



LOCAL MOTION JOB DESCRIPTION

Bike Ferry Dockside Ambassador

The **Island Line Bike Ferry** is Vermont's only bike ferry service, one of the most scenic in the world, bringing cyclists and pedestrians across "The Cut", a 200-foot gap on the beautiful Colchester Causeway. With Burlington 10 miles to the south and South Hero 3 miles to the north, the Bike Ferry connects the Island Line for locals, tourists, and traveling cyclists. The Bike Ferry is a 45-foot pontoon boat designed to carry passengers and bikes.

POSITION OVERVIEW

The Bike Ferry Dockside Ambassador is the greeter and face of Local Motion on the shore at the Cut of the Colchester Causeway during operating hours of the Bike Ferry. The Ambassador manages the flow of passengers waiting to board the ferry, explains procedures, and provides helpful information about the area and about Local Motion. The Ambassador is part of the 3-person Bike Ferry team.

RESPONSIBILITIES

Duties include, but are not limited to:

- Greeting passengers and explaining loading and safety protocols
- Providing information about the ferry, the area, and Local Motion (training provided)
- Encouraging donations to support the ferry operations
- Managing the flow of passengers boarding the ferry
- Working in conjunction with Deckhand and Captain, as well as volunteers, to ensure exceptional customer service
- Troubleshooting shoreside issues

QUALIFICATIONS:

- Willingness to work outdoors in all weather conditions
- Ability to access the bike ferry site on the Colchester/South Hero Causeway by bike or foot
- Strong interpersonal and communications skills
- Ability to interact positively and patiently with the public
- Team-oriented, displaying a friendly, enthusiastic and helpful demeanor
- Passion for promoting biking and walking
- Knowledge of and experience with cycling, regional trails, and recreation opportunities in the Greater Burlington area desirable, not required
- Ability to speak French a plus

Reports to: Director of Services

Hours: Available shifts on Fridays, Saturdays, Sundays and holidays, beginning May 28, 2021. Hours are 9:30-6pm

Wage: \$13.00 per hour

TO APPLY:

Send cover letter, resume, and three references to jobs@localmotion.org.

About Local Motion

Local Motion is Vermont's statewide advocate for active transportation, vibrant communities, and safe streets. Based in Burlington Vermont, we work at the local and state levels to support better roads and trails for biking and walking, teach bike skills training programs for children and adults, collaborate with government to improve on-road safety, and inspire and support local advocates across Vermont to become leaders for better biking and walking in their communities. We also rent bikes from our Trailside Center and operate the Island Line Bike Ferry connecting the Burlington area to the Champlain Islands.

We have a very active, but relaxed office, full of staff and volunteers who love what we do. We are a matrixed organization and value all staff members' opinions and ideas, meaning there is ample opportunity to work across teams and programs on a variety of initiatives, and to grow in the position. Join Local Motion and help us make biking and walking a way of life across Vermont!

Local Motion is an equal opportunity employer.