



Wellspring

HEALTH & SPORTS PERFORMANCE

November 6, 2019

To whom it may concern:

Our family has been a customer of Full Circle Farms for several years. Prior to Barry Dumas being placed in charge of delivery, items were forgotten or left off the truck and there was a long line that you had to wait in for food pick up. There were also errors when you picked up. However, once Mr. Dumas began to take over the delivery process things changed. It was gradual at first but Mr. Dumas integrity and attention to detail were noticeable from the start. If there was an error or something missing on the truck, he made sure that the situation was rectified immediately. He also developed a relationship with each of the customers, asking them what they felt would improve the delivery service. The result was a well-defined and established procedure for delivery pick up!

Mr. Dumas makes sure that the truck for delivery is always here early so that they can be set up and ready to receive customers prior to their arrival. He also alphabetized the orders so they were easy to find and made sure there were two copies of each order so that the customer got a copy, but also so Mr. Dumas could make notes about each order if needed. He also labeled the order by number so that frozen items were in a bag and labeled for each customer - eliminating the problem of errors in the delivery process, as well as speeding up the collection time. These and so many other little changes, such as where and how they collect the recyclable items have created a favorable environment and made the delivery process enjoyable! As a business owner, it is a joy to see changes implemented to improve processes that also greatly benefit the client! I highly recommend Mr. Barry Dumas.

Sincerely -

Christin Kampfe

Owner, Wellspring Health & Sports Performance

reference

David Kampfe, sr

Tue 11/12/2019 4:18 PM

To: emkampfe@comcast.net <emkampfe@comcast.net>

November 11, 2019

To Whom it may concern,

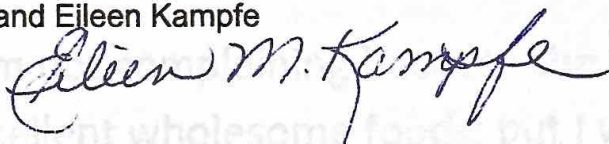
We have been customers of Full Circle Farms for many years. Since the employment of Barry Durmaz the organization, communication and delivery system has been extraordinary. We no longer have to wait 30-45 minutes for delivery then verify the order. Barry arrives on time and all orders are organized by a numerical system that saves the customer time and eased our frustration about order correctness.

Barry's systematic approach, his friendliness and his character toward customers has greatly improved any discrepancies and satisfaction. We no longer have to wait for order discrepancies to be corrected. Barry developed and implemented a wonderful user friendly delivery system that saves us time and confusion.

Barry is a man of his word, delivers on time and goes above and beyond what we as customers had experienced in the years before his employment. We are grateful for his commitment to the farm and to the customer.

Respectfully,

David and Eileen Kampfe



I am writing this in appreciation of Barry's timely, friendly and well-run service.


Rev. Anthony Hitchman

25 Oct 2019

REV. ANTHONY HITCHMAN

P.O. BOX 1199,

CLEARWATER, FL. 33757

For several years, I have had the pleasure of shopping with Full Circle Farms and enjoying their fresh, raw foods on a regular basis. Their products are delivered to a central point in Clearwater and then picked up by myself and other customers every other week.

At times in the past, delivery to the pick-up location was occasionally late; and the hand-over of products sometimes slow and a bit disorganized.

I am not complaining because the end result was always excellent wholesome foods; but I wish to make note that since Barry Durmaz has taken over the task of delivery everything has run smoothly; on time; and with a minimum of fuss. In other words, very well organized.

I am writing this in appreciation of Barry's timely, friendly and well-run service.



Rev Anthony Hitchman

26 Oct 2019

Adina and Daniel Lehrman
PO Box 260
Interlachen, FL 32148

November 9, 2019
Re: Barry H. Durmaz
To Whom It May Concern,

I have been a customer of Full Circle Farm in Live Oak Florida for at least five years. For most of that time, we met a farm delivery truck at a predetermined location and took delivery in that way. Most of those deliveries went as planned with very few mistakes or deviations from what was planned.

For the last two years Barry Durmaz has been the person who handles the delivery. In those two years, we have met the truck in more than one location relative to our own convenience. So, we have taken delivery at the first stop and several stops down the line on the delivery run as well. No matter where we met the truck, the delivery was on time, the food I bought was separated into a specific set of thermal bags corresponding to my order number, and I always got what I ordered.

This system of separate bags for each customer is specific to Barry's tenure as the delivery organizer. It is the best working system of all the various systems we have experienced. It has cut down on time wasting confusion, breakage, and mistakes. It is simple, clean and elegant, and it works beautifully.

In one case, our group had a mix up between ourselves about who was ordering which items, and when we got to the truck we discovered our error, and one friend was left short. Barry was carrying extra product and was able to partially fill the items we had forgotten to order. He figured out how to charge us and get the farm paid for the extra items. He really went above and beyond in that case, when he could have just shrugged us off.

It is my opinion that if you engage Barry for any enterprise you will get someone who functions in an efficient and consistent manner. He is also pleasant, friendly, helpful, and able to think on his feet in an unusual situation.

Sincerely,

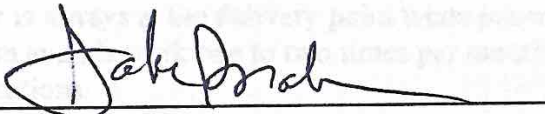
A handwritten signature in blue ink, appearing to read "Adina Lehrman". The signature is fluid and cursive, with the first name "Adina" being more prominent and the last name "Lehrman" following in a similar style.

Jake Brake
Dade City, FL

11/07/19

To Whom It May Concern;

I would like to say that Barry Durmaz, whom I have known for several years now, has provided a very timely, thorough, organized, dependable and efficient delivery service. He always has a very positive and friendly outlook.



Jake Brake

Respectfully,



A. Louise Kessler

664 Fort Duquesna Dr
Sun City Center, FL 33573

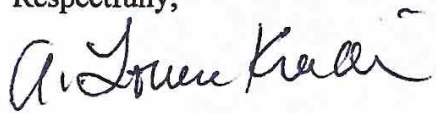
October 25, 2019

To Whom It May Concern:

I first met Barry Durmaz approximately two years ago when was driving the Full Circle Farm delivery van and trailer to a pickup point In Brandon, FL. Despite a long trip to is destination. He is always at the delivery point when promised. During the past two years. I have observed him and his work one to two times per month while picking my Full Circle Farm order at various locations.

He assembles customer orders at the delivery site; he and his assistants efficiently and accurately pull items from multiple containers to fulfill each customer order list. He remembers names of the regular customers, and takes care to serve all in the order in which they arrive at the delivery point. His attention to detail keeps everything orderly with no complaints.

Respectfully,



A. Louise Kreider



"The Sign of Experience"

February 3, 2003

TO: STRATEGIC CLEANING
ATTN: BARRY DURMAZ

Dear Barry,

As you know, I have used the services of your company for gutter cleaning, window cleaning and pressure washing several times for my personal home, and am always more than pleased with the work when completed. I wish to thank you, once again, for a job well done.

I would like to commend you on the individuals you manage to hire. Your people are always so conscientious and they go out of their way to do "a little extra" when they are on the job. Prior to using your companies services, I had hired 4-5 different firms to clean the gutters on my home and none of them ever cleaned/took apart the downspouts....and so I always had a problem. Your people do such a thorough job and it is greatly appreciated.

It is always a pleasure to refer you and your company to everyone I know because I know they will be pleased when the the work is completed. Thank you, once again, for my sparkling clean windows...inside and out!! Joe was a hard-working, very pleasant young man who worked quickly and efficiently, even in the pouring down rain.

Sincerely,

A handwritten signature in blue ink that reads "Mary Herzog".

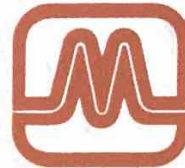
Mary Herzog, GRI
Associate Broker
The Hasson Co., Realtors

www.hasson.com

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The MOORE COMPANY

1 PRODUCE ROW / 333 S.E. SECOND AVE. / P.O. BOX 4564 / PORTLAND, OR 97208-4564
(503) 234-5000 / FAX (503) 238-1603



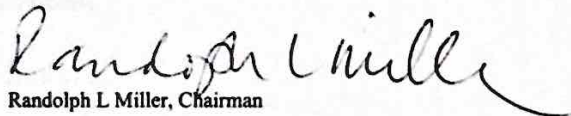
22 August 2005

To Whom It May Concern:

Strategic Cleaning has recently cleaned the inside and outside of my windows in my commercial office building. I can state, without hesitation, that they have been outstanding in every way!

Their staff is competent, professional, courteous, and efficient. The performance on the windows was so good that we did not realize how bad they were, until they were cleaned!! They look terrific!

If I can be of any help as a reference, please call me at 503-234-5600.


Randolph L. Miller, Chairman

Gilbert Bros.

REAL ESTATE SERVICES, INC.

November 25, 2002

To Whom It May Concern,

Our company is involved in the management of apartments, office buildings and single family homes. Mr Barry Durmaz, owner of Strategic Cleaning, has been helping us keep our gutter systems clean and operational since 1992.

I have found the quality of Barry's work to be outstanding. He is an honest, hard working individual who is sincerely interested in doing the job right and on time.

I am confident that you too will be completely satisfied with his services.

Sincerely,



Robert P. Leffler
Asset Manager

1822 S.W. Madison, Portland, OR 97205
(503) 223-7370 FAX (503) 223-4276

1111 Main #700, Vancouver, WA 98660
(360) 694-7888 FAX (360) 695-1201



CARLA PROPERTIES, LTD.

November 22, 2002

To Whom It May Concern,

In Strategic Cleaning, formerly Cleaning Specialists, we have found a company that can provide us a wide variety of cleaning services. I no longer have to shop various vendors to perform our cleaning needs. Carla Properties Ltd. has used Strategic Cleaning to clean gutters, windows, building awnings, parking lots, and building exteriors. I have found Strategic Cleaning to do great job at reasonable pricing.

Their employees have always been very courteous, and Barry Durmaz's follow up is fantastic. I look forward to a long working relationship with them.

I would highly recommend Barry and his company to perform your various cleaning needs.

Best Regards,

Rick Martinson
Carla Properties, Ltd.



**POWELL'S
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7 NW Ninth Avenue
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Internet: www.powells.com

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Fax: 503-238-4427

POWELL'S BOOKS AT PDX
7000 NE Airport Way
Portland OR 97218
Tel: 503-249-1950
Fax: 503-249-1935

March 17, 2003

To whom it may Concern:

Regarding: Strategic Cleaning, Inc.

Barry Durmaz, doing business as Strategic Cleaning, has been providing window-cleaning services for Powell's Books at several locations for many years. When I took over the job of Physical Plant Manager at Powell's, I reviewed all service providers, regardless of length of tenure, and made changes I deemed necessary. My review convinced me that Strategic Cleaning was an excellent partner.

Over the last two years, I have changed the frequency of service and scope of work Strategic Cleaning provides. These changes better suit Powell's needs and maximize the benefit to Powell's of the relationship. Barry has been at all times willing and eager to make these changes and has guaranteed that his employees do good work for us. I am deeply impressed by Barry's integrity, work ethic and devotion to good customer service.

It has been a pleasure working with Strategic Cleaning: I highly recommend the company.

Sincerely,

Stanley Selland

Physical Plant Manager
Powell's Books, Inc.