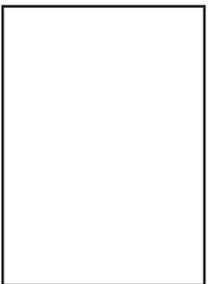




SOCIETY of  
UNITED PROFESSIONALS

Society of United Professionals  
2239 Yonge St.  
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M4S 2B5



## GET IN TOUCH



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# GREEN SHIELD BENEFIT PROBLEMS?

## GREEN SHIELD BENEFIT PROBLEMS?

If you are among the Society members or retirees at Bruce Power who have had problems with their health benefits since the company switched to Green Shield Canada, read on for important information and fill out the form to get help from the Society of United Professionals.

Earlier this year, Bruce Power switched the health benefits provider. The change from Great West Life (GWL) to Green Shield Canada (GSC) took effect on April 1, 2018. The Society of United Professionals nor any other union had a say in the decision. Employees were informed that all benefits would transfer to GSC seamlessly and the only changes would be improvements in service. This has not been the case.

Here are just some of the problems the Society of United Professionals has been made aware of by members:

- 1. Drug coverage:**  
drugs are not added to the formulary when approved by Health Canada and have even been removed, coverage levels have fluctuated, there are gaps that could affect retiree coverage, and pharmacy dispensing fees have been denied
- 2. Benefits have been reduced for:**  
dental and orthodontics, insulin pump and supplies, CPAP machines and air hoses, orthopedic shoes, visual motor therapy (no longer covered), psychotherapy, psychology, and naturopath services
- 3. GSC is demanding new forms from doctors and second-guessing their medical decisions, including on:**  
bloodwork, prescription and over-the-counter drugs, and physiotherapy for chronic conditions
- 4. Physiotherapy:**  
GSC does not support physiotherapy for chronic conditions. After 20 sessions GSC has a requirement that a form be completed to justify on going treatment and some requests for ongoing coverage have been unreasonably rejected

## WE'RE HERE TO HELP

The Society of United Professionals is here to help address concerns our members and retirees have in regards to their health benefits. Please fill out this form to tell us about concerns you have had with the new Green Shield Canada health benefits.

Detach the form from the rest of this brochure and send it back to us via Canada Post — the postage is already paid so it's free to send.

*The Society of United Professionals is the union of choice for 8,000 Ontario professionals, including more than 1,200 Bruce Power employees. We are formerly known as The Society of Energy Professionals.*

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Street Address \_\_\_\_\_

Postal code \_\_\_\_\_ City/Town \_\_\_\_\_

Telephone (\_\_\_\_) \_\_\_\_ - \_\_\_\_\_

Email Address \_\_\_\_\_

Tell us about your general area of concern with Bruce Power's new Green Shield Canada benefits program:

\_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

HAVE MORE INFORMATION TO SHARE?

Send us an email at [bplocal@thesociety.ca](mailto:bplocal@thesociety.ca).