

Commonwealth Coordinated Care (CCC) Plus Waiver

Services Description & Delivery Models

Service Delivery Models

Waiver services are delivered as Consumer Directed and/or Agency Directed. The model depends on the type of service. Not all waiver services are consumer-directed.

Consumer-directed (CD) – the individual receiving waiver services or the individual's employer of record, as appropriate, are responsible for hiring, training, supervising, and firing the person or persons who actually render the waiver services.

Agency-directed - an agency is responsible for providing direct support staff, for maintaining individuals' records, and for scheduling the dates and times of the direct support staff's presence in the individuals' homes for personal and respite care services.

CCC Plus Waiver Service Descriptions:

Adult day health care - community-based day care program providing a variety of health, therapeutic and social services. Program must be licensed by the VA Dept. of Social Services.

Assistive technology -specialized medical equipment and supplies including those devices, controls, or appliances that enable individuals to increase their abilities to perform activities of daily living, or to perceive, control, or communicate with the environment in which they live, or that are necessary to the proper functioning of the specialized equipment.

Environmental modifications -physical adaptations to an individual's primary home or primary vehicle or work site which are necessary to ensure the individual's health and safety or enable functioning with greater independence and shall be of direct medical or remedial benefit. Limited to \$5,000 per calendar year.

Nursing includes private duty and home health *Private Duty Nursing* – continuous care up to 16 hours/day. Must be dependent upon technology for a vital body function such as a ventilator or complex tracheostomy care. *Home health nursing* - provided for periodic support and maintenance.

Personal care services - services that provide assistance with activities of daily living, access to the community, self-administration of medication, or other medical needs, supervision, and the monitoring of health status and physical condition. Personal care services shall be provided by aides, within the scope of their licenses/certificates, as appropriate. Agency & Consumer-Directed.

Personal emergency response system or "PERS" - an electronic device and monitoring service that enable individuals, who are at least 14 years of age, to secure help in an emergency. PERS services shall be limited to individuals who live alone or who are alone for significant parts of the day and who have no regular caregiver for extended periods of time.

Respite services - services provided to individuals who are unable to care for themselves that are furnished on a short-term basis because of the absence of or need for the relief of the unpaid primary caregiver who normally provides the care. Limited to 480 hours based on a July 1–June 30 year. Agency Directed & Consumer- Directed.

Services Facilitation – a service that assists the individual/family/caregiver in arranging consumer-directed services.

Transition coordination - service provider who is responsible for supporting the individual and family/caregiver, as appropriate, with the activities associated with transitioning from an institution to the community