LGBT QUALITY CARE CONFERENCE

13th ANNUAL CONFERENCE FOR MENTAL HEALTH, NURSING and ADDICTION TREATMENT PROFESSIONALS
In partnership with Schools of Education and Social work at Barry University, Miami Shores, Florida, November 11, 2016

Up to 6 CEUs available for all Florida licensed mental health, nursing and addictions treatment professionals

CLICK HERE TO GO TO REGISTRATION SITE

SCHEDULE - CAMPUS OF BARRY UNIVERSITY

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30</td>
<td>Registration: Andreas Hall, Room 111</td>
</tr>
<tr>
<td>9:15</td>
<td>Welcoming Remarks: Andreas Hall Room 111</td>
</tr>
<tr>
<td>9:30</td>
<td>Session A (6 concurrent training seminars, Rooms tbd)</td>
</tr>
<tr>
<td>11:30</td>
<td>Deli luncheon (included with full registration) Andreas 111</td>
</tr>
<tr>
<td>12:30</td>
<td>Session B (6 concurrent training seminars, Rooms tbd)</td>
</tr>
<tr>
<td>2:40</td>
<td>Session C (5 concurrent training seminars, Rooms tbd)</td>
</tr>
</tbody>
</table>

Conference Parking Lot
West Side of N. Miami Ave

ANDREAS HALL (room 111)
East Side of N. Miami Ave
A series of highly interactive seminars and workshops with a focus on specialty treatment concerns within each segment of the LGBT community. Some are focused on foundational skills for providing care. Some are more ‘advanced” with the LGBT experienced clinician in mind. Others focus specifically on care for LGBT clients in treatment facilities. Trainings have been prepared to address the needs of participants from different backgrounds and levels of experience working in the LGBT community.

<table>
<thead>
<tr>
<th>A WORKSHOP SERIES</th>
<th>B WORKSHOP SERIES</th>
<th>C WORKSHOP SERIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>TIME SLOT</td>
<td>TIME SLOT</td>
<td>TIME SLOT</td>
</tr>
<tr>
<td>9:30 – 11:30</td>
<td>12:30 – 2:30</td>
<td>2:40 – 4:40</td>
</tr>
</tbody>
</table>

### LGBT CARE FOUNDATIONS SERIES
- **A1** – BUILDING A WORKING ALLIANCE WITH LGBT CLIENTS
- **B1** – CULTURE, NEEDS AND CONCERNS OF LGBT OLDER ADULTS
- **C1** – TEENS COMING OUT: A PRIMER ON CARING FOR LGBT YOUTH

### TRANSGENDER CARE SERIES
- **A2** – ESSENTIALS FOR WORKING WITH TRANSGENDER AND GENDER-NON-CONFORMING CLIENTS
- **B2** – CARING FOR GENDER NON-CONFORMING AND TRANSGENDER YOUTH
- **C2** – SUPPORTING THE FAMILIES AND SIGNIFICANT OTHERS OF TRANSGENDER CLIENTS

### INTERSECTIONALITY – LGBT ISSUES IN LARGER CULTURAL CONTEXTS
- **A3** – WOMEN’S HEALTH ISSUES: MATTERS OF SPECIAL CONCERN FOR MENTAL HEALTH CLINICIANS CARING FOR LESBIAN AND BI CLIENTS
- **B3** – WHAT THERAPIST NEED TO KNOW ABOUT HIV ISSUES FOR LGBT AND MSM CLIENTS OF COLOR
- **C3** – SPECIALIZED INTERVENTIONS FOR LGBT CLIENTS WITH COMPLEX PRESENTATIONS

### GROUP TRAINING (Florida Institute for Group Facilitation Series)
- **A4** – PRINCIPLES, PRACTICES AND FACILITATOR CHARACTERISTICS THAT FOSTER COHESION
- **B4** – DIVERSITY IN GROUP MEMBERSHIP: PRINCIPLES, PRACTICES AND FACILITATOR SKILLS
- **C4** – TRAUMA AND DRAMA: IMPACT OF TRAUMA AND USE OF SUBSTANCES ON GROUP PROCESS

### ADVANCED AND SPECIAL ISSUES SERIES
- **A5** – SUPPORTING HEALTHY SEXUALITY WITH LGBT CLIENTS
- **B5** – TOPICS IN SUPERVISION FOR THERAPISTS WORKING WITH LGBT CLIENTS
- **C5** – DIALECTICAL BEHAVIORAL THERAPY WITH LGBT CLIENTS

### SW – MFT - MHC LICENSOR RENEWAL REQUIRED COURSES
- **A6** – PREVENTION OF MEDICAL ERRORS WITH A FOCUS ON LGBT CLIENTS
- **B6** – C6 WORKING, LIVING AND LOVING IN THE SAME COMMUNITY – Ethics and Professional Boundaries – three hour session to meet Board requirements

### REGISTRATION OPTIONS & COSTS: (registration costs include deli luncheon for each day)

<table>
<thead>
<tr>
<th>Option</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration two event package*</td>
<td>$150*</td>
</tr>
<tr>
<td>Regular conference registration (early bird – through Nov 3)</td>
<td>$85</td>
</tr>
<tr>
<td>Regular Conference registration after Nov 3</td>
<td>$95</td>
</tr>
<tr>
<td>“A la carte” for single workshops</td>
<td>$30</td>
</tr>
</tbody>
</table>

*This is the rate for participants at the conference who also are attending Florida Institute for Group Facilitation’s “Multi-Dimensional Experience of Group” (October 21, 2016). Discount will be applied at check out when registering for the conference.

There are additional discount rates for:
- **✓** Members of SunServe’s Therapist Collective | $40
- **✓** Full time non profit agency employee
  - (Applied when two or more register from the same agency) | $40/person
- **✓** Graduate students enrolled in
  - counseling, social work, nursing or psych training programs. | $20

Cancellations: With written request sent to events@sunserve.org, full refund less $10 available until 10 days before the training delivery date.
A-1 Building a Working Alliance with LGBT Clients
Presenter: Kate Kominars, PhD

Especially valuable for clinicians new to this population, this interactive workshop equips the clinician with a practical understanding of the path of identity development for gays and lesbians. Participants will focus on the challenges and opportunities to building a working alliance with gay and lesbian clients. The working alliance is the key factor for success in the counseling room, whatever may be the presenting issues of gay and lesbian clients.

- Identify the key challenges of building a gay identity and their impact on therapy.
- Identify and contrast the values that a non-gay/lesbian identified therapist brings to treatment along with those that a gay/lesbian identified therapist brings.
- Understand how to determine whether a presenting issue is central, or marginally related or not at all related to the client’s sexual orientation.
- Identify the impact of bias on treatment and understand approaches to correction.

A-2 Transgender Care Essentials (DSM-5 and WPATH Standards of Care)
Presenter: James Lopresti, PhD, LMHC

In this seminar we will focus on the role of the mental health professional in assisting clients who experience distress about gender identity and expression. We will examine the clinical assumptions about “Gender Identity Disorder” in the DSM IVTR vs. “Gender Dysphoria” in DSM 5. And we will critically reflect on the major standards of care documents for working with clients who are seeking some form of “transitioning” as that is understood by those who seek counseling.

- Understand the limitations of binary gender identity models (male v female) especially when addressing the needs of gender variant clients
- Identify and critically understand the basic roles and expectations for therapists in the WPATH (formerly Harry Benjamin) Standards of Care, 7th Edition.
- Identify resources available for therapists working with gender variant clients as well as resources for their clients

A-3 Women’s Health Issues: Guidance and Resources for Mental Health/Behavioral Health Care Providers
Presenter: Katy Yankie, LCSW, convener and panel moderator; Panelists: Julia Seay, PhD, Emily Cohen, Megan Coker, Yvonne Rohrabache

According to a 2012 study from the American College of Obstetricians and Gynecologists, lesbians and bisexual women continue to encounter barriers to health care that include concerns about confidentiality and disclosure, discriminatory attitudes and treatment, limited access to health care and health insurance, and often a limited understanding as to what their health risks may be. In its groundbreaking 2011 report, the Institute of Medicine notes again and again that disparities experienced by the LGBT community in general and even more striking for persons of color in this community. This panel will assist behavioral health care providers in understanding the impact of women’s specific health issues on their clients and help providers become more knowledgeable and affirming in their care for Lesbian and bi women

- Identify key issues in health and behavioral health care disparities for Lesbian and bi women, especially with woman of color
- List ways to make agency and private practice offices more welcoming and affirming for Lesbian and bi clients
- Identify specific support programs and options for Lesbain and bi women with special healthcare needs in South Florida

A-4 Principles, Practices and Facilitator Characteristics That Foster Cohesion
Presenters: Mark Macgowan, PhD, LCSW, and Cindy Sterne, LCSW, CAP

Cohesion is to group work as the working alliance is to individual counseling. It is a necessary condition for groups to do their work and to progress in accomplishing the members’ goals for being in a group. Fostering cohesion depends on a personal stance for group leaders; it means having eyes and ears attuned to what is happening between group members on many overt and covert levels of communication all at the same time. And, simultaneously, it means having the skills to use that awareness in ways that deepen connections and address barriers to connection.

Learning Outcomes: Participants in this session will be enabled to:

- Identify Skills that lead to the creation of cohesion in a group
- Identify factors and dynamics that impede group cohesion
- Understand the key characteristics of a group leader/ facilitator that foster cohesion

A-5 Supporting Health Sexuality with LGBT Clients
Presenters: David Fawcett, PhD, LCSW; Deborah Grayson, PhD, LMHC

This workshop explores the therapist’s essential role in supporting healthy sexuality with LGBT clients. Utilizing an interactive approach, elements of healthy sexuality will be defined, followed by a comparison of addictive and destructive patterns of sexual expression versus behaviors which reflect healthy sex and intimacy. Following this general discussion, population-specific beliefs, risks, and opportunities for healthy sexuality will be reviewed for gay men, bisexuals, lesbians, and transgender/transsexual individuals. Participants in this session will be enabled to:

- Identify elements of healthy sexuality versus addictive and destructive patterns of sexuality.
- Understand the challenges and opportunities for each of the LGBT populations in expressing healthy sexuality.
- Clarify the therapeutic role in assisting clients identify both the challenges and opportunities in embracing affirming sex and intimacy.
A-6 Prevention of Medical Errors with an Emphasis on LGBT Clients
Presenter: Alicia Bosley, PhD, RLMFTI

This 2 hour class covers topics required by Florida law for licensure renewal for psychologists, social workers, mental health counselors and marriage and family therapists. Areas of focus include root cause analysis, error reduction and prevention as well as patient safety in behavioral healthcare practice. Provider is uniquely equipped to address special concerns that arise in serving the gay and lesbian population.

- Define medical errors for behavioral health practitioners.
- Identify root causes/factors that contribute to the occurrence of behavioral health care practice errors.
- Identify situations that are especially error prone in mental health settings and contexts.
- Understand approaches to improving outcomes in those error prone situations.
- Understand reporting responsibilities in practice settings/contexts and how reporting errors arise.
- Identify ways to minimize the occurrence of such reporting errors.
- Understand fundamentals of client safety and client rights that underlie responsible and careful clinical practice.

B-1 Culture Needs and Concerns of Older Adults
Presenter: Robert Versteeg, DSW

Lesbian, gay, bisexual and transgender (LGBT) seniors often hide their identity in settings where they must rely on care from outside their intimate circle of friends. Through the course of their lives many have been the victims of discrimination, even overt hostility and physical assault in the general public. Some studies indicate that nearly two thirds of LGBT seniors in social service settings have been victimized at least 3 times in their lives. Many also have experienced rejection and isolation from their own families of origin. Yet in their years of decline when they most need respect, understanding and compassion, many are afraid, lonely and hidden. This training has been designed to help caregivers in senior care agencies become more deeply aware of the special needs of this vulnerable group of seniors and to better equip caregivers to address those needs. Participants will be enabled to:

- Understand the life history/backgrounds unique to many Lesbian, Gay and Transgender Seniors.
- Identify the life-long impact of their experiences of rejection, discrimination, hostility and fear.
- Understand the myths and the facts about not being “straight.”
- Understand how to be a compassionate caregiver for Lesbian, Gay and Transgender Patients.
- Know the resources in the community for caregivers and their Lesbian, Gay and Transgender Patients.

B-2 Caring For Gender Non-Conforming (Gender Creative, Gender Queer) And Transgender Youth
Presenters: Alina Serrano, LCSW, L.J. Woolston

Participants will gain greater knowledge of the needs of this special population and will become aware of the challenges faced by counselors and other professionals in helping younger clients progress through the stages of transgender identity development. In a world of fast changing values, gender paradigms are no exception. The presenters will describe how the young generation is experiencing and coping with “gender dysphoria.” Session will include a discussion panel of transgender and youth who identify as ‘gender non-conforming,’ “gender-creative” or “gender-queer.”

- Understand gender differences in a spectrum and have knowledge of the different terms used to describe gender non-conforming individuals.
- Identify stages of transgender identity.
- Identify the key challenges in working with gender creative, gender queer and non-conforming and transgender youth.

B3 What Therapists Need to Know about HIV Issues for LGBT and MSM Clients of Color
Panel: Sarah Lewis, PhD; Elena Cyrus, PhD, MPH; William E. Green; Lorenzo Robertson

This session provides therapists with clinically relevant information regarding the HIV epidemic and LGBT and MSM clients of color. Panelists will provide an epidemiological overview of the HIV epidemic in relation to LGBT and MSM populations of color in South Florida, discuss culturally sensitive ways for therapists to discuss HIV-related issues with clients of color, and discuss HIV-specific policy issues relevant to behavioral healthcare practice. Participants in this session will be enabled to:

- Know important clinical, epidemiological, and policy information on the HIV epidemic’s impact on LGBT and MSM people of color in order to better service this population.
- Describe common challenges faced by LGBT and MSM people of color in relation to HIV/AIDS.
- Understand the impact of mental health issues on LGBT and MSM people of color in the context of the HIV epidemic in order to better service these clients.

B4 – Diversity in Group Membership: Principles, Practices and Facilitator Skills
Presenter: Heidi LaPorte, DSW

Levels of diversity in group membership always set up challenges for group leaders. Certain issues arise for group leaders when members closely mirror each other in social-cultural and familial backgrounds, ages and life experiences as well as in communication styles. And other issues arise when there is great diversity in each of these domains of human experience. Successful group leaders know how to navigate their way through these complexities to elicit the best opportunities for members to acquire the best outcomes from being in a group.

Learning Outcomes: Participants in this session will be enabled to:

- Understand principles of group composition for heterogeneous vs. homogenous groups.
- Understand the benefits and challenges for each kind of group: heterogeneous and homogeneous.
- Identify skills for negotiating conflicts between members who come from different populations, affinity groups, or sub-groupings (e.g. younger vs. older, male vs. female, straight v. gay, black v white, etc.)

B5 – Topics in Supervision of Therapists Working With LGBT Clients
Note: This workshop is designed specifically for current clinical supervisors
Presenter: Katharine Campbell, PhD, LCSW

Clinical supervision is complex integration of the supervisor’s skill set and personality with that of the supervisee’s skill set and personality. This workshop is designed to expand competency of supervisors in working with new clinicians in LGBT services. We will explore the role of providing direction, ensuring appropriate skills and knowledge and educating on ethical decision making within the context of LGBT care. Additionally we will investigate our belief system as supervisors and the implications to
those we supervise in an effort to expand personal growth as a supervisor. Participants will be enabled to:

- Describe common challenges as a supervisor for new clinicians
- Identify implications of their personal belief system regarding LGBT care on how they supervise
- State resources for standards of practice of supervision

B6 - Working, Living and Loving In the Same Community: Special Issues For LGBT Therapy (3hrs – RC – Ethics and Boundaries).

Presenters: Paul Briggs, LCSW, LMT and Lyle Davis, LCSW

This training is thoroughly interactive. After moderating a discussion to articulate a common understanding about ethical standards and professionally accepted principles that apply to dual relationship management (referencing Florida law that addresses ethics in the mental health professions and the codes of ethics of the various professions) presenters facilitate a consultation process on case vignettes. Participants discuss a variety of dual relationships and boundary crossing challenges faced by therapists in the LGBT community. (This fulfills the biennial requirements for LCSW, LMFT, LMHC.

- Understand the fundamental requirements of Florida laws and statutes concerning ethical behavior for mental health professionals.
- Apply specific ethically based principles to make practical choices about personal and professional behaviors in potential relationships that arise in their work with GLBT clients.

C-1 Teens Coming Out: A Primer on Gay, Lesbian and Questioning Youth (FS, TG)

Presenters: Kathy Doll, RSWI, Maria Mejia, LMFT

This highly interactive training will provide an opportunity for participants to hear first-hand from gay and lesbian youth about their experiences of coming to terms with their sexuality in school and social settings.

- Understand the key psycho-social issues affecting the development of personal identity for youth who are questioning their sexual orientation, gender identity or gender expression.
- Understand the key elements in the process of development of a gay/lesbian identity
- Identify clinical strategies for assisting youth and families in coming to terms with questions about sexual orientation

C2 – Supporting The Families And Significant Others Of Transgender Clients

Presenters: Kim Sorondo, RMHCI, convener of panel of Families and SOs of Transgender persons.

Research has shown that family acceptance is a strong indicator of successful negotiation of the myriad complexities of growing up so different from the social norms. But family acceptance is an ongoing developmental process for parents, spouses and children of transgender loved ones. In this session members of a support group for families will discuss the process of transitioning that they have to navigate parallel to the journey of their loved one. Participants in this session will:

- Understand the key markers on the road to acceptance that families of the transgender person traverses
- Identify the skills necessary for developing a structure that works for these family members, especially parents of trans and gender non conforming adolescents and young adults

- Understand the 3 functions that such a group affords: Support, Education and Advocacy

C3 – Specialized Interventions for LGBT Clients With Complex Needs - A Case Conference Format

Presenters/Case Conference Facilitators: Katharine Campbell, PhD, LCSW; James Lopresti, LMHC

Clinical care for the LGBT community can sometimes require creative approaches to solving complex presentations. Stressed and/or traumatized by so many intersecting experiences of stigmatization, hostility, rejection and aggression, many LGBT clients develop complicated layers of survival, defense and self-preservation strategies on both conscious and subliminal levels that challenge clinicians’ skills on many fronts. In this session, designed for the more experienced clinicians working with the LGBT community, we will explore the complexities of consent, the challenges of multiple diagnoses and the integration of family systems care at crucial points in treatment. We will emphasize use a case study format to look at assessment, treatment planning/goal sequencing and intervention choices that experienced clinicians have found useful for clients with such complex needs. Participants in the training will be canvassed about their own clinical experiences with clients like these. Participants will be enabled to:

- Identify the key issues raised by a careful consideration of all layers of informed consent
- Understand role of treatment sequencing when multiple diagnoses are at issue
- Inventory the specialized interventions operationalized by participants in the case conference process

C4 – Trauma And Drama In Group: Impact Of Past Trauma And Use Of Substances On Group Process.

Presenter: Mark Smith, PhD, LCSW

Research evidence convincingly suggests that the neuro-biological processes that respond to intense stressors directly impact the “social” and interpersonal sectors of brain. As a result the impact that traumatic life experiences can have on attachments, social relationships, and overall life satisfaction can be quite profound. Additionally, many persons trapped in a pattern of addictive behaviors, have used substances as a means to escape, numb or deny the damage that trauma has done to them. Some treatment groups are designed to address these matters head on, but even those groups that are not about treatment of these disorders are affected by such histories in their members. Mandated groups, for example, are likely to have a larger proportion of persons who have been deeply hurt by trauma and least successful at dealing with its effects on their lives.

- Identify skills for group management when working with mandated clients
- Understand key factors for management of trauma-genic behaviors that can impact group members and group process
- Understand key factors for management of substance use issues that impact group members and group process

C5 – Dialectical Behavior Therapy for LGBT Clients

Presenter: Raul Machuca, PhD, LMHC

This presentation explores the use of Dialectical Behavior Therapy (DBT) principles with LGBT clients. This presentation explores the particular way in which DBT addresses sexual and gender diversity issues. DBT represents an ideal treatment venue for LGBT clients with a history of chronic invalidation associated to their gender and sexual identity and personal experiences, as well as suicide ideation and behavior.
• Understand general principles of Dialectical Behavior Therapy and its processes, as well as its benefits in clinical practice with LGBT clients.
• Identify particular and distinctive ways in which DBT techniques can be used to address the consequences of chronic invalidation of gender and sexual identity, as well as suicide ideation.

• Understand the process of implementation as well as the applicability of DBT through case studies.

- - - - - ABOUT OUR PRESENTERS - - - - -

Each presenter in this conference is a clinician or community expert with extensive experience in addressing LGBT concerns, many with long term clinical care relationships to SunServe

Alicia Bosley, PhD, RMFTI, is the staff clinician for SunServe’s mental health service programs at AHF’s three medical facilities in Broward County. Her doctoral dissertation at NSU addressed the impact of the repeal of DOMA on lesbian and gay couples’ relationships.

Paul C. Briggs, LCSW, LMT, SEP is a seasoned clinician in emergency and wellness healthcare; working in agency, hospital, clinic and private practice settings. He sustains a 30+ year involvement within the LGBTQ community as an activist, advocate and therapist. As a member of SunServe’s Therapist Collective, he has assisted SunServe in the formulation of policies and practices in previous years as member of the Clinical Advisory Committee.

Katharine Campbell, PhD, LCSW, Clinician and consultant in private practice, is President of the Florida Chapter of NASW and the former Director of Clinical Services at SunServe. Besides many years of clinical service to the LGBT community, she is a respected source for guidance in clinical supervision.

Elena Cyrus, PhD, MPH is a Post-Doctoral Fellow, Center for Research on U.S. Latino HIV/AIDS and Drug Abuse (CRUSADA), Florida International University, Miami, FL.

Kathy Doll, MSW, MA, ATR, is a Registered Clinical Social Work Intern and Registered Art Therapist. She is currently working as a Youth Therapist at SunServe, providing individual and family therapy for the LGBTQ community. She has extensive experience working with youth and adult clients in a variety of clinical settings, including the public school system and a residential treatment center. She has worked extensively in community mental health, providing walk in and mobile crisis assessment and treatment for people of all ages.

Lyle Davis, LCSW, a therapist in private practice and member of SunServe Therapist Collective, specializes in care for the LGBT community and has been a frequent presenter on the topic of ethics and boundaries for SunServe.

Kris Drumm, LCSW, ACHT, former Group Program Coordinator at Sunserve, has over 25 years of experience of working with the LGBT community. Now in private practice at A Healing Space in Wilton Manors where she specializes in creating and facilitating transformative healing processes with individuals and groups, she has led treatment groups in various clinical in-patient and out-patient settings with special emphasis on LGBT care.

David Fawcett, PhD, LCSW, a nationally recognized author on HIV and sexuality, was a founder and Chair of the South Florida Methamphetamine Task Force and is a member of the National Steering Committee for National Gay Men’s HIV/AIDS Awareness Day. The author of the highly acclaimed Lust, Men, and Meth: A Gay Man’s Guide to Sex and Recovery, he lectures frequently across the country on the topic.

Deborah Eve Grayson, PhD, LMHC, PTR is a Clinical Sexologist, Licensed Mental Health Counselor, Registered Poetry Therapist and Creative Arts Specialist who has enjoyed a private practice since 1978. An adjunct professor at LYNN University in Boca Raton, Florida, Dr. Grayson is also an AASECT Certified Sex Therapist who specializes in working with transgender youth and their families.

William E. Green is the Administrator, Health Care Services Section, Broward County The Section is responsible for the professional oversight, as well as fiscal and contract administration, pertaining to the delivery of funded health care services, and related support services. Services include primary health care, behavioral health, mental health, and special health care services.

Kate Kominars, PhD, Associate Director, Clinical Operations at Florida International University’s Counseling and Psychological Services, served on the Advisory Board that was instrumental in establishing the foundations for SunServe’s clinical services for the LGBT community.

Heidi LaPorte, DSW, is an Associate Professor at Barry University where she teaches in both the MSW and PhD programs. She has approximately 20 years of classroom experience in research, evaluation of clinical practice, data coding and analysis. She has authored and coauthored 28 articles in the areas of group work, social work practice and catastrophic events, HIV and sex education, domestic violence, social work in health care,
**Sarah Lewis, PhD**, associate professor in Barry University’s School of Social Work, has publications in the areas of research design, HIV/AIDS, health behavior and organizations, crisis intervention, and domestic violence. She has presented her work extensively both nationally and internationally. She has assisted numerous community-based organizations in adapting, adopting, or developing effective HIV prevention interventions.

**James Lopresti, Ph.D., LMHC**, SunServe’s Director of Clinical Education and Senior Clinical Supervisor, is a frequent presenter on gay and lesbian issues for professionals, and has taught at various graduate level programs including Barry University, Loyola University of Chicago and the Johns Hopkins University. He has led group programs and mentored group leaders in clinical settings in Washington, DC and South Florida serving the LGBT community.

**Raul Machuca, PhD, LMHC, NCC** is an Assistant professor of Counseling at Barry University, and a Diplomate of the Academy of Cognitive Therapy. He is a Certified Cognitive Behavioral Therapist and serves as the Clinical Supervisor for counseling services at the Barry University Family CARE Center. He is a member of the planning team for SunServe’s clinical education programs.

**Mark J. Magowan, PhD, LCSW**, Professor, School of Social Work at FIU, is the author of *A Guide to Evidence-Based Group Work* (Oxford University Press) and co-editor of *Evidence-Based Group Work in Community Settings* (Taylor & Francis) and *IASWG Standards for Social Work with Groups* (Taylor & Francis). He serves on the editorial boards of several peer-reviewed group work journals and is a board member of IASWG.

**Michele Allen** is Emerging Interventions Manager Pride Center at Equality Park, Wilton Manors, FL.

**Alina Serrano**, Executive Director of Miami-Dade’s Alliance for LGBTQ Youth, is also the founder of Yes Sister Friend (YSF), a program that empowers and supports transgender, femme identified, non binary youth and cisgender queer young women of color.

**Kim Sorondo, RMHCI**, is the lead facilitator for SunServe’s Significant Others, Families, Friends and Allies Group (SOFFA). The group functions to provide support, education and advocacy for these loved ones of transgender persons in South Florida. She also was instrumental in the development of SunServe’s Different Drummers Group which provides the same support services for families of “gender creative” young children.

**Landon (“LJ”) Woolston, MSW**, is the Homeless Service Liaison for Project SAFE, a program at Miami’s Alliance for LGBTQ Youth that supports youth who are experiencing or at-risk of homelessness. LJ is also a trans-pan-queer Miami native, a photographer, and a 2015 Point Foundation Scholar.

**Katy Yankie, LCSW**, current Director of Clinical Services at SunServe has over twenty years’ experience in Florida and New Mexico in clinical for the LGBT community focusing not only on mental health issues, but also senior care and HIV case management services.

**WORKSHOP SELECTION**

Workshop rooms will be assigned to provide sufficient space in each workshop for all pre-registered participants. Please make your selection with that in mind. Your advance selection of a particular workshop, however, does not mean that you cannot change your mind and choose a different workshop at the Conference. But we do use the advance choice list to assist us in determining room assignments.

**ADA ACCOMMODATION**

We will make every reasonable attempt to accommodate special needs. Please communicate those needs directly to SunServe by e-mail to events@sunserve.org or by calling 954-764-5150

**CANCELLATIONS AND REFUNDS**

Full cancellation less a $10 processing fee is available through November 4, 2016
LIABILITY STATEMENT
The conference schedule is subject to change without notice. SunServe is not responsible for losses experienced due to schedule changes, weather or travel restrictions, loss or injury due to theft or negligence. Your registration indicates agreement with these terms.

CE CREDIT
SunServe uploads CE credit information to the Florida CEBroker website for psychologists, school psychologists, clinical social workers, mental health counselors, marriage and family therapists, ARNPs, RNs and LPNs. In order to receive CEs, participants must sign in at the beginning of each session and complete an evaluation form at the end of each session. Certificates will be distributed at the end of the session in exchange for a completed evaluation form. Partial credit is not available for any of these workshops.

Addictions Professionals, however, must submit their proof of attendance to the Florida Certification Board on their own.