

FACT SHEET: Workers' Compensation Queensland and COVID-19

A common question from our members is in relation to Workers' Compensation, also known as WorkCover Queensland.

Under the *Workers' Rehabilitation and Rehabilitation Act 2003 (Qld)*, for any claim to be accepted, whether it be injury or illness, basic criteria must be met;

- the claim was made within the required timeframes;
- the worker was in fact a 'worker';
- an injury (diagnosis of COVID-19) has occurred;
- the exposure to COVID-19 occurred in the work environment; and
- the work exposure was a significant contributing factor to the COVID-19 diagnosis.

The challenge we face is predominantly around the last two components, especially as this infection is so easily spread.

Where a claim is lodged for potential COVID-19, WorkCover will also require:

- medical confirmation of COVID-19 diagnosis; and
- evidence to demonstrate that your COVID-19 exposure occurred within your work environment; and
- medical confirmation that your employment was a significant contributing factor to the contraction of COVID-19

Depending on the circumstances, WorkCover may require further information.

WorkCover however still may reject the claim if they are not satisfied the workplace was a significant factor in the diagnosis.

A claim can be lodged through your doctor, by your employer or by you. As a member if you believe you fit the criteria for a COVID-19 Workcover Claim, login and complete a Member Support Form and we will guide you through the process.

*This is general information only and doesn't take your specific circumstances into account.