You will still have check-ins, but do not need to go in-person. ICE has cancelled in-person check-ins both for office and home visits. ICE check-ins will be **over the phone or otherwise done electronically**. This will continue until stay-at-home-orders are lifted or ICE announces that COVID-19 no longer presents a risk to in-person check-ins.

**Do I have to go in-person for my ICE check-in?**

- You will still have check-ins, but do not need to go in-person. ICE has cancelled in-person check-ins both for office and home visits. ICE check-ins will be **over the phone or otherwise done electronically**. This will continue until stay-at-home-orders are lifted or ICE announces that COVID-19 no longer presents a risk to in-person check-ins.

**What should I do if I have a scheduled ICE check-in?:**

- You should contact your local field office: [https://www.ice.gov/contact/ero](https://www.ice.gov/contact/ero)

**Do I have to go in-person for my ICE check-in?**

- You will still have check-ins, but do not need to go in-person. ICE has cancelled in-person check-ins both for office and home visits. ICE check-ins will be **over the phone or otherwise done electronically**. This will continue until stay-at-home-orders are lifted or ICE announces that COVID-19 no longer presents a risk to in-person check-ins.

**What should I do if I know that I will be missing a scheduled ICE check-in?**

- You should contact your local field office. You should leave a message with your **name, A- number, and phone number**. ICE will contact you with further instructions for your check-in.

**What if ICE is not answering my calls?**

- You should **continue to call** your field office. You should leave a message with your name, **A- number, and phone number**. ICE will contact you with further instructions.

**What should I do if I am an Intensive Supervision Appearance Program (ISAP) participant and have a scheduled ICE check-in?**

- If you are an Intensive Supervision Appearance Program (ISAP) participant, you do not need to report in-person whether for office or home visits. ISAP reporting will be over the **phone**.

**What if I am an ISAP participant and cannot make it to my scheduled ICE check-in?**

- If you are an ISAP participant and cannot attend a scheduled check-in, you must contact your case specialist and keep a record of the date and time you called your specialist. If your case specialist does not answer the phone, please leave a message with your name, A-number, and phone number.

### Additional Resources:

- ICE - FAQs on Immigration Enforcement and Check-Ins: [https://www.ice.gov/coronavirus](https://www.ice.gov/coronavirus)
- ICE - Contact Information for Field Offices: [https://www.ice.gov/contact/ero](https://www.ice.gov/contact/ero)