

Denver HOST Update 05/01/2020

Agency	Program	Cancellations or Closures	Revised Services	Date Updated
VA	Community Resource and Referral Center (CRRC)	No street outreach or inreach services until further notice; encourage veterans to contact CRRC by phone	Encourage veterans to call CRRC to access resources: 303-294-5600 M-F 6:30am-3:30pm; Please leave voicemail if staff is unable to answer right away	3/19/20
CCH	Denver Street Outreach Collaborative	No new street outreach/deployment to un-established clients	Outreach workers can continue to work with established clients - focusing on connections to permanent housing for those with housing in the immediate pipeline, trying to figure out what can be accomplished over the phone/online	3/19/20
CCH	Walk-in Case Management	Limited availability for urgent issues and appointments; Talking Circles Cancelled	CM will continue to work with established clients	3/25/20
CCH	2100 Broadway		Screening for COVID-19 symptoms	3/19/20
CCH	Stout Street Health Center	Encouraging folks to come to scheduled appointments and continuing to take walk-ins on a limited basis. Taking referrals, COVID19 or otherwise, from shelter providers	Wednesday hours now 9a-6p (M,T, TH, F still 7a-4p) Entrance to clinic is now limited to back entrance adjacent to alley where new screening and triage station is set up. Patients with COVID symptoms are immediately diverted to tented area outside, while those with no symptoms can enter the clinic for appointments or walk-in.	4/1/20
Bayaud Enterprises	333 Bayaud	Closed to the public, services by phone/internet, have cancelled in-person gatherings, meetings, program orientations including Beyond Bayaud, Toastmasters, Denver Day Works orientation, suspended mobile	Supplemental food can be picked up outside food bank Thurs 11a-2p, schedule phone intake at (303) 830-6885, shredding services available	3/27/20

Denver HOST Update 05/01/2020

		laundry and shower services		
Bayaud Enterprises	Empire Park (1325 S. Colorado Blvd Suite B101)	Closed to the public, No food bank services will be provided at this location		3/19/20
Denver CARES Detox		The Transitional Residential Treatment program (TRT) is maintaining 21 clients and is accepting clients when fewer than 21.	The process to apply is the same as it was – clients will check-in to detox, meet with a Case Coordinator, complete the application and be interviewed if bed space is available, total of 14 male beds and 7 female beds. Male dorm is currently full, but we do have three female beds available right now. This can change daily, but wanted to pass it along in case anyone has female clients that they'd like to refer now or looking for an option in the future	4/3/20
Denver Human Services / HOST	Motel Vouchers	DHS still currently closed to in-person services for clients	Beginning Monday 5/4, Families seeking overnight shelter resources can arrive at any of the following locations & times to be assisted with shelter resources and if eligibility and vacancy allows, connected to a short-term motel stay. <ul style="list-style-type: none"> • 1-4pm; M, W, TH, F - vouchering will occur at The Gathering Place (1535 N High St, Denver, CO 80218) with the assistance of TGP staff. TGP is closed Tuesday afternoons so they are unable to voucher on this day. • 1-4pm; M,Tu, W, Th - vouchering will occur at The VOA Mission (2877 Lawrence St, Denver, CO 80205) with the assistance of the part time staff there. VOA Mission closes early on Fridays so they are unable to voucher on Fridays. • 5-8:30pm; 7 days a week – vouchering will occur at the Samaritan House (2301 Lawrence St, Denver CO 80205) with the assistance of VOA staff. (continuing service, in place prior to 5/4, and continuing after) 	5/1/20
Senior Support		Limited staff	No contact meal pick-up site for established members only, with pick-ups of mail, hygiene	3/19/20

Denver HOST Update 05/01/2020

Services			products, food pantry items, clothing, sleeping bags and blankets, etc. 10:30a-12:30p Mon-Fri	
Colorado Health Network	HOPE Program (specifically for HIV+ folks)	Beginning 3/20, limiting hours to 10a-2p Mon-Fri	Limiting services to one client at a time: To-go meals, 20-minute showers, locker storage, and large item storage with waiver	3/19/20
Colorado Health Network	General Services		Food Bank: Open Tuesday and Thursday: 11a-4p Case Management/Admissions: Remote only Monday- Friday 9a-5p (includes financial assistance for HIV+ clients) Health Access Services: Remote only Monday-Friday 9a-5p The HOPE Program: Open Monday-Friday 9a-1p Syringe Access Program: Open Monday, Tuesday, Thursday 1p-5p HeyDenver: Closed for testing services (offering sexual health education and referrals via phone)	4/20/20
Aurora Mental Health	Pathways to Home/Homeless Services	No drop in services at 1544 Elmira Street or Aurora Day Resource Center, street outreach program temporarily paused	Providing housing case management and mental health services via telephone and zoom. Those without access to phone or internet are encouraged to go to Aurora Day Resource Center (13387 E 19th Pl, Aurora, CO 8001). Call 303-364-3481 Mon-Fri 9a-5p or email ejbecker@aumhc.org	3/19/20
Family Promise of Greater Denver		Due to limited volunteer capacity, Family Promise has moved shelter operations into local motels temporarily. The Day center is closed to shelter guests, with limited staff on-site to maintain operations and case management appointments by phone.	Families can call 303-675-0713 7 days a week, from 7am-5pm (M-F) and 9-5 (Sat, Sun) for intake to all programs.	3/20/20

Denver HOST Update 05/01/2020

The Gathering Place		Open but limited services Mon, Wed-Fri 8:30-5, Tues 8:30-1:30; art programming, jobs and education programming, and clothing closet are closed until further notice.	Providing dine in meals (breakfast, lunch and snack), diapers, formula, basic hygiene items, pre-made food pantry bags and access to shower room, laundry facility and nap room to women, transgender individuals and their children	4/9/20
MHCD		Closed access to treatment sites with most people working remotely and very limited community contact, pharmacies and residential facilities still open. CoResponders still working with DPD. Case Managers using phone assistance and medication delivery and other auxiliary needs	Utilizing phone and telehealth options if folks have smart phones, New intakes scheduled through Access Department at 303-504-7900	3/20/20
EarthLinks		All regular programming has been suspended. EarthLinks staff have pivoted to responding to basic survival needs and shelter/housing navigation support for existing participants at this time.	Unable to accept outside referrals.	3/20/20
The Empowerment Program		Physical office is closed	Providing as many services as possible including care management and psychosocial services via telephone and zoom. Check out www.empowermentprogram.org for newly added virtual groups	4/16/20

Denver HOST Update 05/01/2020

<p>The Delores Project</p>		<p>Effective immediately, we are no longer filling beds via Monday lottery or evening phone calls. Beginning Monday, 4/20 we will transition our operations to 24-7 and require our guests to shelter in place at Delores unless they have essential work or business to attend to</p>	<p>We are currently serving 51 individuals and expect between attrition and folks moving into protective action motel rooms, we will end up serving somewhere between 40-47 individuals throughout the remainder of the city's shelter in place orders. Will keep you posted if/ when we start filling beds again and resume our usual programming!</p>	<p>4/16/20</p>
<p>VOA</p>	<p>VOA Mission</p>	<p>Mission front lobby operations are still limited, and the door is locked. Mission staff are on site and allowing folks to come in two at a time to utilize the restrooms. Denver Human Services is no longer on site. Clothing room is limited to necessity items only (e.g. socks, underwear, coats, blankets etc.). We are still accepting donations.</p>	<p>We are no longer doing hot meals and have switched to sack lunches for both lunch and dinner. We are also serving to go breakfast Monday-Friday. We are handing out sack lunches, to go breakfast, water, and hygiene products outside through the back entrance. Church services are also temporarily suspended.</p>	<p>3/20/20</p>
<p>VOA</p>	<p>Veteran Services Center</p>		<p>now operating on <u>appointments ONLY</u> including case management, screening for housing services, and showers. Minimal staffing on-site but most providers are available remotely and we are making every effort possible to continue providing services</p>	<p>4/2/20</p>

Denver HOST Update 05/01/2020

			remotely. Veterans can still come to the front door to seek services and we will proceed with proper COVID-19 screening precautions and work to set up an appointment to screen for services, access a shower, or get that individual in touch with the appropriate service provider.	
Network Ministries	Coffee House and Community Hospitality	No Coffee House due to low staff and inability to maintain distance	As of 4/30 Network will open from 11am-12:30pm for sack lunches and coffee. We have a porta-potty in our back parking lot that is currently available 24/7	5/1/20
Safehouse Denver	Shelter and Counseling Center	CAC/admin building staffed but not allowing outside visitors/clients until further notice; all volunteer activities cancelled	24/7 Crisis Line still operational, encourage calls to crisis line 303.318.9989, Limited capacity at ER shelter to allow for required space for isolation and quarantine safely if needed; phone/mobile advocacy only for non-res Counseling and Advocacy Center (CAC) clients; modified phone intake procedures for new CAC clients.	4/2/20
Mercy Housing	Bluff Mercy HOST Program	offices working remotely, properties are all staffed with residential services though community spaces are closed and group programming is suspended	supporting residents through appointment-only services, communicating remotely via phone for outreach, and other support, food pantries open and in need of stock	3/23/20
Jewish Family Services		Offices closed, Weinberg food pantry open calling clients to check in with them and delivering food to those who can't get to the pantry (seniors as well as case management clients)	Added a distribution day (Tues-Fri 10a-1p), eliminated documentation needs, appointment requirements and geographic restrictions for food pantry until at least April 6, new dedicated pantry line for the most up to date information and any additional questions: 720.248.4607. Boxes are pre-packaged and distributed outside under blue awning.	3/23/20
Denver Rescue Mission	All services	Beginning Thursday 4/9, Denver Rescue Mission will "stand down" overnight shelter services at The Lawrence Street	Denver Rescue Mission Lawrence Street Community Center will remain open for meals only for anyone who needs them. Meal times at the LSCC will remain: Breakfast 7-8:30	4/8/20

Denver HOST Update 05/01/2020

		Shelter and 48 th Street Shelter, in order to relocate to the Auxillary Shelter at the National Western Center. Men seeking overnight shelter can arrive by charter bus from Denver Rescue Mission throughout the afternoon/evening on Thursday 4/8. After that time, arrival to National Western will be via free fare on RTD, walk-up, or personal transportation	Lunch 12-1 Dinner- 5-6:30 People will be allowed in only to eat. Once they are done eating they will be escorted out. We will not be open for any kind of day-center hours. Anyone that currently eats with us can continue to eat with us. Women who are overnight guests at Catholic Charities Women’s Emergency shelter can access day center services and meals at Glenarm Rec Center. Any other DRM Day Center guests who are not utilizing overnight shelter will be directed to either VOA Mission for meals, or to the St. Francis Center’s Overflow Day Shelter location.	
AfterHours		AfterHours no longer serving lunches due to park closures	seeking and partnering with others to continue food service	4/20/20
Christ in the City		Lunches are now served via mobile teams and vehicles at various locations in Denver	Continuing to provide street outreach and chaplaincy services, but with heightened precautionary measures	4/20/20
Denver Outreach Court	Bi-weekly Outreach Court at Denver Rescue Mission	Outreach Court is cancelled until further notice		3/24/20
Harm Reduction Action Center	Drop-in Services and Street Outreach	Street outreach in the afternoons is on hold this week.	HRAC is open for services from 9am – 12pm. Drop-in efforts are abbreviated but still happening	3/24/20
Women's Homeless Initiative	Women’s overnight shelter, every night, food	Currently closed. Awaiting a go ahead and support to reopen	Presently have shifted the work of our 100s of volunteers to providing food, snacks, clothing, water, toiletries for the SFC. Also working with volunteers who are making	4/16/20

	and other support	our 14 sites for overnight shelter	100s of facemasks for those who are homeless and those who are serving.	
The Salvation Army	Housing Now	Services have been shifted to no-contact	Housing Now is able to respond to new needs for rental assistance related to COVID-19 loss of employment or income. Please call our Connection Center at 855-768-7977 for screening. Also accepting new clients through OneHome.	3/25/20
	Connection Center	None	Please call our Connection Center at 855-768-7977 between 9-4 for screening and connection to utility, rental or mortgage assistance.	
	Lambuth	None	None	
	Salvation Army Denver Corps Locations:	None	None	
	<p>The Salvation Army Denver Citadel 4505 W Alameda Ave, Denver, CO 80219 t: (303) 922-4549</p> <p>The Salvation Army Denver Red Shield 2915 High St, Denver, CO 80205 t: (303) 295-2107</p> <p>The Salvation Army Denver West Adams 2821 West 65th Place, Denver, CO</p>		<p>Drive-up Food Box Pick Up: 10am-3pm, M-F</p>	

Denver HOST Update 05/01/2020

	80221 t: (303) 428- 6430			
The Salvation Army	Men's Overnight Shelter	Crossroads Shelter available 24/7 with entry 8 a.m.-9:30 p.m., guests can leave at any time, 3 meals a day and case management available M-F	SA now operating shelter at 48 th which is also 24/7 with entry 8 a.m.-8 p.m., 3 meals a day and case management available M-F	4/14/20
Sacred Heart House of Denver		emergency housing for homeless single women and single mothers with kids closed due to lack of sterilization resources, still helping families through our Follow Up and Transitional Housing Programs		3/27/20
Catholic Charities	Women's Emergency Shelter	Services at Women's Emergency Shelter have been moved to the Denver Coliseum to support better social distancing. No intakes at Samaritan House – please direct all women to the Coliseum between 8am and 8pm	Women can access 24/7 shelter on-site at the Denver Coliseum	4/20/20
Glenarm Recreation Center	Women's Day Shelter	No longer open beginning 4/20/20	Women can continue to access meals and some day shelter services at The Gathering Place, or can seek 24/7 shelter at The Coliseum	4/20/20
Christ Body Respite Care		no sack lunches until after April 12		4/2/20

Denver HOST Update 05/01/2020

St Francis Center	Storage Lockers at 303 W Colfax	none	Hours of operation for the Storage program are being amended to open from 8am – 4pm, Monday through Friday	4/8/20
St Francis Center	Day Shelter	Reduced hours due to short-staffing and staffing Coliseum	Open from 7a – 3p every day. Mail will be open at 7:15 each day. Showers are available from 7:15 – 2p. Chores are at 8:10, 12:15, and 2:30.	4/27/20
RMHS	Homes for All Veterans	No street outreach and office is closed	Full online services are available to assist veterans with housing, including additional funding for those in vulnerable health conditions and more than age 60, for emergency hotel vouchers. Call Alicia at 720-391-0151 for further information and to make an appointment.	4/8/20
Urban Peak	Drop-in Center	Due to limiting staff on shift at one time, day services have been slightly modified to allow for more social distancing. Working to limit amount of young people inside at the same time, if the Drop-in Center is full to go meals will be provided. Can be contacted at (303) 974-2908.	M-F; 8:30-4:00 – Breakfast served at 8:30A and Dinner served at 3:00P. Ages 15 through 24.	4/10/20
Urban Peak	Shelter	Sleeping up to 40 youth aged 15 through 20.	New and returning youth should call the shelter at (303) 974-2908 to speak to a staff about availability. Three meals a day are provided to youth staying, as well as access to showers, laundry, clothing, and other basic needs.	4/13/20
Father Woody's Haven of Hope		Handing out hot and cold grab n go meals from 7 a.m.-1 p.m.	Also offer hygiene products, clothing and pet food when requested	4/14/20
MDHI – OneHome	Coordinated Entry		Policy Update – Verbal Releases approved for Coordinated Entry. Good news! Effective immediately, for those of you who do OneHome Enrollments and VI-SPDATs in HMIS, the MDHI Regional	4/16/20

			Governance Council has approved an update to the OneHome Policies and Procedures to allow verbal consent (including by phone or virtual) for the client Release of Information (ROI) for the OneHome Intake and Assessment process. Here is a link to the details: https://www.mdhi.org/coordinated-entry	
National Western Auxiliary Shelter	Men's 24/7 Shelter		See attached flyer for details	4/16/20
Stout Street Health at National Western			The Stout Street Health Center (SSHC) satellite clinic at the National Western Complex is open Mon/Tues/Thurs/Fri from 8am to 4pm and Wednesday from 9am to 4pm. Services available include primary care for acute and chronic illnesses and conditions, behavioral health care including connection to psychiatric services, and limited emergency dental care. All services are available on a walk-in basis. SSHC staff will continue daily medical screenings before entry into NWC from 8 am-8 pm.	4/16/20
Denver Coliseum Auxiliary Shelter	Women's 24/7 Shelter		See attached flyer for details	4/20/20
Denver Public Library	Call Center	Closed for in-person services	720-865-1111 Monday-Friday 11am-3pm If people want to talk to the social work/peer navigator team they can call the main number and ask for us (social worker, peer, community resources). Or, if they'd like to speak to a librarian or someone else they can do that too! Social Worker, Peer Navigator and Community Resources staff are available for support in navigating resources as well as providing some emotional support https://www.denverlibrary.org/blog/library-news/nikki/phone-service-now-available	4/27/20

