



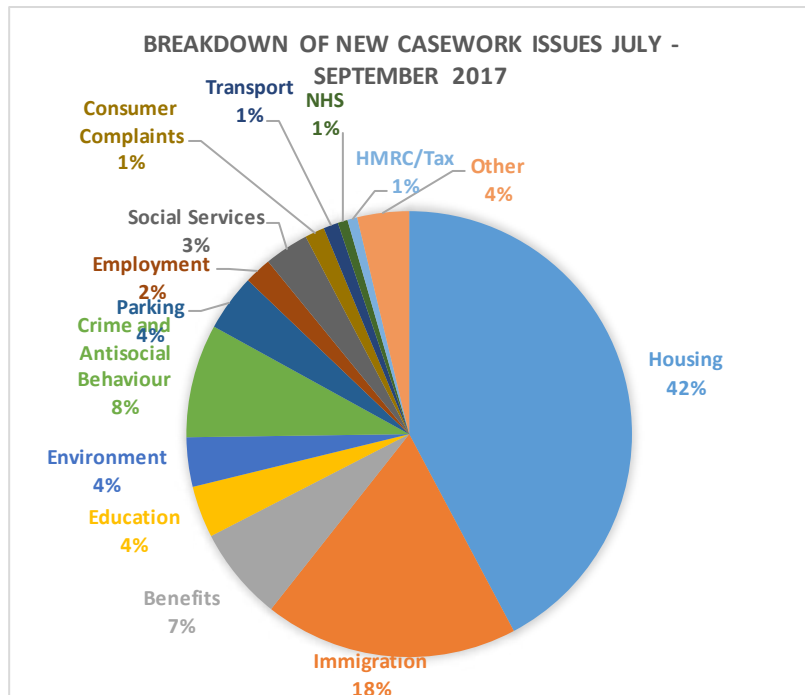
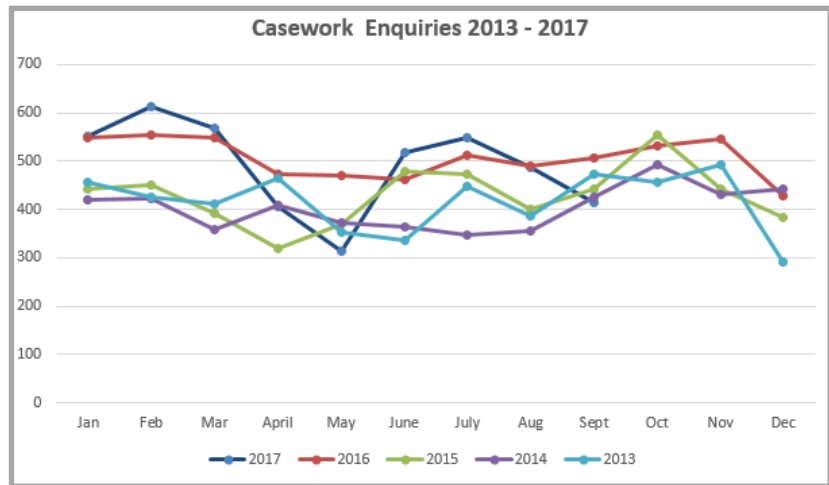
Rt. Hon. Harriet Harman Q.C. M.P.

**Quarterly casework report
July—September 2017**

People seek my help for different reasons: their housing situation, immigration status, benefit entitlement and many other issues. Over the years serving as the MP for Camberwell and Peckham I have helped many of my constituents to resolve a variety of different problems.

People either write to me, send me an email or telephone my office. For people who I need to see because they do not want to, or cannot communicate with me by phone or email, I am able to use Cambridge House premises. I always do what I can to help.

If you have a casework enquiry please email me at harriet.harman.mp@parliament.uk or telephone 0207 219 4218 or write to me at House of Commons, London, SW1A 0AA



House of Commons, London, SW1A 0AA
harriet.harman.mp@parliament.uk

Casework Examples

Since December 2015 I have dealt with problems for more than 4,000 people living in my constituency.

Care home found for vulnerable resident

Ms V emailed me in June 2017 asking for help with her severely disabled adult son's care needs. He was born with Hydrocephalus and Epilepsy and lost his sight aged 3. He was placed in a care home in Southwark in 2011 after suffering two large epileptic seizures. He was later diagnosed with autism and has learning difficulties. His behaviour became more challenging and in 2016, the care home said he required one to one care and they could no longer support his needs due to a lack of resources. There were plans to place him in a care home in Kent but this fell through leaving Ms V dismayed and seeking treatment for stress related illnesses. I wrote to Adult Services at Southwark Council asking them to look into

Passport issued to EU citizen in the nick of time

Ms F contacted me in June 2017 because she applied for Permanent Residence in the UK in May 2017 but needed her Slovak passport back as she had booked a holiday in mid July. She completed the request for its return online and had been waiting for longer than the advertised service standard. She chased the Home Office for progress of her application but was told to wait leaving her increasingly concerned. I contacted Home Office and asked them to urgently look into her case. Her application was granted on 15th July and she was able to travel.

Lease renewed

The Chair of a charity founded in 1985 which serves low income families and contributes towards Southwark Council's own Childcare Strategy, had been in touch regarding issues with their business rates. The Chair was seeking a refund of the business rates already paid and to discuss the future of the charity. As the charity have no right to renew the lease when it comes to an end, and because of a serious repair issue that they were being billed for, the organisation was at risk of closure. She would like more support from council officers.