

# BEST PRACTICE IN CO-DESIGN

## HID CONFERENCE TAKE-AWAYS



- **If you research with people, you have to give something back.**
- **Governance/decision-making in co-design: people have a right to say no, this isn't working. Facilitators need to listen and take aligned action.**
- **Co-design can become a bit of a buzz word - there needs to be authenticity about the models used.**
- **You need clear principles and frameworks to guide the process.**
- **You need to consider the broader impact on communities. For example, how might the work impact someone sitting in remote/ regional areas?**
- **The process should empower the community.**
- **Make community the lead and have a tangible outcome.**
- **Genuine consultation - via community consultation and focus groups.**