

Chief Technology Officer

Reports to	CEO
Salary	Competitive
Contract	Permanent, Full time
Location	Significant home or flexible working. Maximum of 2 days a week required in Central London in the long term.

Purpose of the role

You will make sure our technology meets people's needs in an intuitive way, in a mass membership organisation.

You'll make sure we take advantage of the latest thinking and developments in campaigning and research technology and digital approaches across the world.

You'll help us use data in a secure and intelligent way.

Key responsibilities

1. Produce and lead a clear technology vision, roadmap and target architecture for the future.
2. Lead technology and software development work across the party.
3. Make sure we have a clear understanding of our technology and product needs, based on robust, ongoing user research, testing and data, with a prioritised and transparent backlog.
4. Make sure our technology products are intuitive, meet people's needs, and support our campaigning and membership work.
5. Manage external technology supplier contracts, ensuring excellent performance and value for money.
6. Make sure our data is secure and we comply with GDPR, PCI and other requirements.

7. Build our data science capability.
8. Make sure our office IT products meet our needs effectively, and that users get the right level of support.
9. Lead and develop high performing teams.
10. Be an active member of the Senior Leadership Team and build strong working relationships with people across the party.

Person specification

Essential

1. Exceptional strategic vision and technical judgement.
2. Exceptional ability to develop and set technology and product strategy in complex organisations, with 3-5 years experience in a similar role.
3. Exceptional ability to start-up, lead, manage, develop and facilitate technology and engineering teams.
4. Excellent understanding of service design and user research approaches and how these can be used to sharpen and improve products in an iterative way.
5. Excellent understanding of software engineering, data architecture, data security and data science.
6. A bias towards G Suite, IaaS and SaaS, Salesforce, agile development and working in the open.
7. Excellent ability to get the best from external suppliers, and transition external contracts.
8. Excellent ability to adapt your approach to the working styles of different people, at all levels of seniority.
9. Good ability to work at Board level, alongside non-executive governance.
10. Good ability to manage budgets and contracts.

Desirable

11. Proven ability to work with and understand the needs of volunteers.

12. Sympathy with the aims and values of the Liberal Democrats.

APPLICATION PROCEDURE

For questions and further details, and to apply, please contact:

georgia.potter@libdems.org.uk attaching:

1. A copy of your CV including complete work history and contact details
2. A Covering Letter. This should be no more than 3 pages of A4 in length and show how your experience and skills meet the criteria stated in the person specification. A useful structure is to write a few sentences for each criteria. Please also write your name on top of your supporting statement.
3. A completed diversity monitoring form.

We will be reviewing applications as they come in and reserve the right to appoint prior to the closing date.

We will offer longlisted candidates a short background conversation with the CEO as the first stage.

Please note: We will not be able to employ you if you are not eligible to work in the UK. We will not be able to obtain a work permit on your behalf.