The new complaints procedure deals with complaints against individual members, whose actions could bring the party into disrepute. If your complaint is not of that kind but instead relates to other rights of appeal to State Party Appeals Panels or the Federal Appeals Panel or rules and procedures properly created by those State Parties, these systems remain in full effect and should be used instead.

This means this procedure does not apply where the complaint is about how a party process works - such as the candidate approval process, candidate selections or deselections, elections to internal bodies (including the decisions of a returning officer acting in the course of their role), acceptance or refusal of new members. It cannot be used to determine questions about how to interpret the party's rules or constitutions. It also does not apply where the complaint is against a party body rather than an individual - such as a local party, party committee, regional party or state party. This process does have a role where the complaint is against an employee or elected official / representative of the party acting in that capacity, where their behaviour could bring the party into disrepute, but only after certain other processes have been completed.

