



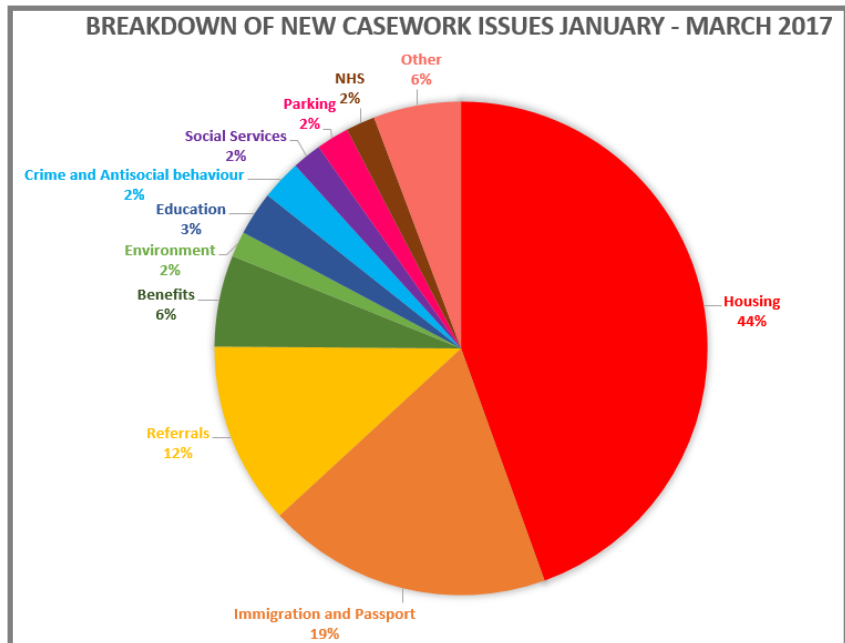
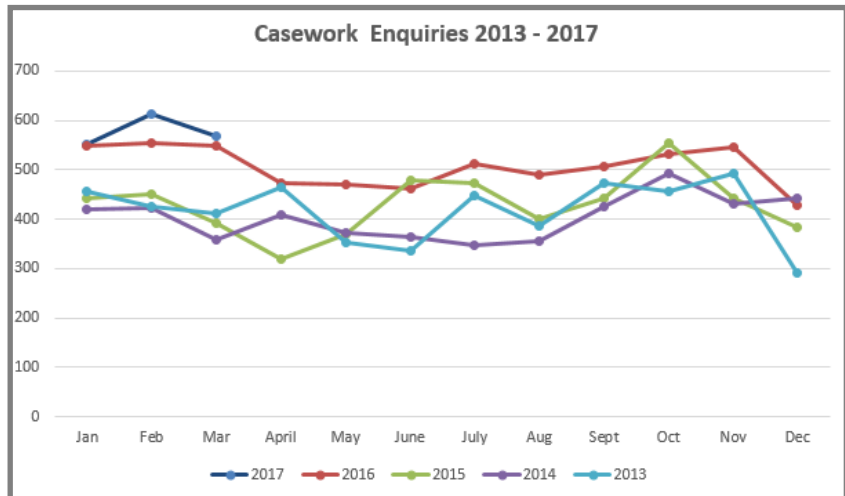
Rt. Hon. Harriet Harman Q.C. M.P.

**Quarterly casework report
January—March 2017**

People seek my help for different reasons: their housing situation, immigration status, benefit entitlement and many other issues. Over the years serving as the MP for Camberwell and Peckham I have helped many of my constituents to resolve a variety of different problems.

People either write to me, send me an email or telephone my office. For people who I need to see because they do not want to, or cannot communicate with me by phone or email, I am able to use Cambridge House premises. I always do what I can to help.

If you have a casework enquiry please email me at harriet.harman.mp@parliament.uk or telephone 0207 219 4218 or write to me at House of Commons, London, SW1A 0AA



Casework Examples

Since December 2015 I have dealt with problems for more than 4,000 people living in my constituency.

Visa issued for Camberwell man's wife

Mr W emailed me because his Nigerian wife successfully appealed the Home Office's decision to refuse her entry to the UK in August 2016 but they had not issued her with the visa. I wrote to the Home Office on Mr W's behalf and his wife was given her visa.

DEA cancelled, payment plan offered

Ms K contacted me because a Direct Earnings Attachment (DEA) was placed on her wages by Southwark Council to recover a housing benefit overpayment worth £5,100. After her essential bills were paid, she had little money left to live on. The overpayment occurred during a time when Ms K had suffered a miscarriage. Her mental health deteriorated and she fell into debt. I wrote to Southwark Council on her behalf and they cancelled Ms K's DEA and agreed to a payment plan for a short term.

Livesey woman rehoused in adapted home

I was contacted by the daughter of Ms P, an elderly disabled resident from Livesey, whose move from a care home to sheltered accommodation was delayed. I wrote to Southwark Council on her behalf and she has now moved into a newly adapted flat.

Debt written off for defrauded Peckham Rye man

A single father from Peckham Rye contacted me about his 18 year old son who became a victim of fraud after buying a car, and who was being pursued for approximately £3,300 by a vehicle finance company. I wrote to the company and they wrote off the debt.

L&Q rehouse Peckham man from damp home

Mr F contacted me about the condition of his basement flat. He is a London & Quadrant (L&Q) tenant and felt his cold, damp and wet home was barely habitable and it was affecting his breathing. I wrote to David Montague, Chief Executive of L&Q on Mr F's behalf and L&Q carried out works and agreed to move him to another property.



Meeting parents and pupils at St George's C of E Primary School in Camberwell in March 2017.