

	Invoice count (1)	Total Issued (1)	Paid	Issued Not Due	Issued Overdue (2)	Unpaid Amount (3)
Total (as at 1 July)	20,804	\$90,831,861	\$52,308,000	\$30,511,891	\$8,011,971	\$38,523,861

All figures in the table above should be read in conjunction with the context provided below.

- (1) An increase in invoices issued in June 2021 reflect the introduction of a new invoicing platform from 31 May 2021 to streamline and improve invoicing, including building a data platform to enable matching across multiple data sets, and the ability to automatically generate a portion of the invoices. In June alone, officials issued 6,149 invoices (30% of all invoices issued). None of these invoices are due for payment yet.

This increase is partially offset by waiver applications, changes in returnee circumstances, and the issuing of credit notes which can result in a reduction of invoices being issued, at an average value of \$3,400 per invoice. This results in some reduction to the totals.

- (2) As at 8 July 2021, this figure includes \$3.2 million worth of invoices owing, which were more than 90 days overdue. MBIE has recently begun referring overdue debt to its collection agency. The first 100 invoices, worth \$332,000, were sent on 2 July 2021.

- (3) A project has been undertaken to reconcile previous invoicing of returnees (from 11 August 2020 – 24 March 2021) with updated datasets, referred to as the 'backlog'. This is an iterative process, and officials will continue to refine the liability and reduce the unmatched items as more data becomes available.

Officials will automate the process to resolve the backlog. This involves contacting returnees via email prior to the invoice being sent, to ensure officials have the correct information. Officials will then process the backlog in batches, allowing them to progressively refine the process, thereby smoothing the workflow. It is expected that this process may result in the unpaid amount increase over time as the backlog of invoices are processed.