

Survation survey commissioned by Generation Rent

Summary of questions around renters' rights

On 23-25 February, Survation conducted an online survey of 1,008 UK residents aged 18+ who are living in private rented accommodation.

Q2. For each of the following housing issues please answer whether you think your local council does or does not have the powers to help?

Hazards in your home that could harm your health

Unweighted Total	1008
Weighted Total	1008
Has the powers to help	689
	68%
Does not have the powers to help	143
	14%
Don't know	176
	18%

Q3. For each of the following housing issues please answer whether you think your local council does or does not have the powers to help?

Illegal eviction

Unweighted Total	1008
Weighted Total	1008
Has the powers to help	665
	66%
Does not have the powers to help	139
	14%
Don't know	203
	20%

Q4. For each of the following housing issues please answer whether you think your local council does or does not have the powers to help?

Harassment

Unweighted Total	1008
Weighted Total	1008
Has the powers to help	530
	53%
Does not have the powers to help	221
	22%
Don't know	257
	26%

Q6. For each of the following housing issues please answer whether you think your local council does or does not have the powers to help?

Deposit disputes (note: in most cases, councils do not have powers over this)

Unweighted Total	1008
Weighted Total	1008
Has the powers to help	375
	37%
Does not have the powers to help	332
	33%
Don't know	301
	30%

Q9. For each of the following housing issues please answer whether you think your local council does or does not have the powers to help?

A poor energy efficiency rating

Unweighted Total	1008
Weighted Total	1008
Has the powers to help	369
	37%
Does not have the powers to help	334
	33%
Don't know	305
	30%

Q11. Which of the following do you remember receiving at the start of your tenancy? Please select all that apply.

Unweighted Total	1008
Weighted Total	1008
Information about where your deposit was protected	472
	47%
Gas safety certificate	441
	44%
Energy Performance Certificate	367
	36%
Government How To Rent guide	234
	23%

Q12. Have you experienced any of the following problems in the past five years? Please select all that apply.

Unweighted Total	1008
Weighted Total	1008
Mould or damp	369
	37%
Heating and hot water not working	304
	30%
Leaks or draughts	253

	25%
Faulty electrics	179
	18%
Infestation (for example mice, cockroaches)	112
	11%
Unfair fees	86
	9%
Deposit disputes	84
	8%
Harassment	83
	8%