



# Geek Sheet 1 - Membership Statuses

## Statuses - what are they?

On every member's record in Lighthouse, there are two "Membership Status" fields - and these tell you everything you need to know about the state of a person's membership.

Below, you'll see two typical membership statuses - one for a member and one for a supporter.

✓ Member status: Active Member

✓ Member status: Active Supporter

## Membership Status

This field tells you the current state of a person's membership.

*Active* - this person's membership or supporter registration is current.

*At Risk* - this member is in their grace period (the 90 days after their renewal date)

*Suspended* - this person's membership has been suspended.

*Expelled* - this person has been expelled from the party.

*Resigned* - this member has resigned.

*Pending* - this person has begun an application to join but has not completed it.

*Lapsed* - this person's membership lapsed.

## Membership Type

This field tells you if a person is a member, supporter or non-member.

Member - indicates this person has paid for membership.

Supporter - indicates this person has registered as a supporter.

Non-Member - indicates this person is not a member or supporter.

## Payment Method

This field tells you how they pay for membership (and should be blank for supporters).

*Direct Debit* - they pay by direct debit.

*Recurring card* - they pay by recurring card payments

*One-off card* - they pay by one off card payments

*Cash & Cheque* - they pay by cash or cheque

## Payment Status

This field tells you what state a member's payment is in.

*Active* - Their payment has been received and there are no issues.

*Pending* - Their payment has been set up but not collected yet, this is only for Direct Debits.

*Failed* - The last time we attempted to collect their payment it failed. They will need to set up a new payment. This is usually for card payments.

*Cancelled* - The member has cancelled their payment method. This is usually for Direct Debits.

*Not Received* - The member pays by a one-off payment which has not yet been received. This should only be true in the 90 days in the run up to, or during their grace period.