



Ministry of Housing,
Communities &
Local Government

**Ministry of Housing, Communities & Local
Government**

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www.gov.uk/mhclg

Dan Crow

Date: **24 June 2019**

Dear Dan Crow

Freedom of Information Act 2000 - 4272532

Thank you for your request for information, which we received on 31 May 2019 and processed under the Freedom of Information Act 2000.

You requested: "*Good morning,*

I would like to request the following information under the Freedom of Information Act:

- 1. The total number of deposits protected by each government-accredited tenancy deposit protection scheme on 30 September 2018 and 31 March 2019*
- 2. The total value of deposits protected by each government-accredited tenancy deposit protection scheme on 30 September 2018 and 31 March 2019*
- 3. The number of deposits a) submitted for protection and b) released from protection under each government-accredited tenancy deposit protection scheme in the year to 31 March 2019*
- 4. The number of disputes adjudicated by each government-accredited tenancy deposit protection scheme in the year to 31 March 2019."*

I can confirm that the information requested is held by the Ministry of Housing, Communities & Local Government and we are able to provide you with all this information. I have detailed below the information that is being released to you.

In relation to point (1) and (2), please see the following tables:

30 September 2018

	DPS		Mydeposits		TDS	
	Custodial	Insured	Custodial	Insured	Custodial	Insured
Number of deposits protected as at 30 September 2018	1,576,875	48,720	31,972	902,637	52,924	1,323,737
Value of deposits protected (£) as at 30 September 2018	1,398,993,032	51,175,324	32,202,374	1,039,113,341	54,754,177	1,763,523,728

31 March 2019

	DPS		Mydeposits		TDS	
	Custodial	Insured	Custodial	Insured	Custodial	Insured
Number of deposits protected as at 31 March 2019	1,658,133	53,302	38,483	858,264	70,632	1,300,388
Value of deposits protected (£) as at 31 March 2019	1,453,258,104	56,337,223.46	38,999,038	1,044,390,760	71,925,277	1,743,632,666

In relation to point (3), please see the following table. However please note that MHCLG does not usually collect nor hold this information, as it is held by the schemes themselves.

	DPS		Mydeposits		TDS	
	Custodial	Insured	Custodial	Insured	Custodial	Insured
Number of deposits submitted for protection from 1 April 2018 to 31 March 2019	694,163	37,886	28,761	435,958	57,462	461,045
Number of deposits released from protection 1 April 2018 to 31 March 2019	602,092	33,848	17,389	496,561	27,593	437,830

Finally, in relation to point (4), please see the last table:

	DPS		Mydeposits		TDS	
	Custodial	Insured	Custodial	Insured	Custodial	Insured
Number of disputes decided on in the six months until 31 March 2019	8,923	145	263	3,368	212	7,146

Complaints procedure

If you are unhappy with this response, we will review it and report back to you. (This is called an internal review.) If you want us to do this, let us know by return email within two months of receiving this response. You can also ask by letter addressed to:

Ministry of Housing, Communities and Local Government
Knowledge and Information Access Team
4th Floor SE, Fry Building
2 Marsham Street
London, SW1P 4DF

If you are unhappy with the outcome of this internal review, you can ask the independent Information Commissioner to investigate. The Information Commissioner can be contacted at email address casework@ico.org.uk or use their online form at ico.org.uk/concerns or call them on 0303 123 1113.

Yours faithfully,

MHCLG FOI Team