

Canadian Blood Services is Bleeding Us Dry.



SEIU-West members who work for Canadian Blood Services (CBS) in Saskatoon and Regina provide the full spectrum of blood donor care, including:

- confidential donor screening
- withdrawing blood samples
- monitoring donor safety and comfort
- the safe and appropriate handling, processing, labeling, and transportation of blood and blood products

Our members do all this in a way that ensures that they help achieve the CBS mandate that the people of Saskatchewan and Canada enjoy a high-performing blood system they can trust and respect.

CBS Commits to:

In its latest strategic plan, CBS commits to “sharpen its focus” on “everything that shapes employees’ perceptions of their workplace”, including “day-to-day interactions on the job”, “appropriate compensation,” and providing “ample opportunities” for current employees to “learn, grow, and build rewarding careers at CBS”.

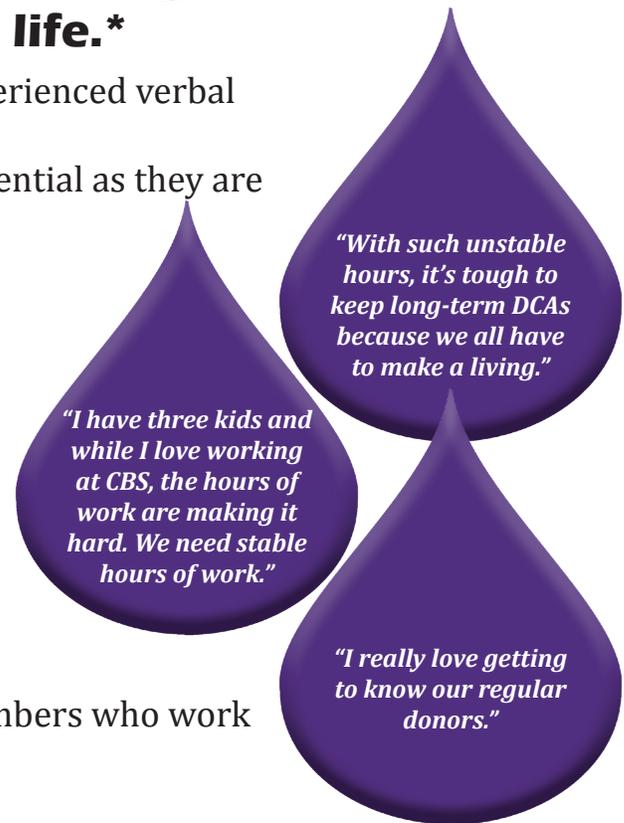
These are worthwhile goals that SEIU-West members endorse wholeheartedly.

We likewise support the assertion in CBS’s latest annual report that the interests of CBS and the Canadian health system are best served by “fostering a collaborative, inclusive, values-based culture” in which employees, “the people who work hard each day to put our purpose into action... feel encouraged to realize their full potential”.

Unfortunately, these noble commitments and goals are not reflected in our members’ day-to-day experiences in CBS workplaces.

SEIU-West surveyed our CBS members to get a fuller picture of the impact of their working conditions on their mental health and home life.*

- 73% of Donor Care Associates (DCAs) experienced verbal abuse at work.
- 43% don't get a chance to realize their potential as they are not using their full skill set.
- Less than half say that their CBS work schedule is stable and predictable.
- 39% say that the lack of stability and predictability in their work schedule is causing stress in their home life.
- 44% said they are rarely included in advance of changes that are made in their workplace.
- 57% wish CBS would offer them more hours.
- Despite all of these issues, 91% of our members who work at CBS report that their work is important.



The results clearly indicate that CBS management is falling well short of its own mission, vision, and values.

The dedicated blood collection and processing professionals whom SEIU-West represents have been without a contract for over 1,000 days—their last collective agreement expired in March 2017.

Join our call to urge CBS management to reach a fair collective agreement with our members that addresses their concerns and properly recognizes their contribution to the blood supply system.

Show your support for a stable and fair workplace!



Remind CBS that meeting their mandate requires a stable, reliable, and confident workforce.

Send a letter to CBS decision makers so they understand that a commitment to their mission and vision, means a commitment to stable shifts for their staff!

**The survey was closely based on the Copenhagen Psychosocial Questionnaire (COPSOQ), a validated, widely-used survey tool, specifically a version developed for and widely used by occupational health practitioners in Ontario. It was open from December 10, 2019 to January 6, 2020 to SEIU-West members employed at CBS.*