

# **BIKE VALET VOLUNTEER POLICY**

## **The Santa Barbara Bowl**

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Thank you for Volunteering with the Santa Barbara Bicycle Coalition. Volunteering for Bike Valet at the Bowl is a Members-Only opportunity, and a unique perk to your SBBIKE Membership. The Coalition is now 1,184 members strong and still growing. The shows are often very popular and many volunteers want to sign up to help. We rely on friendly, knowledgeable, and responsible members to represent the coalition and to help make the evening as enjoyable as possible for those who bike to the show. That said, we ask that you take your registration for these shows seriously and adhere to the following Standard Operating Procedures.

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### **REGISTRATION**

- Sign up for the shows will be open ONE month in advance at 7am
  - Only members 18 years or older may volunteer (with prior notification, exceptions may be possible)
  - [http://www.sbbike.org/bike\\_valet](http://www.sbbike.org/bike_valet)
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### **THE SHOW UP**

- Arrive an hour before the show begins (**show times vary, check your email for the exact time**)
  - Wear green SBBIKE/SB Bowl shirt at every show
  - One person is designated as the Show Leader, follow their lead (Leaders: see additional instructions)
  - Agree on a system for parking bikes and for shifts at the table--use the concert schedule sheet for timing help
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### **THE PERK: VIEWING THE SHOW**

- There must be TWO volunteers with the bikes at all times during the show
- No drinking alcoholic beverages while volunteering at the Bowl
- No photos may be taken from the volunteer viewing zone
- Be respectful of all Bowl ushers, staff, and security guards



## **THE 'OUT'**

- Return to the valet area at 9:45pm
  - Bike owners are to keep their half of the ticket until you give them their bike
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## **MERCHANDISE**

We will have rechargeable bike lights for sale at the table. Especially handy if a rider does not come with the necessary lighting and reflectors for safety. Only \$15!



**FUN FACT:**  
**THE LAW REQUIRES A FRONT HEADLIGHT AS WELL AS REAR, WHEEL, AND PEDAL REFLECTORS.**

## **CANCELLATION**

- Cancel at least three days in advance, or sooner if possible
  - DO NOT send someone else to take your place
  - Send an email to [armando@sbbike.org](mailto:armando@sbbike.org), he will contact any people on the waiting list
  - If you become ill or have an emergency the day of the show, call or text Armando @ 870-656-6359 (\*this is a personal cell\*)
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## **TARDINESS**

- Do not be late
  - Practice fairness: everyone works together to equally enjoy the evening
  - If you are going to be late, text or call Armando or the show leader
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**REMEMBER YOUR FIRST PRIORITY IS PROMOTING THE BICYCLE COALITION AND HELPING THE RIDERS BE EXCITED ABOUT BIKING IN OUR COMMUNITY**

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The best way to spread that energy is by being enthusiastic yourself. Some bike knowledge and passion helps a lot in this position when interacting with the riders. Secondary to representing SBBIKE, you get to watch part of an amazing show in a beautiful venue! We appreciate and rely on members like you to make this possible. Thank you for volunteering your time and energy.