



Rt Hon Harriet Harman QC MP

Quarterly Casework Report January—March 2015

People seek my help for different reasons: their housing situation, immigration status, benefit entitlement and many other issues.

Over the years serving as the MP for Camberwell and Peckham I have helped many of my constituents to resolve a variety of different problems.

People either write to me, send me an email, telephone my office or come and see me and my team at my regular advice surgeries at Walworth Methodist Church on Camberwell Road.

Advice surgeries

We see the first 60 people to arrive at each advice surgery.

Advice surgeries are at Walworth Methodist Church, 54 Camberwell Road, London SE5 0EN.

Fri 22nd May (9am)

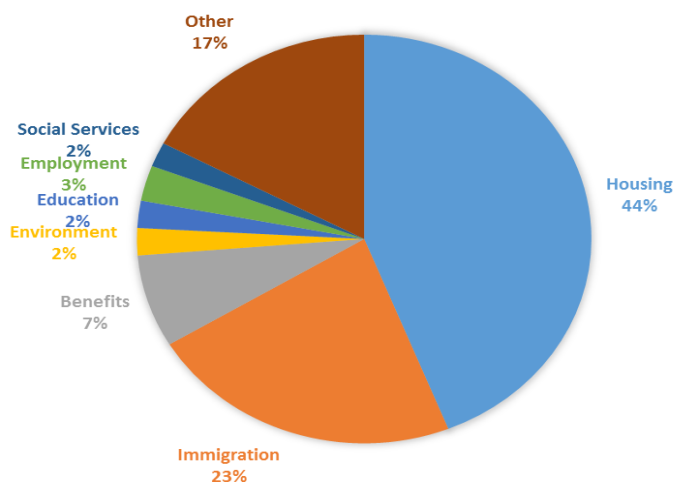
Fri 5th June (9am)
Tue 16th June (5pm)
Fri 26th June (9am)

Tue 21st July (5pm)
Fri 21st July (9am)

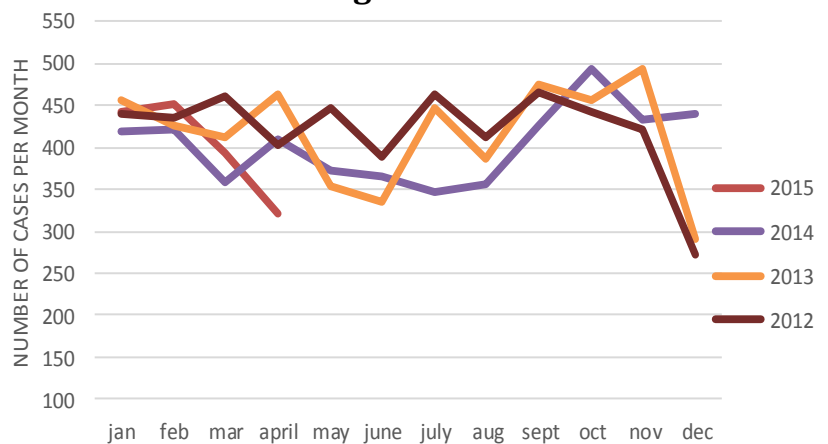
You do not need to make an appointment as surgeries are run on a first come, first served basis.

In the last 3 months there were 8 advice surgeries, attended by a total of 276 people.

BREAKDOWN OF CASEWORK ISSUES FROM JAN-MARCH 2015



Casework Figures 2012-2015



Casework Examples

Since the General Election in May 2010 I have taken up cases on behalf of over 10, 000 people living in my constituency.



With a service user at Peckham Library

Decision on sickness benefit overturned

Mr P from Nunhead left his job after he was diagnosed with a severe degenerative disease. He underwent several medical procedures and could no longer work. Mr P applied for Employment Support Allowance but he was deemed capable of work and placed in the work-related activity group. When Mr P contacted me for assistance, I wrote to the DWP on his behalf. They asked him to re-submit his medical evidence for reconsideration. Following the re-assessment, he was moved from work related activity to a support group where he will not be expected to take part in any work or attend interviews.

Positive outcome for delayed Home Office application

Mrs M from Camberwell submitted an in time application for Indefinite Leave to Remain in August 2014. After waiting for a decision for more than 8 months, she contacted me for assistance because her father in Japan was critically ill and she wanted to go and see him. I wrote to the Home Office on her behalf and they responded asking her to submit further information. Soon after submitting the information requested, her Indefinite Leave to Remain was granted without any further delays.



Visit to the Gloucester Grove Estate



With parents at the Peckham Library Baby & Toddler Group

Excluded pupil continues her studies

Mrs D's 16 year old daughter was permanently excluded from school following an altercation with another pupil. Mrs D was very worried that her daughter would not be able to find another school place in time to sit her GCSEs and that the record of a permanent exclusion would affect her daughter's future prospects. I wrote to the school on her behalf and they agreed to withdraw the permanent exclusion from her record and give her a fixed term exclusion instead. They also made arrangements for her to continue her studies at an alternative location in the interim.