

MAKERS FORUM ONLINE MARKETPLACE

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Introduction

2020 began with change. The FEAST! Local Foods Network decided in January to split the two components of the annual festival and tradeshow into separate events, moving the tradeshow to the following spring. With the arrival of the pandemic, change and adaptation became the norm, so we began adjusting our programs. First, we planned for vol.3 of the magazine with larger emphasis on the digital edition. Based on guidance from the state, the Network canceled the in-person festival, pivoting to an online-only marketplace held in the fall of 2020 and spring of 2021. The business to business tradeshow was also canceled and a virtual Makers Forum was held instead (details on p.4).



Numbers At a Glance:

Magazine

6,000 copies distributed through MN, IA, and WI
48 full color pages
78 featured farms / food businesses (*not incl. ads*)
32 advertisers
12 content features

Online Marketplace

44 number of unique vendors
\$18,752 gross sales
189 total purchases
\$99 spent per order, average
\$253 gross sales per vendor, average
2,706 vendor directory pageviews at local-feast.org

Makers Forum

4 virtual sessions 44 attendees, 25 synchronous, 19 post-event views 13 presenters and panelists

FEAST! Local Foods Marketplace Partners and Sponsors







Additional Sponsors

Silver Tablespoon: Ferndale Market Wooden Spoon: Compeer Financial Friends of FEAST!: The Greensted, E-1 Collaborative

Budget

Income Magazine Revenue (ads) Sponsorships Exhibitor Fees Online Marketplace Fees Total Income	\$11,895 \$56,500 \$2,410 \$1,670 \$72,475
Expenses	
Magazine	
Writing, Editing, Sales	\$4,200
Printing and Distribution	\$4,202
Online Marketplace	
Facilities	\$812
Other Event Expenses	\$288
"Shared Expenses:	
Magazine, Maker's Forum, Online Marketplace"	
Staffing/Coordination	\$54,000
Marketing	\$1,162
Total Expenses	\$64,664
Income less expenses*	\$7,811

*An additional **\$13,992** was provided as an in-kind contribution from FEAST! partners and volunteers.



The Makers Forum was held April 13-14 with the sessions below offered virtually and recorded for registrants who couldn't attend. Vendors and agency/support service engaged in conversation; vendors submitted videos for post-production following the initial session, adding to the videos from the fall, which consisted of both vendor-created and those conducted as interviews. Videos were shared in emails, on social media (including the FEAST! YouTube Channel), and on vendors' pages within the website's Foodmaker Directory. Sessions included:

Pitching through video

Ashley Aukes, Beruck Studios Brett Olson, Renewing the Countryside Discuss strategies and techniques, invite registered attendees to submit a video for post-production that FEAST will share throughout the Online Marketplace.

Scaling up & finding support services

Amber Westley, Co-op Partners Warehouse Aaron Molenaar, Collapsible Cooler Craig Heurung, Spee-Dee Delivery Brian Strom, Crapola Granola

Managing your online presence and helping customers find your products

Ryan Furness, Nearest You & Get Local Brands Tami Enfield, Brand Yourself

Finding success with wholesale buyers

Hannah Barnstable, Seven Sundays Sue Kakuk, Kakookies Greg Mick, Hy-Vee Andrew Nye, Spiral Natural Foods John Peterson, Ferndale Market

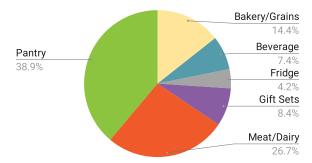


With the cancellation of our December in-person events, The FEAST! Network was pleased to still offer the Online Marketplace, which opened for orders on November 8th for curbside pickup on December 6th. Vendors were trained in Local Line, our ecommerce platform, which listed over 400 products for sale. Products were delivered to our pick-up site by vendors, sorted by staff and volunteers, and loaded in customers cars as they drove through. Strict protocols regarding safe operation during COVID were followed according to state guidance and the FEAST! Covid preparedness plan.

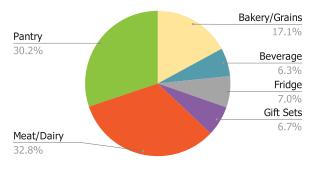
The fall market's gross sales were \$12,028. Due to success of this sale the market was offered again, opening in April 2021 for pick up on May 2, selling an additional \$6,724. The vaccine rollout and warmer weather may have contributed to the lower spring sales, as customers began returning to traditional in-person shopping. Total online sales were \$18,752.



Sales by product category, Fall 2020



Sales by product category, Spring 2021



General Feedback

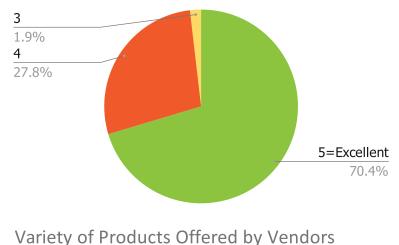
Just wanted to say thank you again...Picked up all our goodies yesterday and everything we've tried has been AMAZING :)

Thank you for the opportunity to purchase online during these difficult times. -FEAST! Online Marketplace Customers

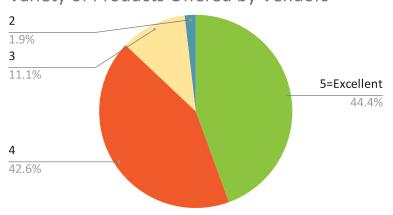
Customer feedback

Do you have suggestions for improving the Online Marketplace?

- More vendors products please
- Keep improving the connections by producer. Some times I had to go to a couple of places to find things from one vendor
- Clarify for new customers the difference between FEAST and the Farmers' Market. I was confused until after I ordered.
- Some of the vendor bios were a bit thin. Would be great to know more about them!
- The search option is time consuming... it would be great if the layout was something like boxes for types of products, click on it and you get clickable vendors with line description of products. (More click, less scroll)?
- Have several days as options for pickup. I only remember it being on one day



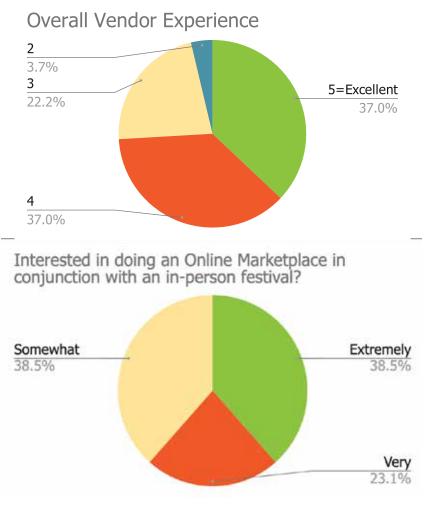
Quality of Products Offered by Vendors



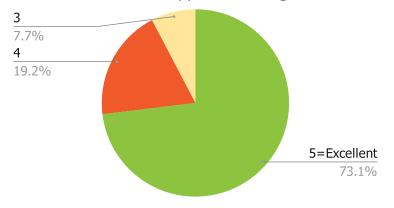
Vendor Feedback

Thank you for all you do! It was great to be a part of the online marketplace! -Debbie Fairbanks - Oak Valley Creations

Thank you to you and the team for all of your time and effort on elevating local *MN food makers! It truly is an honor to be invited to participate.* -Angela Gustafson - Gustola Granola



Communications & Support from Organizers





EXHIBITORS - FALL 2020 TO SPRING 2021

American Hazelnut Company Gays Mills, WI

B&E's Trees Viroqua, WI

Bare Honey Minneapolis, MN

Blue Fruit Farm Winona, MN

Bonnie's Balls Madison, WI

Bootlegger Brewing Apple Valley, MN

CannonBelles Cheese Cannon Falls, MN

Capra Nera Altura, MN

Carlson Roasting Co. Houston, MN

Chocolate San Jose-Minneapolis New Hope, MN

Crane Creek Farms New Hampton, IA

Daddy Sam's Minneapolis, MN

Doubting Thomas Farms Moorhead, MN

Grandma's Gourmets LLC Albert Lea, MN

Granola Me! Minneapolis, MN





Gustola Granola Minneapolis, MN

Hidden Stream Farm Elgin, MN

Infusion Gardens Stillwater, MN

Infuzn Foods Rochester, MN

Isadore Nut Company Minneapolis, MN

KaKookies Minneapolis, MN

Leafy Legacy Lanesboro, MN

Lets get pickled Stanley, WI

Lulu's Brasilian Snacks Inver Grove Heights, MN

Luvafoodie Eagan, MN

Maazah Chutney Arden Hills, MN

Mad Maiden Shrub Madison, WI

Madame Chu Sun Prairie, WI

Metz's Hart-Land Creamery Rushford, MN

www.local-feast.org

Norsland Lefse Rushford, MN **O'Neill Family Farm** Rushford, MN

Oak Valley Creations Savage, MN

Panache Beverages St. Paul, MN

Sailor Mercy Stillwater, MN

Seven Songs Organic Farm Kenyon, MN

Slide Gourmet Potato Chips Madison, WI

Squash Blossom Farm Oronoco, MN

The Bee Shed, SBC Oronoco, MN

The Greensted Zumbrota, MN

Thousand Hills Becker, MN

Treats by T Northfield, MN

UFisheries Minneapolis, MN

Warm Fields Farm Ellsworth, WI

West Indies Soul Food St. Paul, MN

