

Information 101

Finding information on your City

Find:	Link (or call 3-1-1)	Tip
Report an issue	Call 3-1-1 or e-mail 311@greatersudbury.ca	You should receive a reference #.
Open government and open data	https://www.greatersudbury.ca/inside-city-hall/open-government/	
Your Councillor and how to contact them	http://www.greatersudbury.ca/inside-city-hall/city-council/ You will need to know your Ward to know which councillor represents you: http://www.greatersudbury.ca/inside-city-hall/city-council/12-ward-model/	Be respectful. Your councillor represents you: you want them to be on your side.
Meetings of Council, or Committees of Council	List of meetings, and agendas: http://agendasonline.greatersudbury.ca/?pubredir=1&lang=en By clicking on the agenda, you can also watch a video of the meeting (live-streamed, or re-play after the meeting). You can also find minutes posted at this link. However, this can take some time. To see them more quickly, click on the agenda of the next Council meeting – they will be voting to approve the minutes, and you will be able to access them there. Calendar of meetings: http://www.greatersudbury.ca/inside-city-hall/city-council/meeting-calendar/	These meetings are open to the public. You will not have the opportunity to speak. You cannot bring signs or banners. Councillors can ask questions at the end of each Council meeting. You may be able to ask a councillor to ask a question if you contact them ahead of time.
Decisions of Council	If you know the date of the meeting where the decision was made, check the minutes for the decision. Some decisions will be reported in local media the next day – or posted on local media twitter during the meeting: https://twitter.com/LiveableSud/lists/council-tweets You can also use key words to search for the decision. A google search is usually more effective than a search on the city website.	Call a sympathetic councillor to ask the results. If you want to know who voted for what, a councillor will need to request a recorded vote at that time of the vote.

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Staff reports	<p>If you know the date of the meeting where the decision was made, check the agenda for the report.</p> <p>You can also use key words to search.</p>	<p>It is not easy. Tell your councillor it should be.</p>
How to present to Council	<p>Request to make a community delegation: http://www.greatersudbury.ca/inside-city-hall/councilcommittee-meetings/community-delegations/</p> <p>You will need to submit a request letter to the clerk, explaining how the presentation will relate to existing or proposed municipal policies or initiatives and the desired outcome of the presentation.</p> <p>Usually, you will be asked to present to the most relevant committee of council or advisory panel, versus full Council.</p>	<p>Choose your desired outcome carefully – is it for information only, asking for a staff report, or do you want a change to be made?</p> <p>The clerk controls the scheduling, and you may get little notice – do follow-up calls.</p> <p>If a councillor champions your presentation, you will be more likely to be able to present. A councillor can also ask for a presentation to be given to full Council.</p> <p>Make sure to check in with relevant groups and advisory panels so that like-minded efforts complement each other.</p> <p>Bring a crowd.</p> <p>Brief the councillors on the committee ahead of your presentation, especially if there will be a vote.</p>

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Find a Community Action Network or Neighbourhood Association in your area	https://www.greatersudbury.ca/living/leisure-guide/community-involvement/ You can also find Leisure Services here	
Find a Lake Stewardship Committee in your area	http://www.greatersudbury.ca/living/lakes-facts/lake-stewardship/lake-stewardship-groups/	
Development	<p>Planning applications that are complete and have not yet been voted on, are listed at the bottom: http://agendasonline.greatersudbury.ca/?pubredir=1&lang=en</p> <p>Notices for Public Hearings are in the Sudbury Star, and posted here: http://www.greatersudbury.ca/inside-city-hall/landuseplanning/planning-committee-agendas-applications-notices/</p> <p>Find maps of active planning applications and subdivision plans: http://www.greatersudbury.ca/inside-city-hall/landuseplanning/maps-and-aerial-photography/</p> <p>The Official Plan guides development: http://www.greatersudbury.ca/inside-city-hall/official-plan/</p> <p>Zoning by-laws: http://www.greatersudbury.ca/business/zoning-by-laws/</p>	<p>Once complete, planning applications are public. You can ask a planner to show them to you.</p> <p>Every citizen has the right to speak at the Public Hearing for a development application, and/or to make a written submission. In your written submission, ask to be advised of the result.</p> <p>If it is a complex or controversial development, staff or the Planning Committee can require two Public Hearings – you may need to advocate for this to happen.</p>
City staff	<p>Land use planning: http://www.greatersudbury.ca/inside-city-hall/landuseplanning/staff-directory/</p> <p>Current General Managers: https://www.greatersudbury.ca/living/newsroom/newsreleases/city-reorganizes-to-deliver-services-more-effectively/</p>	<p>There is no general staff directory. There should be.</p> <p>Ask community organizations which staff might be best to contact.</p>
Transit	http://www.greatersudbury.ca/living/transit/	
Trails	http://www.greatersudbury.ca/living/trails/walking-trail-maps/	
Roads	https://www.greatersudbury.ca/living/roads/	

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Reports and policy documents	Some documents you may be interested in: <ul style="list-style-type: none"> - EarthCare Local Action Plan - Biodiversity Action Plan - Green Space Advisory Panel reports and maps - Sustainable Mobility Plan - Water quality reports (drinking water) - Lake Water Quality reports - Regreening reports 	It is not easy. Tell your councillor it should be.