CO-CHAIRS' MESSAGE AND
OUR SUCCESS SO FAR

"This was a great year for the Queensland Community Alliance as we continue to bring together faith-based, community organisations and unions to act on common social issues for the common good of civil society.

This year we have strengthened our focus on identifying key areas of public advocacy and civic engagement.

We continued to welcome new members and to focus on building our engagement with politicians through utilising our members leadership capacity.

Our listening campaigns, table talks and assemblies have enabled us to identify two broad priority areas of employment/training and care, as our common social advocacy.

Along the way we achieved public transport discounts for asylum seekers and launched car parking concessions in hospitals. We won in Ipswich and Logan; and on 30 August we officially founded the Alliance in front of nearly 1,500 members.

What a founding it was! We saw active participation by diverse community groups, new and emerging ethnic communities, alongside old and new members. We heard powerful stories connecting the threads of our priority areas. And we joined our collective voices in cheering on the Premier’s commitment to work with us -- the best evidence of civic movement on action!"

Mitra Khabaz, Co-Chair

"Looking back and reflecting upon 2017 as a leader in the Queensland Community Alliance it would be easy to go immediately to the Founding Assembly in August as the highlight.

It certainly was a night to remember! I think the exhilaration I experienced when I walked into King George Square on my way into City Hall, then when I stood on stage and saw every seat in the magnificent venue occupied, will stay with me for a long time.

However I think the Alliance actions that excited me most were the smaller ones that I was part of in my home patch of Logan, as well as Stafford and Ipswich.

It was in these local, smaller events where I could see a vision of what good solid community organising looks like and where I sensed that our Alliance was fulfilling its mission of building participation and leadership at the ground level.

Here too is where community members began to realise their potential and build their capability to create institutional and policy change for themselves.

As the year of our Alliance’s founding comes to a close, what makes me feel most optimistic for the future of community organising in our part of the world is having seen leaders grow through participating in actions in their local communities."

Roger Marshall, Co-Chair

"We have a growing membership and together we have all built on the work of the Alliance in the last four years."
Success: Community engaged in successful fight for solutions for Logan kids, including $2 million for six new maternity hubs in Logan.

June 2015: At our Logan Assembly, Queensland Minister Shannon Fentiman committed to $75,000 a year for two years in funding for the Logan Community Group Alliance to organise the community to engage in the Logan Together Collective Impact project.

May 2017: Health Minister Cameron Dick announced $2m in annual funding for six maternity hubs in Logan, an initiative of Logan Together, successfully fought for and supported by our Alliance. The first 3 hubs opened in November 2017.

Success: 50% concession on public transport fares for asylum seekers.

December 2015: A delegation of Alliance leaders met with the Transport Minister to push for transport concessions for asylum seekers - presenting over 2,000 petition signatures.

June 2016: Transport Minister Jackie Trad announced public transport concessions for asylum seekers in Queensland.

April 2017: 50% concessional public transport fares for Asylum seekers and unemployed came into effect.

Success: Collective Impact project working on mental health in West Moreton

October 2015: West Moreton Health and Hospital Service, and DDWM Primary Health Network CEOs committed to work with us to find solutions to poor access to mental health services.

February 2016: Health CEOs and 10 local community health services, committed to lead mental health collective Impact project in Ipswich.

November 2016: Health Minister Cameron Dick announced $270,000 funding over 2 years for Mental Health Collective Impact project.

May 2017, Collective Impact project launched.

In August 2017: Four Mayoral candidates, including elected Mayor Antoniolli, committed to work with the Collective Impact Project.

Success: Release of baby “Asha” and family to community, spared from being deported to Nauru.

June 2015: Alliance leaders planned possible joint action around Welcome, including collective action if child faced return to risk.

February 2016: Alliance, together with Getup, Refugee Action Collective and Qld Council of Unions, organised two-week, 24-hour vigil at Lady Cilento Hospital.

February 2016: Government announced release of baby Asha and family into community detention, followed by all 168 asylum seekers facing return to Nauru.

Success: Expanded parking concessions at Prince Charles Hospital; becomes model for statewide action.

November 2018: Metro North Health and Hospital Service (HHS) committed to working with us to make hospital parking fairer at Prince Charles Hospital.

May 2017: A trial of new expanded parking concessions started at the Prince Charles hospital, providing free or discounted parking to regular hospital visitors who can’t afford the costs.

July 2017: Health Minister Cameron Dick announced statewide hospital parking concessions package of $7.5m, inspired by our solution.

November 2017: ALP, LNP and Greens candidates for Stafford committed at public Assembly to work with us if elected on hospital parking costs, to ensure the continuation of our successful concessions trial.

November 2017: HHS CEO committed to continue expanded hospital concessions.

Success: First ever Logan City Council funding for public transport, an integrated State Government/Council plan, and Australia-first demand responsive transport trials.

June 2015: The Logan City Council and Queensland Government MPs committed to join transport working group chaired by Community Alliance leaders.

March 2016: At our Assembly, Four Logan Mayoral candidates committed $1m+ a year in recurrent funding for public transport. Elected Mayor Luke Smith passes $4m funding in his budget.

March 2016: Logan City Council and State Government committee to our demand to develop an integrated transport plan.

March 2016: At Logan Assembly, LNP Power MP committed Qld Government to Demand Responsive Transport trial.

October 2017: Demand Response Public Transport trial begins in Logan. In three trial sites, Logan residents can dial a taxi for the cost of a public transport fare.

Success: Statewide commitment by Qld Premier to recognise the Alliance, work with us on our Care and Employment/Training demands.

March 29 2017: 340 Alliance leaders discerned to focus on Care and Employment/Training.

May-August 2017: Concrete demands for change by State Gov on two campaigns decided through a research action process.

August 30 2017: Premier committed to our asks at our Founding Assembly.

November 2017: LNP Candidates committed to our asks, and Oppn Leader Tim Nicholls commits to work with us on Employment / Training asks.
GET TO KNOW OUR STAFF & VOLUNTEERS

DAVE COPEMAN
LEAD ORGANISER
Dave was instrumental in creating the Alliance. Previously he’s worked as a human rights campaigner for Amnesty International in Queensland and East Africa, and was first inspired to work on human rights after volunteering with the Movement for Democratic Change, the political opposition in Zimbabwe, in 2002-2004. He’s also dabbled in trade union campaigning and working for the Queensland government.

DEVETT KENNEDY
ORGANISER
Devett joined the staff of Queensland Community Alliance in 2015. He is the former Secretary-General of the International Young Catholic Students movement, a global movement of 3.5 million members. He has over 15 years experience in developing ordinary citizens as transformative leaders through values-based social action.

ELISE GANLEY
ORGANISER
Elise joined the Alliance in 2017 and is a former National Coordinator of the Australian Young Christian Students movement and has been a member of the Australian Catholic Youth Council since 2013. Elise has worked for World Vision and recently graduated from the University of Adelaide with a BA of Laws/Arts. She studied at the University of Nottingham in 2016.

IRENA BUKHSHTABER
COMMUNICATIONS & ADMIN OFFICER
Irena started in 2017 and has worked in communications, PR and community engagement for 20+ years. In Melbourne she was the Communications Manager for a number of peak non-profits inc. Volunteering Australia and Clean Energy Council. She has also worked for the City of Melbourne, the Australian Red Cross Blood Service and Bendigo Bank Community Branches.

THANKS TO

BECCY CONGRAM
Admin & Comms Officer, 2016 - 2017

INTERNS
Pratiksha Gopal, Kelly Sibanda, Justin Zimama

We have interning opportunities in 2018, please get in touch if you or someone you know may would like the information.
OUR BOARD

Our board represents the three strands of our organisation: faith, union and community.

BOARD CO-CHAIRS

Mr Roger Marshall, Convenor, Logan Community Group Alliance
Ms Mitra Khakbaz, Executive Manager, MDA Limited

BOARD MEMBERS

Rev. Rob McFarlane, Uniting Church Minister, Moreton River Presbytery
Ms Beth Mohle, Secretary, Queensland Nurses and Midwives Union
Ms Sheila Hunter, Queensland Branch Assistant Secretary, United Voice
Mr Martin Ram, Chairperson, Pastoral Council at St Paul’s Catholic Parish, Woodridge

BOARD MEETINGS

2 February 2017
Attendance: Dave Copeman, Roger Marshall, Mitra Khabaz, Rev. Rob McFarlane, Beth Mohle, Sheila Hunter

9 May 2017

1 August 2017
Apologies: Martin Ram

24 October 2017
Apologies: Martin Ram
**DISTRICT REPORTS**

**LOGAN**

This year the Logan district has achieved significant wins with the start of Australia’s first demand responsive transport trial, the funding of Community Maternity Hubs for almost $3 million per year, and the development of our partnership with Logan Together.

We have considerably increased our density across the region. The number of faith institutions deeply involved in our organising has doubled, including our first Islamic organisation.

Several community associations have succeeded in involving more of their members, volunteers and clients.

Also, the unions involved have increased their ability to turn out local members and develop new leaders.

Great credit goes to the Logan Core Team, chaired by Roger Marshall (Logan Community Group Alliance), Rev Geoff Hoyte (Anglican Parish), and Maureen McKirdy (Together).

**MT GRAVATT**

In October this year, key leaders of civil society institutions in Mt. Gravatt made the decision to work together as part of the Queensland Community Alliance. Uniting, Anglican and Catholic churches, together with community and union leaders chose to begin a local organizing cycle, starting with listening to stories of pressures facing people in Mt. Gravatt.

On Monday November 20, Rev Pauline Harley of St. Bart’s Anglican and Rev Andrew Ross of Broadwater Road Uniting Church co-chaired the first "Listening to Mt. Gravatt" Assembly at St. Bart’s Church with 86 people in the room.

We formed a public relationship with now-elected MPs for Greenslopes and Mansfield (as well as the LNP candidate for Greenslopes, Ian Kaye) and commitments from all of them to work with us locally on finding solutions to the pressures that we heard about. They committed to attend follow-up meetings and assemblies that we will be important as the group moves through the organising cycle in 2018.
YEAR IN REVIEW

The Ipswich district has been active around mental health services and a new relationship with the Ipswich City Council.

Since the start of the year, we have been working with Joanne King, the project worker for the Mental Health Collective Impact project, to design and create this project. This included ten Alliance leaders attending a training day on Collective Impact, and involvement in the Collective Impact leadership group.

With the shock resignation of Mayor Paul Pisasale in June, the District decided that we would seize the opportunity to build a new relationship with the next Mayor and in August we held a pre-election mayoral assembly.

To select candidates out of a field of eleven, the Alliance was supported by the QNMU, United Voice, Together Union and Services Union to run a voter poll in order to find out the four leading candidates.

The Assembly was a success, with over 100 people filling Ipswich City Uniting Church hall. The new Mayor, Cr. Andrew Antoniolli and the other three attending candidates committed to recognising us if elected, and to working with us on mental health as well as creating a welcoming community for new Australians.

IPSWICH

The Ipswich group is made up of leaders from the following Alliance partners:

- Church of Christ in Queensland
- Amnesty International
- Glebe Rd and Ipswich City Uniting Church,
- Booval and Ipswich Catholic parishes,
- Together
- United Voice
- Queensland Nurses and Midwives Union
- Services Union, and
- Ethnic community leaders supported by Multicultural Development Australia.
“This past year for the Queensland Community Alliance has been both challenging and rewarding. Our Founding Assembly, the work we are doing in Logan, Ipswich, Mt Gravatt and North Brisbane are signs that we are ‘on the way’... learning about this new way of engaging and building community health and strength.

We are not only training ourselves, we’re training the political, bureaucratic, and business spheres about what it means to engage with a committed citizenry.

People have been mobilized and empowered to deal with the issues that are of concern to them. We have learned more about our community partners, and been encouraged by working together.

I look forward to another year in the Alliance: that we will grow in our strength, and have others join us in this vital work.”
FOUNDING ASSEMBLY

CHOIR OF CHOIRS
‘The people have the power!’

SAM PIDGEON
FOUNDING CO-CHAIR

“The big event at City Hall for the Founding was a memorable occasion, but for me, the most memorable part of being involved in the Alliance in 2017 was hearing the stories people told about why we need to work together to make change in our community.

It was powerful to watch people take part in community action and step into leadership roles. It was moving seeing people listen to each other to build genuine empathy and understanding.

There were times where I wondered how so many different organisations would be able to work together and find common ground. But time after time, we were able to move forward together, focused on our goals.

There is no doubt that it is this empathy and understanding that has built the solidarity to ensure the continued success of the Alliance.”

1425 people attended the Founding Assembly on 30 August 2017

KERRIN BENSON
FOUNDING CO-CHAIR

“The Founding Assembly was a highlight of my working life. In City Hall that night I saw shared interests and passion to build a better world and realised that together, with discipline, deep listening and skilful advocacy we were going to transform civic participation.

The moment that touched me most was being at the founding with a newly-arrived refugee who had fled the Syrian conflict. Through his tears he told me that the Founding showed him that he was in a free and safe democratic country.

He told me that had he done this “at home” he would have been beheaded or imprisoned. He cried with joy at the opportunity to be part of having his voice and issues heard by people in power.”
DISTRICT REPORTS CONT...

NORTH BRISBANE

The North Brisbane district of the Alliance has been working to address cost of hospital parking, particularly for those for whom it’s a barrier to accessing health care.

We heard stories of families spending thousands of dollars to visit someone they loved in their final months. People with chronic illness told us they were forced to choose between medicines and visiting hospital. Nearly everyone we spoke to was angry about the cost of hospital parking at Prince Charles Hospital.

We got a Metro North Health and Hospital service to agree to work with us to find a solution. And in April this year a trial extension of the parking concessions started at the Prince Charles Hospital.

The trial has been a success, and was part of the inspiration for Health Minister Cameron Dick announcing a $7.5 million subsidy scheme across Queensland.

On 12 November, we held a pre-election Assembly, and 113 people heard from ALP, Greens and LNP candidates who all committed to working with us on hospital parking, as well as the issues of Care and Employment and Training.

Our work on hospital parking continues, with a meeting with the new HHS CEO to make sure the subsidy schemes work with the trial. We also want to ensure profits from parking stay in public hands, and that the hospital manages the build of a new multi-story car park.

The District is lead by members of local Catholic, Uniting and Anglican churches, as well as the social workers, teachers, nurses and health workers involved through their unions, and leaders of the Syriac and African communities.
OUR PARTNERS 2017

Amnesty International Australia
Anglican Parish of Logan
Catholic Archdiocese of Brisbane
Churches of Christ in Queensland
Edmund Rice Oceania Province
Electrical Trades Union (ETU)
Ethiopian Community Association of Queensland
Health Consumers Queensland
Glebe Road Uniting Church Ipswich
Independent Education Union Q&NT (IEU)
Islamic Council of Queensland (ICQ)
Islamic Shia Council of Queensland (ISCQ)
Logan Community Group Alliance
Micah Projects
Multicultural Development Association (MDA Ltd)
Presentation Sisters
Queensland Council of Unions (QCU)
Queensland Network of Alcohol and other Drug Agencies (QNADA)
Queensland Nurses & Midwives Union (QNMU)
Queensland Teachers Union (QTU)
Rail, Tram and Bus Union (RTBU)
Social Responsibilities Committee, Anglican Diocese of Southern Qld
St Marks Uniting Church, Mt Gravatt
St Mary’s in Exile Community
The Services Union
Together (the union)
United Voice
Uniting Church Bremer Presbytery
Uniting Church Moreton Rivers Presbytery
Uniting Church Queensland Synod

The Queensland Community Alliance is funded and constituted by a growing list of organisations.

We intentionally don't apply for or take government funding.

Each partner organisation is a member of the Alliance and contributes to a common purpose to support collective work for the common good.

2

national campaigns launched for the common good.
The Alliance provides both formal and informal community organising training around South East Queensland.

Informal training includes one-on-one relational meetings and group meetings. Formal training is offered throughout the year as:

A two-day introduction course called Foundations of Community Organising; and

A six-day residential retreat called National Training in Brisbane and Sydney.

We deliver six-day training together with the Sydney Alliance and the training is usually held twice a year, alternately in Brisbane and Sydney. The training is led by an organiser from the US or UK with over 20 years' experience leading campaigns in the field.

The program is intended for community leaders who want to be the bridge between their organisations and the Alliance and are committed to the principles of community organising and the shared values of the Alliance. The course focusses on power, organisation, relationships and leadership.

The residential course helps participants establish strong bonds across our partner organisations and across our two states. Leaders are equipped with the tools they need to be strategic and effective and to build and strengthen their organisations in the process.

<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
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<tbody>
<tr>
<td>26 - 31 March</td>
<td>St Teresa Spirituality Centre, Brisbane</td>
</tr>
<tr>
<td>19 – 24 November</td>
<td>St Teresa Spirituality Centre, Brisbane</td>
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Total attendees for 2017 | 33
FOUNDATIONS IN COMMUNITY ORGANISING

Training is provided by a mix of professional organisers and community leaders from our partner organisations.

Attendees learn about the history of community organising around the world, the history of Queensland’s civil society and the importance of having a strong, broad-based community organising alliance in Queensland working for the common good.

Students also learn how to use the practical tools of relational organising, including one-on-one meetings and table talks to strengthen their organisations and run effective values-based campaigns.

As part of our Founding activities we held several special training sessions for Assembly Officers.

<table>
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<tr>
<th>Training</th>
<th>Date</th>
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<tr>
<td>FIRST TRAINING</td>
<td>20 April Ipswich</td>
<td>27 April North Brisbane &amp; Logan</td>
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<td></td>
<td>5 May South Brisbane</td>
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<tr>
<td>SECOND TRAINING</td>
<td>13 June South Brisbane &amp; Ipswich</td>
<td>15 June North Brisbane &amp; Logan</td>
</tr>
<tr>
<td>FINAL TRAINING</td>
<td>20 July South Brisbane</td>
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434
Total participants in 2-day training since 2014

72
Total participants in National training since 2014

Date Location
21 – 22 February | Moreton Rivers Presbytery, Ashgrove
12 – 13 September | St Marks Uniting Church, Mt Gravatt
12 - 13 October | All Saints Church, Albany Creek
Total attendees for 2017 | 47
THE BIG ISSUES LAUNCHED

EMPLOYMENT / TRAINING CAMPAIGN

Throughout our Listening and Research-Action process thousands of people have shared powerful stories about being exploited at work, struggling to find work, or facing poor quality training that doesn’t lead to jobs.

Faith groups and community organisations drove the organising around this through listening to stories and unearthing leaders in diverse communities: from the outer suburban ring of SE Queensland, to international students, to the Pacific diaspora communities, and new Queenslanders. This exemplified the way community organising enables these organisations to connect with the daily lives and concerns of their people.

Responding to these stories, we wish to restore public confidence in the Vocational Education and Training system by addressing quality concerns through changes to funding, voluntary VET educator accreditation, and a Centre of Excellence.

We also want to make sure the training system meets the needs of new Queenslanders by making TAFE financially accessible for people seeking asylum who live in Queensland; and expanding and supporting skills recognition for refugees and migrants including integrated approaches.

To achieve this we want to see the State Government contribution to training restored to 2016/17 levels ($810.7M).

When it comes to employment, we know that the rights and responsibilities that exist on paper often don’t exist on the ground in many workplaces. This means many vulnerable workers are left unpaid, underpaid or without pay slips.

There are injuries, and in farm work people have even died. We want to see increased inspections and compliance to expose exploitative employment practices for our most vulnerable workers through the creative use of state-based inspectors in cleaning, seasonal farm work, and hospitality.

We will also be working for a government-led apprenticeship program, and for the Queensland government to work with the Alliance on pathways to sustainable employment.

TRAINING DEMANDS

Commit to sustaining Qld Government contribution to training at the 2016/17 level of $810.7M.

Rebuild a quality VET system that we can all have confidence in by:

- Increasing the average dollar figure per annual hour of contact for VET delivery,
- Only funding providers that guarantee to deliver a minimum 60% of recommended training hours as contact with students,
- Introducing voluntary VET educator accreditation with Queensland College of Teachers (QCoT),
- Establishing a ‘Centre of Excellence in Vocational Education Practice and Future Skills’.

Make TAFE financially accessible for people seeking asylum who live in Qld.

Expand and support skills recognition for refugees and migrants.

EMPLOYMENT DEMANDS

Increase inspections and compliance to expose exploitative employment practices for Queensland’s most vulnerable workers. Particularly targeting contract cleaning, seasonal farm work and hospitality.

Commit to a government-led apprenticeship program.

Work with us to ensure training remains an effective vehicle for skills development and an important pathway to sustainable employment.
Two State-Wide Campaigns - Overview

The NDIS and MyAgedCare are the largest reforms to our social service system since the introduction of Medicare. They are changing how care is delivered to the most vulnerable in our community.

It is essential that the voices of people receiving care and their families, their care workers and the community are heard in these reforms. We can’t let this change impose a market-based logic that further reinforces individualism or isolation in our community.

Our Alliance includes the unions that represent nurses, personal carers, paramedics, allied health and disability workers, the churches that started many of the largest aged care and disability services, as well as charities that directly deliver care. We represent 1.6 million Queenslanders, all who have had experience trying to access care for ourselves or the people we love, or we will have to do so in our future.

We consulted with a wide range of people and were shocked by the stories they shared. We heard about failures of care, stories of grief and frustration.

The roll-out of the NDIS is not going smoothly. Many of the people who need it most are missing out on care; planning decisions are inconsistent, and the process of getting a care plan have been unclear and uncertain.

In aged care, funding cuts are putting pressure on budgets and workloads, which has led to the terrible mistreatment of our elderly. The delays waiting for assessments and care packages have meant that people have not been able to stay in their own homes, and in some instances have even died waiting for appropriate care.

Our Alliance Research Action Team is made up of faith community members, charity workers and care union representatives. Through negotiations and listening to each other, we came to a common position on what steps the State Government could take to address these concerns. We saw incredible opportunities if we could work together around our shared interest.

The Queensland Premier committed a re-elected Labor Government to work with us on these asks, and we have had local commitments from LNP candidates in SE Queensland Electorates.

The campaign asks (in the sidebar on the right) are just the beginning of our search for fairer care. We will be building engagement with charitable care providers, care recipient organisations and other interested groups to build a broader coalition that can imagine and demand a truly fair care sector.

CARE CAMPAIGN DEMANDS

- Reduced waiting time for Aged Care Assessment Team (ACAT) assessments.
- Additional state funding for disability advocacy.
- A Queensland Human Rights Act to protect the rights of people in this system.
- Establish a Care Training Fund to make sure we have the workers we need.
- Fund the NDIS Workability Project
- An Aged Care Workability Project that brings together workers, consumers and charities.
- Induction and registration of all consumer directed care worker
- Staffing levels for state residential aged care.
- A Queensland Disability Commission
- A Queensland Health Ombudsman to actively investigate aged care issues.

Contributors and fine print

Rev. Dave Baker, Kerrin Benson, Irena Bukhshtaber (Editor & Designer), Dave Copeman, Elise Ganley, Devett Kennedy, Mitra Khakbaz, Roger Marshall, Sam Pidgeon.

This annual report was presented at our AGM on December 4 2017.

Information and figures in this document are correct to the best of our ability inclusive of December 1 2016 to November 1 2017.
WHAT IS THE QUEENSLAND COMMUNITY ALLIANCE?

FAITH COMMUNITY UNION

We are an alliance of South East Queensland’s biggest faith groups, unions, community and ethnic associations, charities and neighbourhood centres working together for the common good.

Our alliance is built on the relationships we are building across our organisations in our local areas. We organise in four districts: Logan, Ipswich, Brisbane North and Mt Gravatt.

We identify and train people to become leaders in community organising, and together we decide our priorities for action, through a process of listening to stories of pressures that our members face and witness.

Our Alliance draws on the community organising tradition of the United States. The core elements of our Alliance are:

Non-partisan – we hold politicians of all parties to account.

Working for the common good – we work on the issues that make our Alliance stronger, not on those where there is tension between the values of our partners.

Building a stronger civil society – we work in partnership to solve the problems we face together.

Developing community leadership – we don’t do for others what they can do for themselves.

Including all voices – we listen to the stories of the excluded and partner with the most vulnerable in our community.

Self-funding – we pay for our work through membership dues form our partner organisations who contribute according to their size and capacity.

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