

## Pupil Services & Attendance (PSA) Counselors:

Serve as liaisons between the school, home and community, working on behalf of students, whose home, academic or community life presents barriers which impede educational success.

Conduct comprehensive academic assessments with families and link families to appropriate support services with the Los Angeles Unified School District (LAUSD), FamilySource Centers, and other community programs.

Work directly with students who experience difficulty in achieving their academic potential due to social, emotional, educational, home and/or community barriers.

Are experts in interpreting laws and bulletins related to education, enrollment, attendance policies, and pupil records.

Hold a master's degree in Social Work, School Counseling or Marriage and Family Counseling and hold Pupil Personnel Services Credentials specializing in Child Welfare and Attendance.

Collaborate with community partners to ensure students are linked to needed services and resources.

Develop and implement trainings and workshops for parents, students and staff.



## Los Angeles Unified School District

Michelle Castelo Alferes, MSW, Ed.D, Director  
Pupil Services  
(213) 241-3844

### FamilySource Partnership Program

#### FSPP Coordinator

Betsy Lara  
213 202-2017

### FamilySource Partnership Program Sites

#### Local District Northwest

New Economics Women (Canoga Park) 818 887-3872

#### Local District Northeast

El Nido Family Center | 818 896-7776  
New Economics for Women (Van Nuys) | 818 786-4098

#### Local District East

El Centro De Ayuda Corporation | 323 526-9301  
Barrio Action Youth and Family Center | 323 221-0779

#### Local District Central

All People's Community Center | 213 747-6357  
Breese Foundation | 213 387-2822  
Central City Neighborhood Partners | 213 482-8618  
El Centro Del Pueblo | 213 483-6335

#### Local District West

1736 Family Crisis Center | 323-737-3900  
The Children's Collective | 323 789-4717  
West LA Family Source Center | 310 578-6069  
Youth Policy Institute (Hollywood) | 323 463-2620

#### Local District South

Toberman Neighborhood Center | 310 832-1145  
Watts Labor Community Action Committee | 323 357-6262  
El Nido Family Center South | 323-998-0093

## Los Angeles Unified School District STUDENT HEALTH AND HUMAN SERVICES Pupil Services



## FamilySource Partnership



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<http://achieve.lausd.net/pupilservices>

## Services Offered by the PSA Counselor:

**Mission** *To ensure that all LAUSD students are enrolled, attending, engaged, and on-track to graduate.*

**Purpose** Pupil Services & Attendance (PSA) Counselors are child welfare and attendance advocates who utilize a three-tiered model (prevention, early intervention and intensive intervention) to improve individual and system-wide student attendance, engagement, achievement and graduation.

### FamilySource Partnership Program

The FamilySource Partnership Program (FSPP) is a collaborative effort between the Los Angeles Unified School District's Pupil Services unit and the City of Los Angeles' Housing and Community Investment Department to serve students and families in FamilySource Centers (FSC) in low-income communities. The partnership's systems and collectively aligned approach provide services through a multi-agency collaboration model to promote academic achievement and graduation for all students, help family systems thrive and strengthen communities.

FamilySource PSA Counselors are co-located at 16 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily service families with children ages 5-17.

**Increase Family Income/Resources  
&  
Increase Academic Achievement**

## Direct Services

- Conduct educational assessments for students and families district-wide
- Collaborate with FSCs to provide referrals to services through the FamilySource Centers, schools, LAUSD programs and other community agencies
- Collaborate with FSCs to provide case management as needed
- Serve as a liaison between the City of LA and LAUSD staff as an educational liaison and consultant
- Increase linkage of FamilySource resources to students and families



## Parent and Student Engagement and Education

- Information workshops impacting academic success
- Conduct parent classes and workshops on how to support their child's education
- Conduct student workshops on ways to be successful in school

## Outreach

- Outreach to schools, courts, parks, libraries, community agencies, neighborhood council meetings

## Linkage to FamilySource Services

Link families to various services, such as free tax preparation, legal consultation, computer classes, transportation services, ESL classes and other recreational classes.

## LASPD Diversion Referral Program

- An alternative method to the arrest and citation of LAUSD students, between the ages of 13 through 17, who commit minor law violations
- Diversion Referral Program aims to address the behavioral and socio-emotional needs of students and support family systems
- FamilySource PSA Counselors to link our highest risk students and families through FamilySource Centers
- Collaboration between local schools, community, LAUSD Operations, Los Angeles School Police Department (LASPD) and Pupil Services
- Addition of supports to increase student engagement and academic achievement

