

#### What should I do if I have a scheduled ICE check-in?:

You should contact your local field office: <a href="https://www.ice.gov/contact/ero">https://www.ice.gov/contact/ero</a>

#### Do I have to go in-person for my ICE check-in?

You will still have check-ins, but do not need to go in-person. ICE has cancelled in-person check-ins both
for office and home visits. ICE check-ins will be over the phone or otherwise done electronically. This
will continue until stay-at-home-orders are lifted or ICE announces that COVID-19 no longer presents a
risk to in-person check-ins.

## What should I do if I know that I will be missing a scheduled ICE check-in?

• You should contact your local field office. You should leave a message with your **name**, **A- number**, and **phone number**. ICE will contact you with further instructions for your check-in.

#### What if ICE is not answering my calls?

• You should **continue to call** your field office. You should leave a message with your name, **A- number**, and **phone number**. ICE will contact you with further instructions.

# What should I do if I am an Intensive Supervision Appearance Program (ISAP) participant and have a scheduled ICE check-in?

• If you are an Intensive Supervision Appearance Program (ISAP) participant, you do not need to report inperson whether for office or home visits. ISAP reporting will be over the **phone**.

### What if I am an ISAP participant and cannot make it to my scheduled ICE check-in?

• If you are an ISAP participant and cannot attend a scheduled check-in, you must contact your case specialist and keep a record of the date and time you called your specialist. If your case specialist does not answer the phone, please leave a message with your name, A-number, and phone number.







#### Additional Resources:

- ICE FAQs on Immigration Enforcement and Check-Ins: https://www.ice.gov/coronavirus
- ICE Contact Information for Field Offices: https://www.ice.gov/contact/ero
- NYC Mayor's Office of Immigrant Affairs Resources for Immigrants During COVID-19: Status of Immigration Proceedings and Enforcement: https://www1.nyc.gov/site/immigrants/help/city-services/resources-for-immigrant-communities-during-covid-19-pandemic.page