LOCAL MOTION BIKE RENTALS
Answers to frequently asked questions

1. You must wear a face mask when picking up a reserved bike.

2. Please observe social distancing when picking up or dropping off bikes.

3. Please do not gather in groups of more than 6 people near our office. Respect the group being served ahead of you, and wait your turn.

4. While we have helmets for you to use, we encourage you to bring your own helmet.

5. Please adhere to the time slot you have reserved. Late returns will be charged $18 for each hour late, beginning 10 minutes after time due in.. Late returns ruin other renters’ ability to enjoy bike riding as well. Please be considerate.

6. Please arrive 5-10 mins before your reservation period to ensure you get to use the entirety of your rental period.

7. Please only reserve for the amount of time you will need. We will not refund the difference between hourly rates. When you reserve a time slot it prevents others from making rentals. Please be courteous to other patrons.

8. Our building is closed to customers. If you need to use the restroom, the Information Center on College Street (just to the north) is open.

9. The website only allows you to create reservations for a single day or for consecutive days. If you want to reserve one bike for two or more non consecutive days, you will need to create separate reservations.

10. Please do not reserve a bike if you are from out of state and have not self quarantined for 14 days. State laws require that visitors from other states and countries should not come to Vermont; if they do, they are required to self-quarantine for at least 14 days after arriving in Vermont before engaging in any activity, including our bike rentals.

11. If you have any questions please feel free to reach out to us by email or by phone: Phone: 802-652-2453 Email: Bikerentals@localmotion.org

12. We will not be able to lend out tools or air pumps.

Updated 5/24/20
13. Please maintain a 6’ distance even when cycling. When going around someone, please slow down and wait for oncoming traffic to go by before passing.

14. The Bike Ferry is currently closed.

15. Please bear with us while we work through the new requirements!