

17 June 2019

By email:

Dear .

**Official Information Request regarding City Rail Link project**

We refer to your information request dated 29 April 2019, and clarification of request dated 20 May 2019.

You have asked for the following:

1. *Information on any compensation and business disruption support provided to people in the proximity of the City Rail Link (CRL) construction*
2. *Information on the detail on how many and a list of the businesses which have been directed to the Public Works Act*
3. *Information on the total cost of business disruption support and types of support available to businesses*
4. *Any report or briefings on any costings on the CRL construction*
5. *Briefings to the CRL board on costings between July 2017 and now*

Under the Official Information Act, we provide the following responses:

1. ***Information on any compensation and business disruption support provided to people in the proximity of the City Rail Link (CRL) construction***

To date City Rail Link Limited (CRL) has not paid any compensation to businesses in proximity of the City Rail Link project (CRL project).

Further information on business disruption support is provided in response to question 3.

2. ***Information on the detail on how many and a list of the businesses which have been directed to the Public Works Act***

Since July 2017, CRL has directed seven individuals and businesses to the Public Works Act. Under the Privacy Act, and because CRL has ongoing discussions with some parties, we are unable to name parties or provide further information.

### **3. Information on the total cost of business disruption support and types of support available to businesses**

Business disruption support activities (provided in collaboration with Auckland Council and Heart of the City) include:

- Improvements to construction and public interface, creating safe and pedestrian-friendly spaces. Initiatives include:
  - Business signage
  - Business and pedestrian wayfinding
  - Scrim panels and hoardings
  - Additional lighting on hoardings & business
  - Street cleaning
  - Public viewing platforms
  - Construction tours
  - Traffic switch updates on Google Maps
- Capacity building and resilience support for businesses, such as business mentoring, social media training and Chamber of Commerce membership
- Site audits, one-to-one stakeholder meetings and open days
- Fact sheets and brochures
- Marketview research
- Awareness raising of businesses on CRL's website and social media channels, including through the Trader Directory, Meet our Neighbours profiles and the CRL Connection Newsletter
- Events and activations:
  - Cheap Eats Campaign
  - Wednesdays on Wellesley
  - Eat Albert Street (Restaurant Month)
  - Heritage Festival tours

We estimate that the total cost of business disruption support outlaid by CRL from July 2017 is \$72,225. This amount does not include initiatives funded by Auckland Council.

As well as business disruption support detailed above, under the conditions of CRL designations, CRL is required to prepare a "Social Impact and Business Disruption Delivery Work Plan" (SIBD DWP) to accompany the submission of an outline plan to Auckland Council for CRL related construction works.

The objective of the SIBD DWP is to avoid, remedy or mitigate the adverse effects arising from disruption to businesses, residents and community services/facilities so far as reasonably practicable. To achieve this, the designation conditions require that the SIBD DWP is prepared by a specialist in consultation with affected businesses and community to:

- understand the operational requirements of businesses and residents
- identify the likely scale of disruption and adverse effects that may be experienced as a result of the CRL related construction activity



- assess access and servicing requirements and any special needs of residents, community facilities and business
- develop methods to address the disruption, including measures to:
  - maximise opportunities for pedestrian and service access
  - mitigate potential severance and loss of business visibility issues
  - promote a safe environment
  - assist businesses and services maintain client/customer accessibility
  - assist residents, businesses and services to provide for service delivery requirements.

Please let us know if you would like copies of the SIBD DWPs that have been prepared to date for the CRL project.

4. ***Any report or briefings on any costings on the CRL construction***
5. ***Briefings to the CRL board on costings between July 2017 and now***

We withhold information related to questions 4 and 5 under section 9.2(b)(ii) of the Official Information Act. Insight into CRL's commercial thinking and budgeting may impact its ability to secure favourable terms from partners (e.g. the preferred bidder and current contractors) with whom negotiations are still underway.

High level information on the CRL project's revised cost envelope was made public in April. The additional \$1 billion required reflects higher costs in four key areas:

- Contingency and escalation costs (\$310 million)
- Construction costs (\$327 million)
- Accommodating longer, nine-car trains (\$250 million)
- Non-direct cost (\$152 million)

We look forward to hearing from you should you require any further information.

Yours Sincerely,  
City Rail Link Limited



Sean Sweeney  
Chief Executive



