



Post Date: April 27, 2021

Volunteer Job Title: *Caller - for Community Investment Campaign (CIC)*

Commitment: *5-10 hours per week*

Length of Job: *approximately 10 weeks*

Position Overview

Callers should enjoy talking on the phone and be comfortable engaging with other Food Shed Co-op owners and supporters who are excited about our Community Owned Grocery Store coming soon. Approximately 4.5 hours of training will be provided by the Volunteer Recruitment Team regarding the structure and operation of the Campaign, how to respond to frequently asked questions and other relevant information.

Responsibilities

Callers will make calls using a calling service accessed by their personal cell phone. Conversations will be recorded in a computer database provided. Callers will be part of a fun team led by a Campaign Coordinator. Callers will call owners with the purpose of answering questions about investment opportunities available through the Food Shed Co-op. Training will be provided and callers will receive a lot of support to succeed in this job. Training includes attending or viewing 3 training sessions plus attending weekly team calls. Callers will be asked to complete a Non-Disclosure Agreement.

Preferred Skills/Abilities (any or all)

- *Excellent communications skills, primarily phone skills*
- *High comfort level with phone work*
- *Attention to detail*
- *Ability to meet deadlines*
- *Ability and intent to be a team player*
- *Ability to learn quickly*
- *Ability to access and utilize online resources*

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