

Winter 2018

NAM NOTES

STORIES OF NEIGHBORS HELPING NEIGHBORS



NAM's Founding Congregations

Congregation Jewish Community North
Cypress Creek Christian Church
Hosanna Lutheran Church
John Wesley United Methodist Church
Kinsmen Lutheran Church
Klein United Methodist Church
Northwoods Presbyterian Church
Plymouth United Church of Christ
St. Dunstan's Episcopal Church
Wildewood Baptist Church

HAPPY BIRTHDAY, NAM

It's time for a celebration, as NAM marks 35 years of Neighbors Helping Neighbors!

NAM's story is a beautiful one; a collection of thousands of individual stories woven together into an amazing adventure. There are challenges and victories, heroes and supporting characters, laughter and loss. But through every chapter are themes of kindness and generosity, courage and cooperation.

It all began in 1983. The oil industry in Houston had been booming, and predictions were that it would only get better. But in 1982 oil prices began to drop. Thousands of people lost their jobs. By January of 1983, unemployment in the Houston area was at 9.1 percent.

People turned to their faith communities for help, but congregations were overwhelmed by the need. So in April, 1983, an idea for a united effort was presented to the Northwest Clergy Association. Six months later, ten congregations signed Articles of Incorporation—and Northwest Assistance Ministries was born. They pooled their resources, looked beyond theological differences, and determined to love their neighbors in a tangible way.

NAM's first efforts included a food pantry, resale shop, and assistance office. Over the years, each chapter found NAM building partnerships, adding services, and having an increasing impact in the community—on those who needed help as well as those who were providing it.



FROM THE PRESIDENT & CEO



I love the fresh start of a new year. Opening a calendar for the first time reveals a blank slate just waiting to be filled with possibilities, opportunities, and new beginnings.

It's also a time to reflect on the previous year, and 2017 was certainly one for the record books. While it had significant challenges, 2017 was also filled with wonderful milestones to be celebrated at NAM. Here are just a few:

- The Harrell Family Opportunity Center was completed, opening the door for a multitude of educational opportunities and community events that will benefit Neighbors in Need and our community as a whole.
- NAM Resale moved to its permanent home, which will redirect more than \$200,000 annually from leasing expenses back to programs and services.
- A newly formed Disaster Relief Program was created, in response to Hurricane Harvey.
- A new \$1 million grant from the Harris County Center for Domestic Violence Coordinating Council allowed NAM to provide housing for more than 45 families, so they could escape the violence in their home and have a safe place to live.
- New short-term THRIVE opportunities at the Learning Center allowed adults to gain essential skills for in-demand careers.
- The NAM Endowment Board launched a Legacy Society focused on planned gifts, to sustain NAM's programs and services for years to come.
- We continued to grow and develop our Community Centered Health Homes project, designed to look at the root cause of health issues so patients can overcome chronic conditions rather than just treating symptoms.
- A new Continuous Improvement Initiative was established, giving everyone at NAM a voice around process improvement.

It's remarkable what can happen in one year when we all work together. This year as we celebrate NAM's 35th Anniversary of Neighbors Helping Neighbors, we thank you for everything you do to help NAM continue to grow and evolve so we can serve our community in the very best way possible. Here's to an amazing 2018!

Thank you for caring,



Carole Little, Linda & Harlan Martens Endowed President & CEO



FINANCIAL STATEMENT

For the Two Months Ended 11/30/17 (unaudited)

Total Support and Revenues.....	\$2,426,511
Expenses	
Program Services.....	\$2,025,735
Management and General.....	\$108,669
Fundraising and Development.....	\$179,032
Total expenses.....	\$2,313,436
Increase (Decrease) in Net Assets.....	\$113,075

NAM's fiscal year runs Oct. 1, 2017 to Sept. 30, 2018

PROGRAMS & SERVICES

Development/Cash Donations.....	(281)-885-4608
Assistance & Housing Services.....	(281)-885-5600
Joanne Watford Nutrition Center.....	(281)-885-4589
Children's Clinic.....	(281)-885-4630
Furniture Donations.....	(281)-885-4545
Family Violence Center.....	(281)-885-4673
Interfaith Homeless Network.....	(281)-885-4567
Learning Center.....	(281)-885-4616
Meals on Wheels.....	(281)-885-4628
Senior Services.....	(281)-885-4600
NAM Resale.....	(281)-885-9000
NAM Resale Boutique.....	(281)-885-4544
Volunteer Coordinator.....	(281)-885-4604
Other agencies at NAM:	
Harris County Social Services.....	(281)-885-4591
Harris County Sheriff's Department.....	(281)-885-4523

COMMUNITY PARTNERS

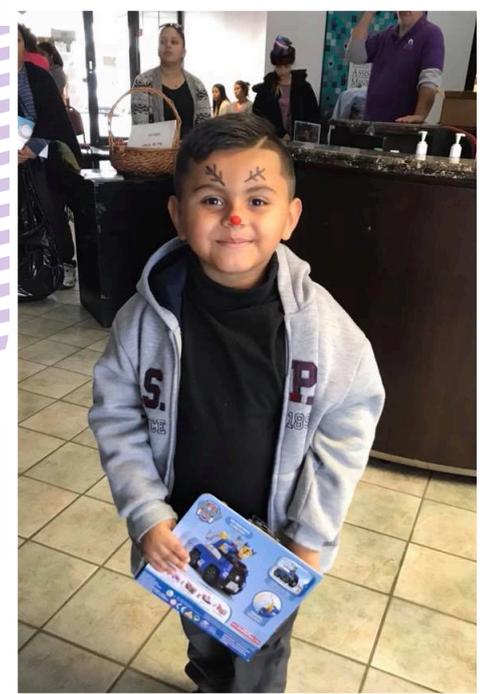
*Cash gifts of \$1,000 or more, excluding events,
from October-December 2017*

- Anonymous
- Black's Market Table
- EOG Resources
- GEM Insurance Agencies
- Gene By Gene
- Houston Methodist
- Houston Northwest Medical Center
- Labrada Nutrition
- Praxair
- PV Fluid Products
- Shell Oil Company Foundation
- Stream-Flo USA
- The Allstate Foundation
- Vista Landscape Services
- Wells Fargo Foundation

THANK YOU!



HOLIDAY PROJECT: FOOD & TOY DISTRIBUTION



On Saturday, December 16, 2017 NAM was bustling with activity as staff and volunteers gathered to distribute toys and food to more than 2,700 local children and their families.

Families received bags filled with food needed to prepare a complete holiday meal with all the trimmings, including a turkey, gravy, canned vegetables and soup, stuffing, potatoes, butter, eggs, dessert mix, milk, and fresh fruits and vegetables. Families with children ages 12 and under received a bag of three to five age-appropriate toys for each child.

The Holiday Project is a huge undertaking, with donations and financial support coming from organizations and individuals alike. Local congregations filled thousands of toy bags, and the week before distribution PV Fluid Products delivered more than 4,000 pounds of holiday food in addition to over 600 turkeys. Hundreds of volunteers worked tirelessly over the past few months, registering eligible families and collecting and sorting donations.

Carole Little, NAM's President & CEO expressed her gratitude. "NAM is grateful to all who have given their time and resources

to ensure the Holiday Project was a success. It would not have been possible without the generous support of businesses, congregations, and individuals in our community," she said. "While the past few months have been difficult, it is heartwarming to see how everyone has come together to help each other. During a time when so many have lost so much, the opportunity to give becomes even more special."

HAPPY BIRTHDAY, NAM *continued...*

For example, in 1984 NAM started Meals on Wheels, then added a program for active seniors in 1988. A few years later, in 1991, NAM opened the Family Violence Center for victims of domestic violence. The Learning Center and Interfaith Hospitality Network came under NAM's wings in 1992, and in 1994 NAM opened the Children's Clinic.

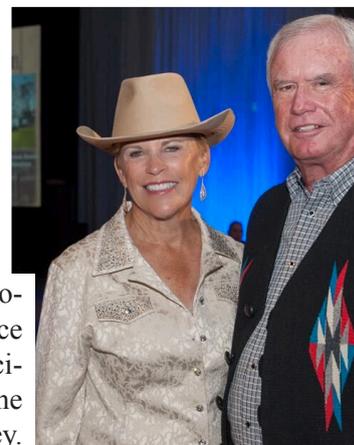
Along the way there were thousands of stories. Stories of women and children being rescued from abusive relationships. Of homeless families finding a safe, affordable place to live. Lonely seniors connecting with new friends...

children without health insurance receiving excellent medical care...neighbors receiving food and assistance after a job loss...and men and women learning skills for a new career. They are stories of courage, resilience, and amazing strength, as people use the help NAM provides to build a brand new life.

There are also the stories of people who help make NAM possible. Today, 45 congregations partner with NAM, providing a lifegiving stream of volunteers, resources and ideas. More than 100 organizations and volunteer groups collaborate with NAM, and over 2,500 people

volunteer their time each year. Hundreds of individuals, foundations and organizations invest financially as well, because they know the work NAM does is changing lives for the better.

As we enter into NAM's 35th anniversary year, there is much to celebrate—in our history as well as all that lies ahead. Thank you for joining with us in that celebration, and for being part of this amazing community of Neighbors Helping Neighbors.



JEANS & JEWELS GALA

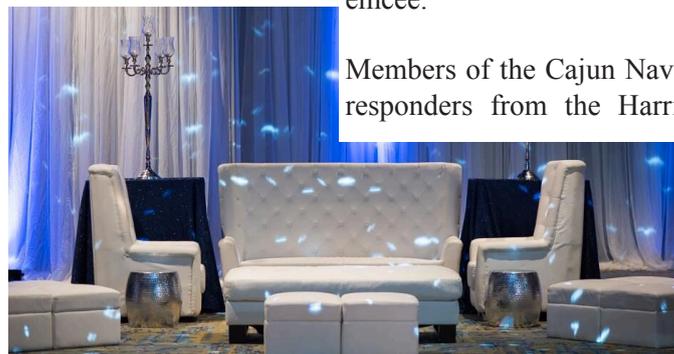
In a grand conclusion to the trio of Jeans & Jewels events, the 19th Annual Jeans & Jewels Gala transformed The Woodlands Waterway Marriott into “City Lights & Cowboy Nights.”

Approximately 500 guests attended the event on October 21, which honored Jeannie and Nolan Lehmann, as well as Corporate Honoree, Citation Oil & Gas. Margie and Rick Crump served as honorary chairs, with Melissa Wilson of FOX morning news as emcee.

Members of the Cajun Navy and first responders from the Harris County

Sheriff’s Department, Klein ISD Police, and Precinct 4 Constable’s Office were also in attendance, in appreciation for their tireless service to the community after Hurricane Harvey. By the end of the evening, an extra celebration rang out as the Houston Astros clinched the American League Championship in game 7 of the series.

With a live auction, silent auction, sparkling décor, and dancing to the high-energy music of The Drywater Band, the gala was a fun-filled night that raised \$667,000 for NAM’s programs and services, bringing the total for all three Jeans & Jewels events to more than \$745,000. Thank you to all who were involved, for your outpouring of generous support!

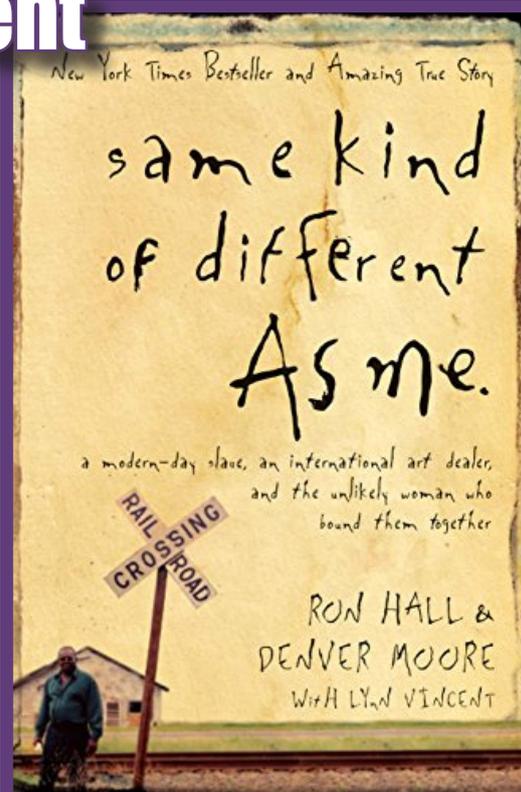
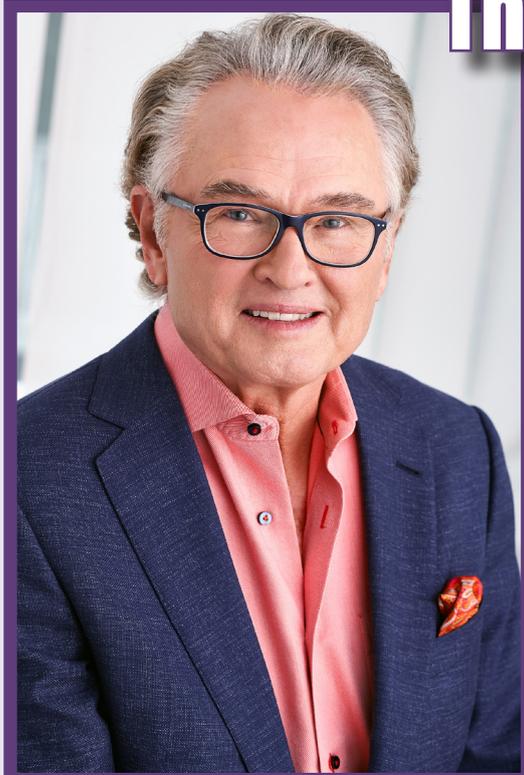


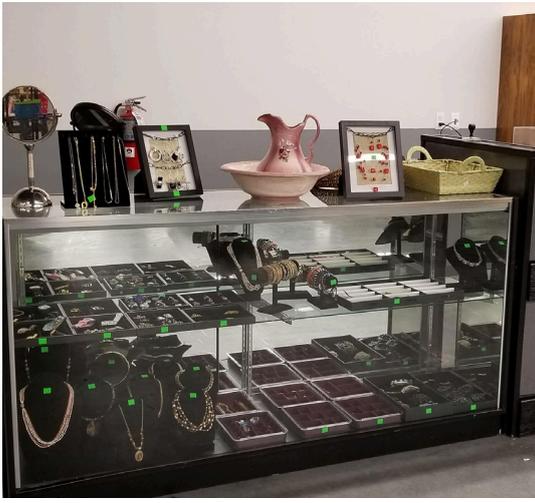
The NAM Endowment Fund Dinner

The NAM Endowment Fund Dinner will take place on Tuesday, April 10, 2018 at 7:00 p.m. at The Woodlands Waterway Marriott. NAM welcomes back Ron Hall, author of *Same Kind of Different as Me*—a New York Bestseller, now made into an award-nominated motion picture by Paramount Pictures, featuring Academy Award and Golden Globe winning actors Renée Zellweger and Jon Voight.

Individual tickets for the dinner are priced at \$250 and tables start at \$2,500.

For more information, please contact Samantha Gonzalez, Fundraising Manager at (281) 885-4609 or sgonzalez@namonline.org.





NAM Resale is OPEN

Stop by NAM Resale at its NEW LOCATION BEHIND NAM! Whether you are on a treasure hunt, looking for current collections, designer clothing, hard to find gems or wish to drop off your generous donations, NAM Resale is ideal and filled with great buys and surprises for all! Come visit us and experience a whole new level of shopping!

**NAM
RESALE**

WHERE GOOD BUYS DO GOOD DEEDS

Mon - Sat 10 a.m. - 6 p.m.
Located behind NAM
15555 Kuykendahl Rd, Houston, TX 77090

**NAM
RESALE**

WHERE GOOD BUYS DO GOOD DEEDS

NAMNotes COUPON expires:
03.31.2018

50% OFF one item*

Located behind NAM's main building at
15555 Kuykendahl Road
Houston, TX 77090

*Excluding Furniture



SAVE THE DATE

BACK TO THE 80'S

FOR A TOTALLY RAD Volunteer Appreciation Luncheon

HELPING NEIGHBORS IN NEED SINCE 1983

THURSDAY, APRIL 12, 2018 - 11:30 A.M.

SHIRLEY ACRES
217 WOERNER RD
SPRING, TX 77090

VOLUNTEER AT NAM



NAM's Assistance, Emergency Basic Needs and Family Violence departments need your help! Tasks include filing, organizing, checking messages, returning calls, visiting with families about services and budgets, data entry and administrative work. To volunteer for any program at NAM, please contact us at (281) 885-4604 or Volunteer@namonline.org.

THANK YOU Volunteers!

Corporate Volunteers

ADP
Bank of America
ExxonMobil
DXC Technology
Houston Methodist
Lonestar College Nursing Program
PV Fluid Products

Congregation Volunteers

Christ the Good Shepherd Catholic Community
Cypress Creek Christian Church
Faithbridge United Methodist Church
John Wesley United Methodist Church
Kinsmen Lutheran Church
Klein United Methodist Church
Lakewood United Methodist Church
Lifepath Church
North Oaks Baptist Church
Northwest Bible Church
Northwoods Presbyterian Church
Prince of Peace Catholic Community
Resurrection Lutheran Church
St. Dunstan's Episcopal Church
St. Edward Catholic Community
St. Ignatius of Loyola Catholic Church
Trinity Lutheran Church

Windwood Presbyterian Church

Service Affiliates

Aldine ISD
Alpha Kappa Alpha- Omicron Tau Omega Chapter
Bent Sprockets
Cy-Fair Independent School District
Cypress-Woodlands Junior Forum
E.B.O.N.Y.
Epsilon Sigma Alpha, Gamma NU #5432
Interface-Samaritan Counseling Centers
Junior Guild, Inc
Junior League of the Woodlands
Klein Independent School District
Legacy League
National Charity League
National Christian Foundation
NW Kappa Kappa Gamma Alumnae
P.E.O. Sisterhood Chapter
Raveneaux Ladies Golf Association
Society for the Advancement of Floral Design
St. Edward Catholic School

NAM WELCOMES TO THE BOARD



Dr. Bret Champion,
Superintendent,
Klein ISD



Dr. Joe Fowler,
Retired, former President and co-founder of Stress Engineering Services, Inc.



Dr. Gerald Napoles,
President, Lone Star College-North Harris

NAM'S NEWEST NAMSTERS

Marquita Blevins, THRIVE Financial Coach
Bobbie Cowart, Cashier
Joseph Cruz, Warehouse Associate
Louise Doman, CCHH Program Assistant
Karen Luther, CCHH Program Manager
Kayla Escobar, Medical Assistant
Elena Nino, Billing and Coding Specialist

NAM WELCOMES JENNIFER HERRERA, DIRECTOR OF RELIEF SERVICES



Jennifer joined NAM in November 2017 as Director of Relief Services. She has extensive program services knowledge, having worked with TX Commission on Alcohol & Drug Abuse, AIDS Services and Episcopal Health Foundation. After Hurricane Harvey, Jennifer and her family volunteered with NAM in its efforts to respond to the needs of Harvey survivors. Her love for NAM's mission led her to pursue her passion and join the team.



SENIOR SERVICES

NAM will be hosting the 1st Family Caregivers conference with Interfaith CarePartners on Saturday, February 24 from 8:00 a.m. to noon at The Harrell Family Opportunity Center, located behind NAM.

This is a free educational opportunity that will cover topics, such as Elder Law Estate Planning for Seniors, Effective Communication to Dementia Caregiving, Finding the Joy in Caregiving, Medicare, Social Security and more. For more information, call 281-885-4628.

HURRICANE HARVEY RELIEF

To date, NAM has provided Harvey Relief services to over 10,378 individuals and over 2,594 households.

NAM'S CHILDREN'S CLINIC

Our Children's Clinic is currently accepting new patients. The clinic offers a holistic approach tailored to the health needs of each individual, so you can rest assured your child is receiving the highest quality of care. Our services include preventative healthcare, well-child visits, care of illness, care and treatment of minor injuries, vaccinations and immunizations, sports physicals and more. Call (281) 885-4630 to schedule your child's appointment! We accept Medicaid, CHIP, private insurance and self-pay patients.

NAM AND THE HEALTH CARE FOR THE HOMELESS PROGRAM (HCHP)

NAM and the Health Care for the Homeless Program (HCHP) will be reaching out to neighbors without housing in our community by hosting Harris Health System Mobile Health Units providing medical and dental services to the homeless on Wednesday, January 17 from 8 a.m. to 1 p.m., onsite in NAM's parking lot. No appointment is needed. NAM clients working with a housing program, including coordinated access, may utilize these on-site services.

FREE FLU SHOTS FOR ADULTS

NAM's Children's Clinic will be hosting a flu shot clinic for ADULTS on Wednesday, January 17 from 10 a.m. to 2 p.m. at NAM on the 3rd floor. Up to 100 shots will be administered for FREE, courtesy of Walgreens, on a first-come, first-served basis. No appointment is needed.

FREE GED & ESL CLASSES

NAM has partnered with the Harris County Department of Education to bring free GED and ESL classes to the community. Registration dates are January 9, 16, 23 and 30 and will take place in NAM's Learning Center, located on the 4th floor. For more information, please call the Learning Center at 281-885-4616.

CREATE YOUR PLAN

Creating your plan is now easier than ever before with the new online planner that is featured on

our website. It will help you organize your family and estate information using our secure online system. When you are finished, you may share your information with a qualified Gift Attorney who can then complete your will or trust plan and prepare it for filing. Planning for your future has never been easier!

To get started, go to www.neflegacy.org, click on "Create Your Plan" and create your account. We look forward to helping you plan your future! For more information contact Brian Carr at 281-885-4605 or bcarr@namonline.org





15555 Kuykendahl Rd.
Houston, Texas 77090-3651
(281) 885-4555
www.namonline.org

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If you are receiving duplicate mailings, please contact:
Dentae De La Garza, Donor Database Manager at
(281) 885-4607 or ddela garza@namonline.org



Nonprofit Partner
DONORHOUSTON
A NATIONAL LEADER IN DONOR ENGAGEMENT



Making a Difference One Neighbor at a Time for 35 Years

Since October 1, NAM has spent more than \$2 million dollars helping neighbors in need. This is an 11% increase over this same period last year.

To honor NAM's 35 Years of helping neighbors, we wanted to make it easier for you to give. By committing to a monthly tithe gift you can increase your support for NAM while reducing the fundraising mail you receive.

Simply fill out the enclosed envelope and we will take care of the rest!

Your continued support is necessary to help neighbors in need

Send Your Gift Today!

\$35	\$50	\$100
\$350	\$500	\$1,000

NAM NOTES

Winter 2018

NAM Notes is the newsletter of Northwest Assistance Ministries. NAM Notes is published quarterly.

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