



March 8 2021



RE: Access to Information Request, SHA-2021-042

Thank you for your formal Access to Information Request received in the Regina privacy office for processing on January 13 2021 pursuant to *The Local Authority Freedom of Information and Protection of Privacy Act* (the Act) requesting:

What records do you wish to access? Please provide a detailed description of the records you wish to access. This information will help locate the records.

Please provide all Infection Prevention and Control Audits conducted at Extendicare Parkside for 2019 and 2020.

As noted in the Acknowledgement Letter, in accordance with section 2-28 of *The Legislation Act* and subsection 7(2) of the Act, you can expect a response to your request dated no later than **thirty (30)** calendar days from the date after receipt of your application, or **February 15 2021** if there are no fees, Third Party consultations, or questions that may suspend the proceeding. However, please be advised that the Saskatchewan Health Authority is fully engaged with responding to the COVID-19 pandemic; therefore other business activities might be delayed.

The responsive records were collected and notice was given to the applicant pursuant to subsection 18(3) and section 33 of the Act requires that they are first given notice and an opportunity to review the documents and make representations as to why if any access should be denied. Notice was provided to the 3rd Party on Friday, **January 29 2021**.

The SHA extended its 30 day period for response to your Application not to exceed an additional 30 days owing to the 3rd party notice given pursuant to subsection 33(1) as defined by clause 12(1)(c) and subsection 12(2). A response was then due no later than **March 17 2021**.

Parkside Site visit notes– December 2, 2020

At the visit: Parkside (Cheryl and Michelle), IPAC (Asma and Marilyn), PHI (Amanda Kryklywicz), Quality and Safety (Ngairé Woodroffe Brown)

Item	Going Well	Needing Support	Comments / Additional Questions
Entrance & Screening	<p>Tool in place inc temp check</p> <p>Masks & shields provided</p>	<ul style="list-style-type: none"> • Screener advises: <ul style="list-style-type: none"> ○ Blockages in morning outside of entrance (ie. no physical distancing) ?not allowed for paper based screening within travel time? ○ >2 staff in entrance foyer; ○ Used paper bags thrown in dirty laundry • ?Veracity of self-screening information • Staff report being “harassed” if need to stay home (symptomatic), 	<ul style="list-style-type: none"> • Off hours screening in place? • Visitors provided w PPE (donning & doffing, HHygiene support)?
Universal Masking	All staff wearing masks & shields	<ul style="list-style-type: none"> • 2 staff noted wearing “double masks” - education provided re. policy & risks • Supply of single mask in paper bag suggests for staff/visitor to use single mask per shift/visit • Are staff replacing masks regularly / as required throughout shift? Clarity regarding access to additional masks: some staff indicated can only have one mask and others indicated no issues with getting additional masks 	
PPE	<p>All staff wearing PPE</p> <p>COVID unit staff appreciate continuous gowning policy</p>	<ul style="list-style-type: none"> • Inconsistent application of PPE (ie. gowns not always tied correctly). • Donning & doffing procedures inconsistent eg. not washing hands between doffing and donning • Inconsistent glove practice eg. Wearing gloves in hallways • Vinyl gloves are loose and do not provide proper fit as per PPE donning requirements. Do not fit securely over cuff of isolation gown • Nowhere to put down face masks to reuse (they shouldn’t be doing this, should get a few per shift so have the availability to change) <i>During visit: face shields placed on paper towels on tables/ personal belongings while eating lunch</i> 	<ul style="list-style-type: none"> • Shared-bed rooms w all residents on droplet precautions, make safe & timely responding to resident needs difficult (ie. each bed viewed as a “single room”) • Posters displayed re. correct donning & doffing?
Hand Hygiene	<p>Hand sanitizer available in many locations.</p> <p>Hand sanitizer station often next to clean linen stations</p>	<ul style="list-style-type: none"> • Inconsistent practices during donning & doffing • Not washing hands for 15 seconds • Residents hands not always cleaned prior to consumption of food/ beverages • Additional stations would be helpful. 	

Item	Going Well	Needing Support	Comments / Additional Questions
Staff Break Rooms	Facility efforts are limited due to infrastructure. Are trying!	<ul style="list-style-type: none"> • Break rooms also used for storage, reducing space for tables/chairs • Plexiglass on break rooms tables not tall or wide enough to be meet standards • Layout of break rooms make distancing difficult – no “x” on where to place chairs, tables • Staff are inconsistent when cleaning personal space in break room after use (ie. wipe table but not chairs). • Different staff groups using same break room (ie. all north wing staff using same break room). No logging of “ins and outs” into break rooms 	
Equipment		<ul style="list-style-type: none"> • Equipment not consistently wiped between resident use 	
Environmental Cleaning	<p>Housekeeping staff doing good work & recognize important role they play!</p> <p>Oxiver coming from the dispensers in the housekeeping rooms checked & logged daily. If they find the product is not being dispensed at the correct concentration they know they are not to use it and have it check right away.</p> <p>Hkping staff provided direction on a daily basis for cleaning/ disinfecting requirements for rooms. disinfection solutions chged frequently and only single dipping the cloths they need right before use.</p>	<ul style="list-style-type: none"> • In staff break rooms: pails with micro-fiber cloths and Oxivirplus; no changing chemical schedule or f/u (more cloths are added when the pail empties); the cloths were slightly damp when we touched them (probably will not e effective); both clean and dirty pails were placed next to each other on a table 	<ul style="list-style-type: none"> • Frequency of staff washrooms cleaned/disinfected frequently throughout the day?