



RTBU

PACIFIC NATIONAL

NATIONAL OPERATIONS CENTRE | UPDATE 2

Friday 16 October

Your Union met with Pacific National General Manager Steve Cowan and Human Resource Manager Lola North in September to begin consultations on PN's move to set up a new National Operations Centre (NOC) in North Sydney.

The overall impression given to the RTBU was that there is still a lot of uncertainty surrounding this proposal, as PN is still seeking to appoint a General Manager to be in charge of the project.

PN is still in the “information gathering” stage with five General Managers each looking at current practice in their areas and gathering information on what actually happens in each area.

PN see this as an opportunity to implement brand new systems and processes (not just to “enshrine” existing practices) and will be visiting operations at Qantas, Virgin Airlines and Rio Tinto to inform their decision making with the intention of having a more detailed plan in 6 - 8 weeks of what the NOC will look like.

We raised member concerns around lack of information and the lack of consultation (83% of members that we surveyed said they did not believe PN was being genuine in consultation because of the lack of information) and agreed to set a meeting with PN in November to see the results of their information gathering and further planning. We emphasised the importance of time frames so that members can plan their lives and futures (there are about 200 impacted positions) and were told that it wouldn't be “happening overnight” and that it would be a staggered process of re-location and change not a “big bang” approach.

The RTBU fully intends to engage in vigorous consultation around this issue to ensure that members' concerns are addressed, rights and entitlements under the Enterprise Agreement are protected and that as much information as possible is given to our members. PN has agreed to ongoing and regular consultation.

A big thank you to all the members who responded to our survey (about 80 people) telling us how you feel about this proposal for change. We will be making this information available to PN as it will guide us in our consultation and we will be providing you with some feedback from the survey over the next couple of Bulletins. Stay posted!

If you have any concerns talk to your local RTBU Delegate or Orangiser - or email the RTBU National Office at rtbu@rtbu.org.au