

COMMUNITY CRISIS RESPONSE PROGRAM

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Dear Community Member,

I am sending you this notice on behalf of the Community Crisis Response Program for the City of Toronto.

The Community Crisis Response Program (CCRP) works across Toronto providing support and resources to communities impacted by violent and traumatic incidents. The CCRP is activated when a violent incident occurs in any neighbourhood in Toronto, i.e., shooting or stabbing. It is a coordinated program of municipal services, police, community organizations, faith communities and residents to assist a neighbourhood's response and recovery from traumatic incidents. <http://www.toronto.ca/ccrp>

We would like to inform you of resources available in the community to assist you, your family and the community to cope with any impact of this incident. If you or anyone you know is in need of assistance as a result of the recent incidents of violence in the community, please call any of the contacts on the back of this bulletin or contact me directly.

Critical Incident- July 22nd, 2018

On Sunday July 22nd 2018 the Toronto Police Service received several emergency 911 calls regarding a situation in the Danforth Avenue and Logan Avenue area. At approximately 10 PM, a man walking along Danforth Avenue fired shots at groups of people several times. Several people were struck. Two civilians were fatally injured. Officers located the man on Bowden Street and an exchange of gunfire took place resulting in the suspect's death.

The Toronto Police Service continue their investigation and the Special Investigations Unit (SIU) has also invoked their mandate.

CCRP Staff: Sarah Rogers - Email: sarah.rogers4@toronoto.ca - Cell Phone: 415-525-6732
CCRP Staff: Kecia Richardson- Email: Kecia.richardson@toronto.ca – Cell Phone: 647-462-6053
CCRP Staff: Scerena Officer – Email: Scerena.officer@toronto.ca – Cell Phone: 416-886-7542
CCRP Staff: Dan Breault – Email: Dan.breault@toronto.ca – Cell Phone: 647-468-4715

Please contact the CCRP Program if you are aware of the impact this incident has on the community-at-large and if any assistance is required to mobilize resources to support a coordinated community response to assist the community in the recovery and healing process. For more information about The Community Crisis Response Program (CCRP) please visit - <http://www.toronto.ca/ccrp>

COMMUNITY SUPPORTS

NAME AND AGENCY	PHONE # / WEBSITE
Toronto Police Services (EMERGENCY)	911
Toronto Police Services (Non-Emergency)	(416) 808 2222
Toronto Police Service – 54 Division	(416) 808 5400
Toronto Police Service – 55 Division	(416) 808 5500
City of Toronto – Community Crisis Response Program Scerena Officer - Supervisor, Community Crisis Response Program (CCRP) Sarah Rogers - Community Development Officer, Community Crisis Response Program	(416) 886-7542 (416) 525-6732
South Riverdale Community Health Centre South Riverdale Community Health Centre's mission is to improve the lives of people that face barriers to physical, mental, spiritual and social well-being. We do this by meaningfully engaging our clients and communities, ensuring equitable access to primary health care, and delivering quality care through a range of evidence informed programs, services and approaches. - 955 Queen St E	(416) 461-1925 https://www.srchc.ca/
Toronto Public Health	(416) 338-7600
Victim Services of Toronto Victim Services Toronto provides 24/7 Immediate Crisis Response, intervention and prevention services which are responsive to the needs of individuals, families and communities affected by crime and sudden tragedies.	(416) 808-7066
Province of Ontario: Victim Witness Assistance Program (V/WAP) V/WAP provides information, assistance and support to victims and witnesses of crime to increase their understanding of, and participation in the criminal court process. Services are provided on a priority basis to the most vulnerable victims and witnesses of violent crime, including gun and gang related crime. Services begin once police have laid charges and continue until the court case is over.	(416) 492-4762
Crisis Outreach Services for Seniors	(416) 640-1459
Crime Stoppers *Calls are not recorded and Crime Stoppers does not have call display, guaranteeing your identity remains anonymous. People providing information will be given a secret code number. You will never be asked to identify yourself or testify in court.	(416) 222-TIPS (8477)
Distress Centre Provides 24-hour telephone support, 365 days a day. Offer round the clock response to those experiencing emotional distress or in need of crisis intervention and suicide prevention. They also provide face to face support and counselling to people dealing with the effects of suicide and homicide.	416-408-HELP (4357)
Kids Help Phone Line When young people reach out for help, either by phone or online. Kids Help Phone is there for them with the immediate, caring, professional, anonymous help and hope they need and deserve. Kids Help Phone doesn't trace calls or IP addresses, and they don't use call display.	1(800) 668-6868
Gerstein Centre The Gerstein Centre provides crisis intervention to adults, living in the City of Toronto. The Centre provides supportive counselling for immediate, crisis issues and referrals to other services for on-going, non-crisis issues. Our service is a community mental health service and is non-medical.	Crisis Line (416) 929-5200 Referral Line (416) 929-9897
Street Help Line	(416) 392-3777
211 Web-enable local data to create a fully searchable, bilingual point of access to over 60,000 community, social, health and related government programs and services in Ontario.	211 www.211toronto.ca
311 Information of City Services – available 24/7	311 www.toronto.ca/311/