

SAVE OUR SERVICES Traffic and Transport in Balcatta

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A weekly return commute by bus from Balcatta to Perth city takes over 8 hours each week, which amounts to an unpaid extra working day each week. A train and bus combination takes just on 6 hours.

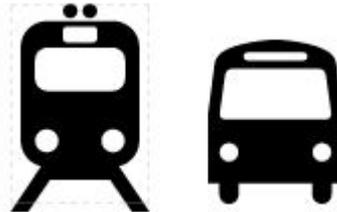
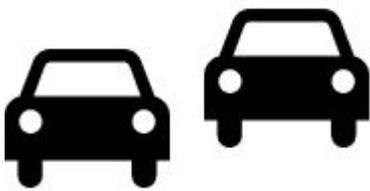
In a recent survey of public transport users, while most NOR bus passengers are satisfied with the service the 'net promoter score' (the number of users who would recommend the service minus the number who wouldn't) dropped in the past year from 25 to 19. Joondalup line user satisfaction dropped from 93% to 90% while dissatisfaction grew from 0% to 2% over the past year. The most common issue was with overcrowding on trains especially at stops closer to the city. *'Passenger Satisfaction Monitor 2016' Public Transport Authority*

Save Our Services has calculated travel times during peak morning and evening times based on the most common car and public transport routes and have summarised the information below.

Car routes from Balcatta*

	Daily return	Weekly return	Annual return time**
To/From Perth CBD	0.81 hrs	4.0hrs	192 hrs
To/From Midland	1.1 hrs	5.5 hrs	264 hrs
To/From Welshpool	1.16 hrs	5.8 hrs	278.4 hrs
To/From Canning Vale	1.42 hrs	7.1 hrs	340.8 hrs
To/From Fremantle	1.54 hrs	7.7 hrs	369.6 hrs

*all return times based on estimated median travel times
 **based on a 48 week working year



Bus Route 414 and 402 To/From the Perth CBD
 Daily return journey: 1.73 hrs

Bus Route 415 and Joondalup line To/From the Perth CBD
 Daily return journey: 1.2 hrs



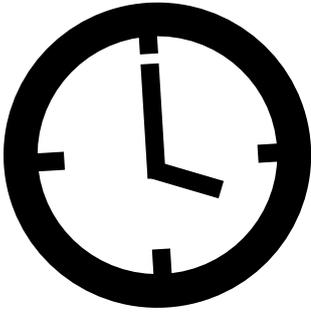
Public transport costs:

Daily cost: \$ 7.82*

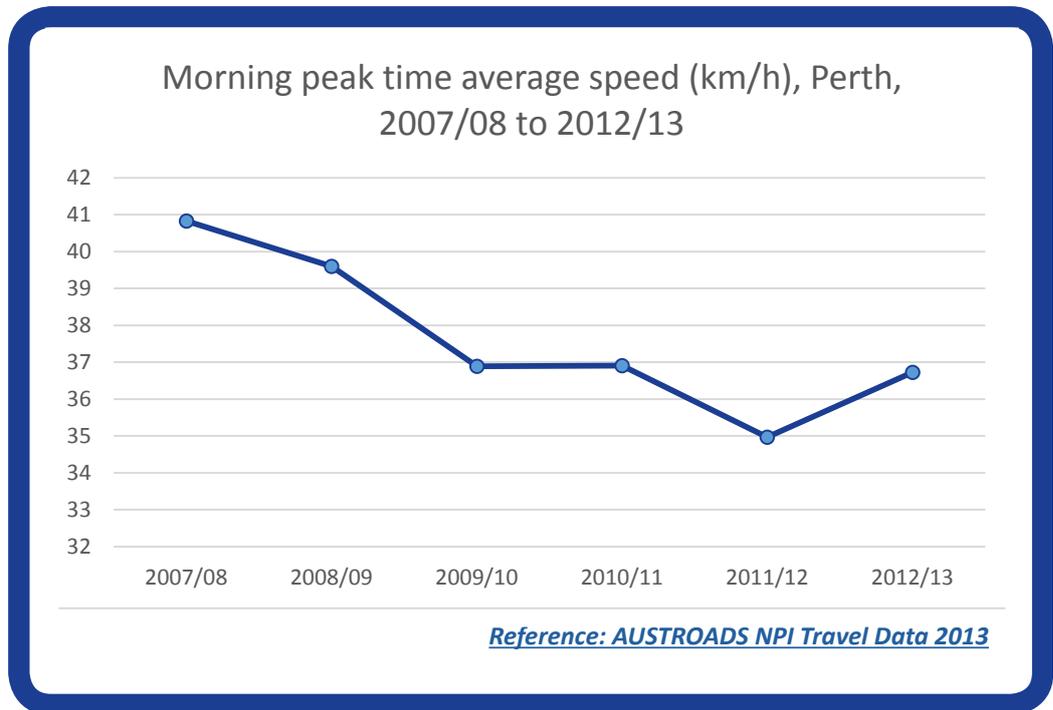
Weekly return journey: 6-8 hrs dependent on route

Weekly cost: \$ 39.10*

*Applies the 15% add value discount fare.



Unfortunately, from 2013, the WA Government and other governments across Australia stopped collecting good peak road commute travel times for all capital cities. However, as the chart below shows for the years until then, the Perth peak time car commute speed got slower and slower.



These figures may differ from your experience - what's your travel story?
Tell us here: http://www.saveourservices.com.au/your_perth_transport_priorities

Useful resources and websites

Travelling by car:

A2B Smart choices for driving in peak hour traffic: <http://www.smarttransportwaa2b.wa.gov.au>

A Mainroads WA tool that shows you the best times to travel on our roads.

Australia's worst commute: <http://australiasworstcommute.com.au>

A clever tool set up by the Australian Automobile Association which asks for your commute experience and directs contact with political parties to enact change.

"Cost of motoring and a fair deal for Western Australians" RAC Mobility Bulletin #5, 2015

"Motoring and Mobility Report: How Australians experience their transport options" Australian Automobile Association, 2016

Public transport:

Transperth Plan Your Journey: <http://www.transperth.wa.gov.au>

This tool allows you to enter an address to find the best options for travel on public transport. It provides times and fares.

"Passenger Satisfaction Monitor 2016" Public Transport Authority

This annual survey collates data about popular public transport modes and routes across the Perth metro area.

Find out more at <http://www.saveourservices.com.au/transport>

Authorised by M. Hammat, 4/445 Hay Street Perth WA 6000