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Casework Examples

Since the general election in May 2010 I have taken up cases on behalf of over 10,000 people living in my constituency.

Here are some examples:

Campaigning in Peckham with local council candidates in July

Windows repaired

Ms B, who lives in a flat on Urlwin Street in Camberwell, contacted me this year with concerns about her windows, which were very old and falling out of their frames. Some windows were in such a poor state that they had broken, and repairs were being delayed. I contacted the council on Ms B’s behalf and the windows have now been fixed. Ms B was also paid £150 compensation for the delays she had experienced.

Leave to remain granted

Mr A came to the UK from Ivory Coast in 2001. When he contacted me earlier this year he had made an application for leave to remain which had been delayed at the Home Office for over a year with no decision. This was making it difficult to support his 2 children as he wasn’t able to work. I contacted the Home Office and I was able to help speed up a decision. Mr A has now been granted leave to remain for the next 3 years.

Visiting Cossall Estate in September

Housing benefit issue resolved

Ms C lives on Camberwell Road with her new born baby. She contacted me because she was very worried about a letter she’d received from the council saying she’d been overpaid housing benefit and needed to pay £516 back to the council. Ms C believed that the council hadn’t taken into account all her expenses such as child care costs. I wrote to the council and they confirmed that they hadn’t taken her child care costs into account when assessing her needs. In fact she had actually been underpaid housing benefit, so not only was her debt cancelled, but she then received an extra payment of £708 to make up for what she should have been paid during this time.

Speaking to a constituent at an advice surgery