



safe place for youth

Job Title: Health and Wellness Case Manager

Reports to: Health and Wellness Program Manager

Summary: Safe Place for Youth supports youth, ages 12-25, to transition off the streets and into stable housing situations and employment. Trauma-informed care, positive youth development, harm reductions and low-barrier programs offered at Safe Place for Youth are seen as a first step to engage youth experiencing or at-risk of homelessness into a continuum of supportive services. Safe Place for Youth has been growing steadily and is now at a crossroads at which it seeks to dramatically accelerate growth. The organization is looking for a mission-focused, critical-thinking and enthusiastic case manager willing to proactively support youth in accessing health and wellness services.

Specific Responsibility:

- Serve as the primary case manager for youth to access substance use support resources, mental health services, and other health and wellness resources
- Set goals, create case plans and administer intakes and assessments as needed
- Lead health and wellness groups
- Support the development and engagement of members for the on-site recovery programming at SPY
- Provide crisis intervention and conflict resolution support on-site
- Participate in case conferencing with cross-department program staff
- Build and manage relationships with community partners both for referrals for detox, recovery, sober living, mental health support, counseling, and additional health and wellness support.
- Support health and wellness partner programming on site
- Ensure youth have access to a wide variety of resources to address their health and wellness needs, including medicinal and non-medicinal treatment for substance use and mental health
- Create and maintain partnerships with external agencies and organizations
- Support with health and wellness field trips
- Other assigned duties as needed

Job Qualifications & Experience

- Demonstrated ability to deal with conflict and crisis, utilizing a trauma-informed, harm-reduction approach.
- 1+ years experience in case management, counseling or related experience.
- 2+ years experience providing direct services to high-risk youth including counseling and



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advocacy.

- Knowledge of Social Service resources for youth experiencing homelessness and at-risk of experiencing homelessness.
- Working knowledge of trauma informed and harm reduction service models.
- Must possess advanced computer skills including word-processing, database operations, spreadsheets and other software systems.
- Proficient in Microsoft Office (Word, Excel) and Google Docs.
- Advanced verbal and written communication skills, including organizational, detail and interpersonal skills.
- Ability to work effectively with people of diverse races, ethnicities and sexual orientations in a multicultural environment.

Training, Education & Licensure:

- Must have reliable transportation, valid California driver's license and proof of current insurance.

Required Education

- Preferred Bachelor's Degree in Psychology, Social Work, Counseling, or closely related field

How to apply:

Email benp@safeforyouth.org with "HW Case Manager Application" in the subject line