

OUR PRIVACY POLICY

Friends of Stretford Public Hall (FOSPH) is committed to respecting your privacy and the privacy of all our staff, volunteers and supporters. Any information we collect about you will only be used to enable us to run the services we provide at Stretford Public Hall and enable us to improve how, as an organisation, we deal with you.

Should you have a question about the data we store, our contact details are:

- Address: Stretford Public Hall, Chester Road, Stretford M32 0LG
- Email: friends@stretfordpublichall.org.uk
- Telephone: 0161 989 1689

The information that we collect about you will only be used lawfully (in accordance with the Data Protection Act 1998 and the General Data Protection Regulation 2018). All data is retained exclusively within the United Kingdom and we will never share your personal information with another organisation.

We expect the information we hold to be accurate and up to date. You have the right as an individual to find out what information we hold about you and make changes if necessary; you also have the right, assuming we are not obligated by law to refuse, to ask us to stop using the information. To have your information removed or changed, please contact us by email friends@stretfordpublichall.org.uk

The type of information that we will collect on you - and you voluntarily provide when you join our mailing list, donate to the Hall or become a shareholder – can include:

- Your name
- Address
- Telephone number(s)
- Email address
- Payment details

We may also collect information from your public social media accounts, for example, when you 'like' our posts on Facebook. We use the NationBuilder platform to organise our database of members, supporters and visitors to our social media accounts. You can read more about the company and its features and policies at [NationBuilder.com](https://www.nationbuilder.com).

You are under no statutory obligation to provide us with your personal information. The legal basis for processing your data is based on the contract that we enter into when you provide the data, for example by signing up to receive our newsletter or by donating to the Hall. We will not store, process or transfer your data unless we have an appropriate lawful reason to do so. Unless we are precluded from doing so by law, you have the right to remove your consent at any time by contacting us and requesting that processing of your details be restricted or deleted.

Unless otherwise required by law, your data will be stored for a period of two years after our last contact with you, at which point it will be deleted.

PROTECTION OF PERSONAL INFORMATION

Friends of Stretford Public Hall takes precautions, including administrative, technical, and physical measures, to safeguard your information against loss, theft, and misuse, as well as against unauthorised access, disclosure, alteration, and destruction.

We use industry-standard efforts to safeguard the confidentiality of data, including encryption, firewalls and SSL (Secure Sockets Layer). We have implemented reasonable administrative, technical, and physical security controls to protect against the loss, misuse, or alteration of your data.

If you have a concern about how we handle your data, or you would like to lodge a complaint, you may do so by contacting The Information Commissioners Office.