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July 9, 2021

Ms. Meenakshi Mannoe
Pivot Legal Society
Coalition of Peers Dismantling the Drug War
Downtown Eastside Women's Centre
Karen Ward, Drug Policy Consultant
Union of BC Indian Chiefs
Vancouver Area Network of Drug Users
WISH Drop-In Centre Society

Sent via email: meenakshi@pivotlegal.org

Dear Ms. Mannoe,

RE: Service & Policy Complaint #2021-009 (PIVOT) OPCC # 2021-19864

This letter acknowledges receipt of the Service & Policy Complaint made by Pivot Legal Society, BC Civil Liberties Association, Coalition of Peers Dismantling the Drug War, Downtown Eastside Women's Centre, Union of BC Indian Chiefs, Vancouver Area Network of Drug Users, and WISH Drop-In Centre Society. The complaint will be automatically investigated pursuant to section 171(1)(a) of the *Police Act*, in accordance with the following process as outlined in the Vancouver Police Board's Policy & Procedure Manual:

The Board will automatically request that the chief constable investigate and report on a complaint pursuant to section 171(1)(a) of the Police Act

(subject to the Board's decision to decline to investigate on the basis that the complaint is frivolous or vexatious, or to select another option in section 171(1), to avoid the delay in waiting until the next meeting to make that decision.)

The Vancouver Police Board will review the investigation report pertaining to your complaint at the September 23, 2021, meeting of its Service or Policy Complaints Review Committee. The meeting will immediately follow the Board's regular meeting. Although the Board does not hear from complainants at the Service and Policy Complaints Review Committee meeting, meetings are live-webcast on the Board's website: www.vancouverpoliceboard.ca.

VANCOUVER POLICE BOARD

The agendas and reports for both meetings will also be available online on our website from Tuesday September 14, 2021. I will advise you in writing if the complaint is concluded at the meeting, or if there is further action taken by the Committee with respect to this complaint within 20 business days following the September 23rd meeting.

In the meantime, if you have any questions or concerns about this matter or the process that the Vancouver Police Board uses in its oversight of Service and Policy complaints, please do not hesitate to contact me directly.

Yours sincerely,

CC. Chief Constable Adam Palmer;

Stephanie Johanssen, Executive Director

Office of the Police Complaint Commissioner; Ministry of Public Safety and Solicitor General