Date: 12/01 21 Tme: 6:30 pm

Location: Hybrid (Remote and Blue Door Consulting)

Minutes Recorded by: Molly

Board Member Attendance	
Brenda Haines x	Warren Bergman x
Molly Smiltneek x	Susan Vette x
Melissa Weyland x	Jay Stoflet x
Peter Westort x	Heidi Supple x
	Heather Seraphine (Adjunct)
Vacant	X

Member, Staff & Guest Attendance
Staff: Ryan Rasmussen
Members:
Guests: Paula Gilbertson (Retail Support) from NCG

Topic	Facilitate d by	Discussion	Actions
Call Meeting To Order	Brenda	Brenda called the meeting to order at 6:39	
Member Comments	All	Member Comments Note: Due to the risks associated with in-person gatherings, we are meeting virtually. If you would like to submit member comments, please do so in writing and email to oshkoshfoodcoop@gmail.com No member comments for this meeting. We are getting a good amount of feedback from member-owners but not clear if they are intended to be member comments. We will communicate better to member-owners on how to do that. Need to help them understand what it means to read it into the minutes, put it into the record.	
	All	Consent Agenda • Board Meeting Minutes – November 17, 2021	

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		Finance Committee Meeting Minutes – November 18, 2021
		Jay moves, Heidi seconds approval. Motion passes.
Finance	Peter and Heidi	 August 31, 2021 Financial Statements September 30, 2021 Financial Statements October 31, 2021 Financial Statements
		Finances are in a good place where we are seeing a good snapshot of the business. Have a better understanding of actual operations. We believe numbers are accurate now and can better use them for planning going forward. Good conversation within Finance on how best to utilize funds. Will be able to use QB as a source finance tool moving forward.
		Motion by Jay for approval of Financial Statements , Molly seconds of Financial Statements. Motion Passes.
		Finance Committee – Next Steps (Asset Log/Depreciation Schedule, Training, 2022 Budget)

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GM Reporting	Ryan	GM Reporting Discussion	
		 Operational Updates (Verbal Report) Always great when NCG comes to town; brain gets flooded with info that is great info. Great first event in Co-op Space with Oshkosh West students. The Great Turkey Debacle of 2021	

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- Deli Sampling
- Membership
 - Working on those directly in ECRS POS.
 - For sure want all names and numbers in ECRS for Member Appreciation Days.
 - ECRS data on membership is not where we would like it to be.
 - Need good data in there for member based, personalized, connected marketing
- Inventory clean up happening in ECRS prior to January 2.
 This will help us understand margin by department area.
- Toilets are fixed!
- Staffing: Down one employee, another is staying. Marketing is still a need. Illness is a challenge.
- Michelle Hammett has helped reorganize staff files.
- Holiday items: Working on holiday promotions and items.
 Holiday baking end cap, United Way ornaments available,
 Holiday orders from local businesses
- Continue to promote gift cards (for Day by Day and in general)
 - Paula: Flash sales could also be used to encourage donations (\$25 and get \$5 free, \$50 and get \$10 free)
 one of Menominee's biggest promotions.
- Have moved items around trying to keep things fresh.
- Financials: Paula, Ryan and Amy are working on budgeting. Amy has offered to create a new budget tool to put financial statements into the proper months giving us historical data that will allow us to better use the NCG budgeting tool. Amy and Bllly are coming in 2 weeks and will make more progress on this by then. Will preserve documents based on pro forma

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		and build a new one to all us build more appropriate WSR to incentivize growth and to budget better. Are diving more deeply into product and supply chain issues; having direct conversations with team members to work on product mix. Meat and cheese, center store, wellness, dairy are all on the docket. Glving management more direct resources and oversight in maximizing potentials that are out there.
Executive Committee		Project Plan/Action Item List – Review/Updates Updated 30+ items that are in progress and updated scheduling for list Scheduling for list
Membership Recruitment and Communication s	All	 ■ Member-owner Days ○ Board guidance needed on social activity. Unsure if this is the right time to have a full indoor gathering. ○ If do anything, keep it simple. Maybe a sneak preview of the community room. ○ Need to do the most to take advantage of opportunities.

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	At a minimum, Board needs to be present.
	Promotional Calendar
	Recommendations • n/a
Governance	The Board may move into closed session for purposes of confidential strategy discussions.
	 Board Appointment Jay moves, Heidi seconds to move into the closed session. Motion Passed Jay moves, Warren seconds to move out of closed session. Motion passes. Discussed strategic priorities of the Board, as well as needs of the Co-op. Identified a potential candidate and will reach out to discuss. Annual Meeting/Elections Schedule Molly gave general update and planned timing of May 25, 2022 for annual meeting

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		 Will have to amend bylaws due to 52/53 fiscal year, this is our opportunity to make other changes/clarifications if needed as well. Please share ideas. 	
Site Team	All	 Ratification of Change Order Approval(s) Motion to ratify boards vote to hold on change orders. Warren moves, Heidi seconds. Motion Passes. Community Room How do we start to think about talking to people about using this? Don't have criteria for usage yet. Guidelines need to be flushed out. Looking to do Jan and Feb as trial with limited groups and track data to see about how they engage with the Co-op. Don't bring in unpaid merchandise or outside food or beverage, require basic clean up. Have people sign basic agreements for pilot program Sponsor of room will likely approve of this slow, measured approach. 	

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	Lease Agreement for Tenant Space – DRAFT	
	 Will have to address electronically, forgot to post. 	
Adjourn	Meeting adjourned at 9:30	