People seek my help for different reasons: their housing situation, immigration status, benefit entitlement and many other issues. Over the years serving as the MP for Camberwell and Peckham I have helped many of my constituents to resolve a variety of different problems.

People either write to me, send me an email or telephone my office. For people who I need to see because they do not want to, or cannot communicate with me by phone or email, I am able to use Cambridge House premises. I always do what I can to help.
Casework Examples

Since December 2015 I have dealt with problems for more than 4,000 people living in my constituency.

Granted Leave to Remain in the UK after extensive delays
A man originally from India and now living in Camberwell contacted me because he submitted an application for Indefinite Leave to Remain two years ago but has yet to hear from the Home Office. I wrote to the Home Office to chase progress of his application and he has now been granted Indefinite Leave to Remain with his wife allowed to remain in the UK as his spouse.

Tax refund paid
A local doctor contacted me because she couldn’t get the tax refund that she was due from HMRC. I contacted HMRC and they’ve now paid her £1500.

Faulty boiler replaced
I met Mr L’s while out door knocking in Livesey and he told me his family has frequently been without heating and hot water over the past 7 years because his boiler breaks down regularly. I contacted the council and asked for Mr L’s boiler to be replaced rather than repaired to stop further problems in the future. A new boiler was installed in January 2018.