



Helping people in Nunhead and Queen's Road

People from Nunhead and Queen's Road seek my help for many different reasons including housing problems, immigration and visa problems and getting the benefits they're entitled to. Often I am able to cut through red tape, challenge an injustice and make progress for them. Since June 2017 I have helped **344** Nunhead and Queen's Road residents for the first time. Here are some examples:

A pensioner living on Kimberly Avenue contacted me because her gas supply was cut off for safety reasons and she was left without heating or hot water for 3 days. I wrote to the council to ask for urgent repairs to be carried out and her boiler was fixed soon after.

I was contacted by a Ghanaian student who could not start his pharmacy degree because he had not received his permanent residence card. I wrote to UKVI to ask them to issue this document without delay and it was issued soon after. He has now enrolled at university.



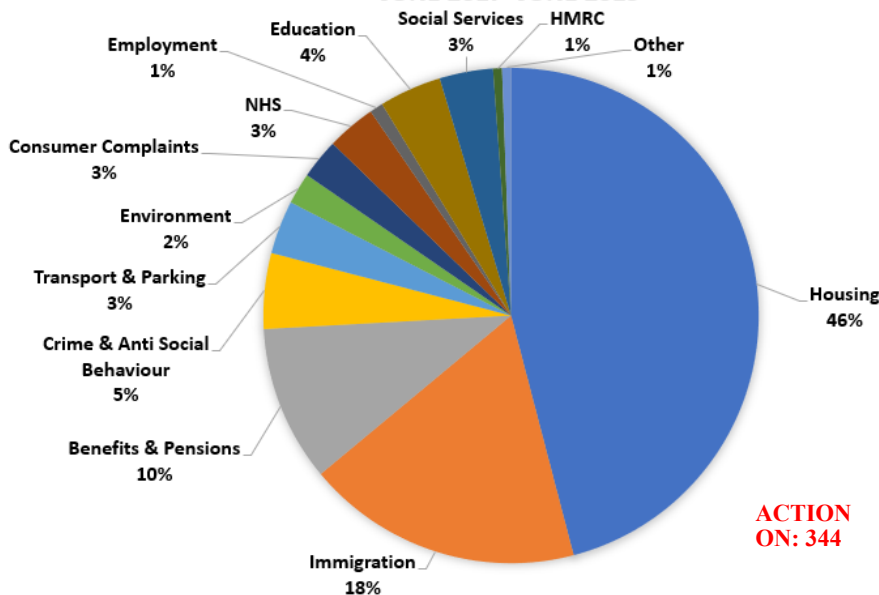
A council tenant living on Montague Square contacted me after her fence was damaged in Storm Doris. Southwark Council told her she was responsible for fixing the fence, but she believed they were. I wrote to the council and they repaired the fence.

A concerned resident contacted me concerning illegal dumping on a plot of land next to council garages on Harlescott Road. I asked the council to act to stop this happening again and they contacted the landowner and instructed them to remove the rubbish and secure the land.

A Brimington Estate resident contacted me concerning an abandoned caravan that had been blocking a much needed parking space for 2½ years and had not been removed despite numerous requests to the council. I contacted the council and it was removed shortly afterwards. (14 days).

NUNHEAD & QUEENS ROAD WARD NEW CASES BREAKDOWN

JUNE 2017- JUNE 2019



ACTION ON: 344

A man who had cared for his elderly mother with dementia in their home on the Brimington Estate until she had to move into a care home contacted me because he was going to be evicted. I wrote to the council to ask if he could succeed to his mother's tenancy and remain in their home. The council agreed to grant him a tenancy for a one bedroom flat nearby, so he would not be under occupying.

A Nigerian single mother contacted me as she had made an application for further leave to remain in the UK and it had yet to be considered. Meanwhile she was unable to work and provide for her children. I asked UKVI to expedite the consideration of her application and she has now been granted further leave.

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Mrs O contacted me because her husband had won his appeal against UKVI's decision to refuse him a visa to come here but 4 months on they had yet to issue the visa. I wrote to UK Visas and Immigration on the same day to ask that my constituent's husband's visa be issued without delay. This family have now been reunited and are living happily in Nunhead.

A Ghanaian woman contacted me because her husband urgently needed his British passport, which he had provided to UKVI as evidence for her application for further leave to remain, returned so he could travel. I made enquiries with UKVI and her husband's passport was returned to him that week and she was granted further leave until September 2021.

A St. Lucian woman contacted me because her family were going to become homeless and they were told that the council could not house them because of her immigration status. She was caring for her British husband who is receiving cancer treatment and they needed to stay near King's but could not afford the private rents, as he was the higher earner and unable to work. She had made an application for leave to remain in the UK and it had yet to be considered so I wrote to UKVI and she was granted leave 8 days later. The council is now helping them find suitable housing.

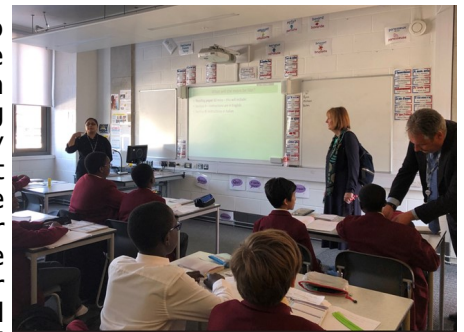
Backing Westminster House Youth Club—Nunhead



On 23 March I met WHYC Director, Katie Worthington, & Trustee, Charlotte Hill, to hear more about the terrific work they do to support young people in Nunhead and to back their plans for a new building.

daughter's development. I contacted Wandle to ask for her to be permanently rehoused in a suitable property and they agreed to do so. She moved into her new home 3 weeks ago.

A single mother living with her autistic daughter in a 1 bedroom Wandle property contacted me as she was being moved out while repairs were being done. She was moved into a 2 bedroom property and didn't want to return to a 1 bed. She says a permanent 2 bedroom home with a garden would assist her daughter's development. I contacted Wandle to ask for her to be permanently rehoused in a suitable property and they agreed to do so. She moved into her new home 3 weeks ago.



A pensioner living just off Asylum Road contacted me as her flat had been without heating for several days this spring. She contacted the council to get the heating fixed but it still had not been and she was unhappy with the council's lack of communication. I made urgent enquiries on her behalf and the heating was restored soon after.



I took up the case of a young woman with learning disabilities and schizophrenia who was going to be evicted from her sheltered housing association flat due to rent arrears of £9,000, which accumulated as a result of an official error made by the DWP. The DWP has now agreed to waive the entire debt.

A Nigerian woman contacted me as she successfully appealed against UKVI's decision to refuse her sons' visas to come and join her here but 3 months on their passports and visas had not been returned to them. I wrote to UKVI to ask them to return the passports and issue the visas and they did so 3 weeks later.



A woman from the Acorn Estate contacted me as she and her 4 children, one of whom has autism and ADHD were going to be evicted as her grandmother had passed away 3 weeks prior and she could not succeed her tenancy as it had already been passed down once before. I wrote to the council and they agreed to allow her to remain in the flat.