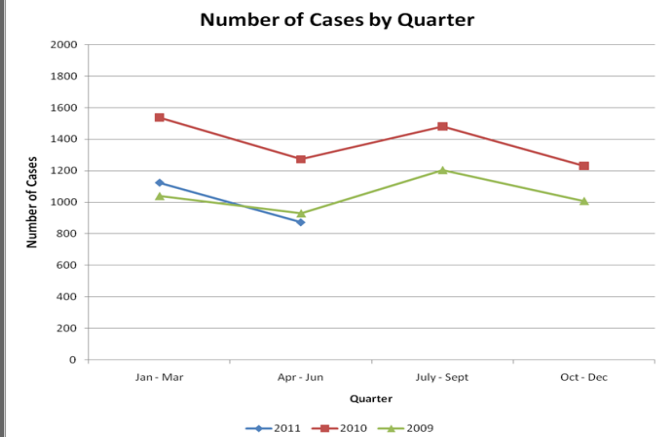


Casework Statistics



I respond to each enquiry within 10 working days. Between March and June 2011 the average time was 7 days.



Advice Surgeries
 At my regular advice surgeries my staff and I see the first 60 people to arrive at each surgery.*

All surgeries held at:
 Southwark Town Hall, Peckham Road, SE5 8UB
 Buses: 12, 36, 436, 171, 345 and 453

My next surgeries are:

Tuesday 14th and Friday 24th June 2011

Friday 1st, Tuesday 5th and Friday 29th July 2011

Friday 12th and Tuesday 16th August 2011

Friday surgeries start at 9am
 Tuesday surgeries start at 5pm

You do not need to make an appointment.

Since the last general election my team and I have met with over 2,400 people at my surgeries

*Please note, I am not prepared to make enquires in relation to immigration matters on behalf of constituents with criminal convictions.

Harriet Harman MP

Member of Parliament for Camberwell and Peckham

How you can contact me
 and
 how I can help



Harriet listens to her constituents at Southwark Town Hall

Since the general election in May last year I have taken action over 5,000 times to help people with problems they have raised.

Here are details of how you can contact me and just a few stories of the people who have sought my help and how I have been able to assist.

House of Commons
 London, SW1A 0AA
harrietharman.org
 twitter HarrietHarman
[harmanh@parliament.uk](https://twitter.com/HarrietHarman)

Harriet Harman MP

People seek my help for many different reasons: their housing situation, immigration status, benefit entitlement and many other issues.

Over the years serving as the Member of Parliament for Camberwell and Peckham I have helped many of my constituents to resolve a variety of different problems.

People either write to me, send me an email, telephone my office or come and see me and my team at my regular advice surgeries at Southwark Town Hall on Peckham Road.

I always do what I can to help.



Harriet listens to one of her constituent's housing problems in Marchwood House

Helping Local Residents

Eviction Avoided

Ms C lives in Camberwell Green with her children. She came to my surgery as she had received an eviction notice from Southwark Council due to rent arrears. Ms C told me that she had recently been made unemployed and had applied for housing benefit to help her with her rent, however this had been refused as the housing benefit office thought she was living with her landlord. Ms C told me her landlord lived elsewhere and was concerned she would be made homeless. I wrote to the Revenue and Benefit Department at Southwark Council straight away and asked them to investigate. As a result her housing benefit was reinstated and backdated. The eviction was cancelled so Ms. C and her children can now remain in their home.



Alleyway Cleared

Ms O lives in Lane ward. She visited my surgery as she was concerned that the gated alleyway which ran down the side of her property had become filled with rubbish that had been dumped there and had become infested. I wrote to Southwark Council to request that the area be cleared without delay. I also asked for a gate so fly tipping couldn't happen again. Southwark Council immediately arranged for the area to be cleared and are now making arrangements for a permanent barrier to be erected.

School Place Found

Ms H moved to Peckham with her five year old son last September and applied for a primary school place for her five year old son. By April he still didn't have a place in school so Ms H came to my advice surgery. I immediately asked Southwark Children's Services to find a place for Ms H's son. He was offered a place at Oliver Goldsmith Primary and Ms. H tells me he is enjoying being at school and making new friends.

Passport Corrected

Ms T lives in Camberwell Green. She attended my surgery as although she had been recently granted indefinite leave to remain, her passport had been incorrectly stamped with a two year visa. This meant that Ms T was not able to apply for a student loan which meant she had to put on hold her plans to attend university until her passport was corrected. I wrote to the UK Border Agency and they apologised for the error and arranged for the documents to be corrected immediately without charge. Ms. T tells me that she has now been able to apply for a student loan and is excited to have received a conditional offer from a university where she hopes to start studying for a degree in September.



Harriet meets a local resident at a recent advice surgery