



City of Toronto Refugee Resettlement Program

Commonly Asked Questions

1. Where can I send donations for refugee resettlement efforts?

Please visit toronto.ca/refugees for information on community organizations that are currently accepting monetary and/or in-kind donations (including clothing, furniture, and other items) for refugee resettlement efforts.

WoodGreen Community Services was contracted by the City of Toronto to create H.O.M.E (Housing Opportunities & Marketplace Exchange), an online portal that matches Syrian refugees in need with offers of housing, goods, and services. If you are interested in listing items for donation on H.O.M.E. please visit <http://www.woodgreen.org/> and register as a donor.

2. How can I get involved with refugee resettlement as a volunteer?

The City of Toronto is not directly hiring volunteers to support refugee resettlement, however, some of our community partners may be planning to expand their capacity. Many community agencies post vacancies directly on their websites. You can also visit www.findmyspark.ca and toronto.ca/refugees for information on volunteer opportunities available in the community.

3. I am a health care provider and would like to donate my services. Who do I call?

Please call the Refugee HealthLine at 1-866-286-4770. The Ministry of Health and Long-Term Care has established this line to connect refugees to health care providers.

All health care providers interested in participating should contact the Refugee HealthLine to add their name, practice, location, service and the number of prospective patients/clients they are able to accommodate. Information will be matched with requesting refugees and sponsor groups.

4. I am a landlord and would like to offer my property to rent. Who do I contact?

As part of the City of Toronto's Refugee Resettlement Program, WoodGreen Community Services was contracted to create H.O.M.E (Housing Opportunities & Marketplace Exchange) an online portal that matches Syrian refugees in need with offers of housing, goods and services by donors. If you are interested in listing a self-containing unit for rent, please visit <http://www.woodgreen.org/> and register as a housing provider.



5. I am an employer and would like to make a job opportunity available. What is the process?

The City of Toronto's Inter-Divisional Team is working with Toronto Employment & Social Services (TESS) to mobilize its existing employment supports and work with community agencies and corporate partners to ensure access to employment and training opportunities for Syrian refugees.

Employers who would like to make job opportunities available for Syrian refugees can contact Mary Cellucci, General Manager at COSTI Immigrant Services. Mary can be reached by phone at 416-658-1600 ext. 1291 or by e-mail at cellucci@costi.org.