



# Bethany Christian Services

1050 36<sup>TH</sup> STREET, SUITE 400 GRAND RAPIDS MI, 49508  
WWW.BETHANY.ORG

## Site Overview:

For the first three to six months after a refugee arrives in the U.S., Bethany collaborates with churches, schools, volunteers, and service providers to ensure refugees thrive in the U.S. We prepare housing, provide case management and employment services, offer cultural orientation, assist with school enrollment, and, when the need arises, offer refugee foster care services.

For ongoing needs after the initial resettlement period, Bethany provides post-resettlement case management, medical case management, English language classes, extended cultural orientation classes, counseling services, and services to survivors of trafficking and torture.

## Site Contacts:

### **Program Director**

Kristine VanNoord

kkvannoord@bethany.org

### **Church/Community Engagement Coordinator**

Deb Hoekwater

dhoekwater@bethany.org

### **Refugee Outreach Coordinator**

Yomba Yokwan

yyokwan@bethany.org

### **Volunteer Coordinator**

Megan Prybyl

mprybyl@bethany.org

# 3

## ways to get involved

- Welcome and assist an arriving family as a co-sponsor or be part of a move-in team to help set up an apartment for a newly arriving family.
- Transportation assistance
- Donations

# Bethany

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# Refugee Services of Texas - Dallas

9696 SKILLMAN ST, SUITE 320 DALLAS, TX 75243  
WWW.RSTX.ORG

## Site Overview:

Founded in 1978, Refugee Services of Texas (RST) is a social-service agency dedicated to providing assistance to refugees and other displaced persons fleeing persecution based on race, religion, nationality, political opinion, or membership in a particular social group - as well as to the communities that welcome them.

RST provides services to hundreds of refugees, asylees, survivors of human trafficking, and related vulnerable populations from over 30 different countries of origin each year. Originating in Dallas, RST now has service centers in Amarillo, Austin, Dallas, Fort Worth, Houston and the Rio Grande Valley. RST is the largest refugee resettlement agency in Texas.

## Site Contacts:

### Area Director

Mark Hagar

Mhagar@rstx.org

### Volunteer Coordinator

Jacqueline Buzas

Jbuzas@rstx.org

### Development Director

Ashley Faye

Afaye@rstx.org

# 3

## ways to get involved

- Form or join a Welcome Team to set-up apartments for new arriving refugees - collect, set-up and/or decorate homes for refugees, pick up the family from the airport and introduce them to their new home in Dallas!
- Mentorship - Mentor a family or an individual to help adjusting to the US by spending time together for a minimum of 3 months for 8 h per month.
- Donation Drives - Collect hygiene articles, school supplies, TV's, Laptops (in good condition) for refugees in need and deliver those items to our office or directly to families in need.



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# CWS

Church World Service

# Kentucky Refugee Ministries Louisville

969-B CHEROKEE RD. LOUISVILLE, KY 40204  
WWW.KYRM.ORG

## Site Overview:

Kentucky Refugee Ministries (KRM) makes Kentucky home for refugees. As a nonprofit refugee resettlement agency, KRM has been serving refugees and other immigrants in the Louisville Metro Area since 1990. The agency opened a sub-office in Lexington in 1999.

Services include: welcoming and initial resettlement supports; empowering newcomers to become self-sufficient through programs such as employment and ESL, and supporting integration efforts through immigration legal services, citizenship, and long-term engagement in the community. Some examples within the array of KRM service areas include case management, employment services, educational and cultural orientation offerings, youth services, health and mental health navigation, and arts and culture. KRM offers a variety of ways for individuals, families, businesses, and faith communities to welcome our newest neighbors.

## Site Contacts:

### **Executive Director**

John Koehlinger

[jkoehlinger@kyrm.org](mailto:jkoehlinger@kyrm.org)

### **Co-Sponsorship Developer**

Maha Kolko

[mkolko@kyrm.org](mailto:mkolko@kyrm.org)

### **Community Engagement/Development**

Melissa Siegel

[msiegel@kyrm.org](mailto:msiegel@kyrm.org)

### **Grants and Communications Manager**

Christine Gosney

[cgosney@kyrm.org](mailto:cgosney@kyrm.org)

3

ways to get involved

- Community co-sponsorship / volunteering with one family
- Financial contributions
- Partner by hiring a refugee or renting an apartment or home to a refugee



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# Kentucky Refugee Ministries Lexington

1710 ALEXIANDRIA DR. SUITE 2, LEXINGTON KY 40504  
WWW.KYRM.ORG

## Site Overview:

Kentucky Refugee Ministries (KRM) makes Kentucky home for refugees. As a nonprofit refugee resettlement agency, KRM has been serving refugees and other immigrants in the Louisville Metro Area since 1990. The agency opened the office in Lexington in 1999.

KRM is an outreach community that provides resettlement services to and advocates for incoming refugees in order to encourage hope and an increased sense of belonging to our future citizens.

## Site Contacts:

### Executive Director

Mary Cobb

mcobb@krmllex.org

### Community Engagement Coordinator

Derek Feldman

dfeldman@krmllex.org

### Volunteer Coordinator

Jenny Holly

jholly@krmllex.org

3

ways to get involved

- Co-Sponsorship
- In-Kind and Financial Donations
- ESL Tutors



in partnership with



# Community Refugee and Immigration Services

1925 E. DUBLIN GRANVILLE RD., 102 COLUMBUS OH 43229

WWW.CRISOHIO.ORG

## Site Overview:

**Mission:** CRIS' mission is to help refugees and immigrants reach safety and stability, sustain self-sufficiency, and achieve successful integration into the Central Ohio community.

**Our Work:** CRIS' programs fall under three major categories: (1) Safety and Stability, (2) Self-Sufficiency, and (3) Community Integration. Safety and Stability programming includes: Resettlement Services, Health and Wellness Services, Senior Services, Victims of Crime Assistance (VOCA) services, and Family Services. Self-Sufficiency programming includes: Employment and Career Services, and English as a Second Language (ESOL) services. Community Integration programming includes Community Outreach and Engagement, Immigration Legal Services, and Youth Mentoring Services. As such, each program and service is directly tied to the mission of helping reach and sustain self-sufficiency and achieve successful integration in the community.

## Site Contacts:

### **Executive Director**

Angie Plummer

[aplummer@cris-ohio.org](mailto:aplummer@cris-ohio.org)

### **Community Outreach Coordinator**

Tyler Reeve

[treeve@cris-ohio.org](mailto:treeve@cris-ohio.org)

### **Community Engagement Specialist**

Lydia Cleaver-Bartholomew

[lcleaverbartholomew@cris-ohio.org](mailto:lcleaverbartholomew@cris-ohio.org)

### **Refugee Organizer**

Jackie Kifuko

[jkifuko@cris-ohio.org](mailto:jkifuko@cris-ohio.org)

3

ways to get involved

- Welcome Teams
- Advocacy
- Financial Donations for supporting programs and emergency needs



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# Opening Doors

1111 HOWE AVE. SUITE 124 SACRAMENTO, CA 95825  
WWW.OPENINGDOORSINC.ORG

## Site Overview:

Our mission is to empower refugees, immigrants, human trafficking survivors, and underserved Sacramento area residents to achieve self-sufficiency by accessing opportunities to mainstream economic and social systems. We do this by providing safe places, skills development, business loans, and connections to community resources, assisting our clients to build financial and personal assets while maintaining their cultural identity and individual goals.

Opening Doors offers comprehensive resettlement services to newly arrived refugees, including, including extended intensive case management for especially vulnerable refugees. In partnership with Highlands Community Charter School, we offer free, daily ESL classes. Utilizing a one-on-one mentorship approach, we also provide a Women's Literacy Program for women unable to attend traditional ESL classes. We provide culturally-responsive and evidence-based counseling services for refugees and survivors of human trafficking, comprehensive immigration legal services, and as a Community Development Financial Institution, microloans up to \$50,00 for new or small businesses not yet able to access traditional financing.

## Site Contacts:

### CEO

Jessie Tientcheu

[jessie@openingdoorsinc.org](mailto:jessie@openingdoorsinc.org)

### Community Engagement Associate

Zulleyma Sandoval

[Zulleyma@openingdoorsinc.org](mailto:Zulleyma@openingdoorsinc.org)

# 3

ways to get involved

- Co-Sponsorship
- Mentoring/In-home ESL tutors
- Welcome kit donations



in partnership with





# Refugee Services of Texas- Amarillo

1101 FRITCH HIGHWAY AMARILLO, TX 79108  
WWW.RSTX.ORG

## Site Overview:

Founded in 1978, Refugee Services of Texas (RST) is a social-service agency dedicated to providing assistance to refugees and other displaced persons fleeing persecution based on race, religion, nationality, political opinion, or membership in a particular social group - as well as to the communities that welcome them.

RST Amarillo provides refugees with basic needs and services during their initial resettlement period. RST Amarillo has a large English as a Second Language program, which is led and facilitated in part by volunteers. Multiple classes are offered based on proficiency levels, which is crucial to helping refugees integrate into the local community. These services allow refugees to meet the challenges of integration and strive toward self-sufficiency.

## Site Contacts:

### Executive Director

Andrea Soliz

asoliz@rstx.org

### Volunteer Coordinator

Becky Gomm

bgomm@rstx.org

# 3

## ways to get involved

- Volunteer to join a welcome team to assist newly-arrived refugees
- Financial Support
- Host a Salaam Supper and gather friends, family, colleagues and/or members of your community for a meal to learn about refugees and to raise awareness and funding to support welcome.



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# Lutheran Family Services Nebraska

2301 O STREET LINCOLN, NE 68510

WWW.LFSNEB.ORG

## Site Overview:

Lutheran Family Services (LFS) – Community Services welcomes hundreds of refugees to Nebraska every year, providing comprehensive services to people seeking refuge from violence, oppression and persecution. LFS case workers are knowledgeable and skilled in case management, advocacy, cultural orientation, education, immigration legal services, employment and job readiness training, with the majority of case managers being former refugees themselves. Community Services staff and clients rely heavily on community support for daily tasks such as shopping, social support, financial literacy, and navigating the public transportation system. Community partners serve as guides, friends and advocates to help ensure refugees are acquainted with important aspects of American life, culture and customs.

LFS-Community Services in Lincoln provides direct refugee resettlement, employment case management, intensive extended case management, volunteer and co-sponsor matching, health education, immigration legal

## Site Contacts:

### Director of Community

### Services, Greater Nebraska

Marni Newell

[mnewell@lfsneb.org](mailto:mnewell@lfsneb.org)

### Volunteer Coordinator

Ted Blessing

[tblessing@lfsneb.org](mailto:tblessing@lfsneb.org)

### Senior Director of Community

### Engagement

Lacey Studnicka

[lstudnicka@lfsneb.org](mailto:lstudnicka@lfsneb.org)

# 3

ways to get involved

- Co-Sponsorship
- Volunteers and Mentors
- Donation Drives





# Exodus Refugee Immigration

2457 E. WASHINGTON STREET, SUITE A INDIANAPOLIS, IN 46201  
WWW.EXODUSREFUGEE.ORG

## Site Overview:

Exodus Refugee Immigration is dedicated to the protection of human rights by serving the resettlement needs of refugees and other displaced people fleeing persecution, injustice, and war by welcoming them to Indiana. We began in 1981 with the mission to serve the legal needs of immigrants and Cuban refugees, who had arrived as part of the Mariel boatlift in 1980. Since that time, Exodus has helped thousands of refugees establish their lives in Indiana.

Exodus provides a wide-range of services and programs to meet the needs of refugee newcomers. We arrange for housing, food and clothing, and case management, as well as provide education, employment training, health services, and more. Our primary goal is to provide our clients with the tools and information they need to be successful in their new lives.

## Site Contacts:

### Executive Director

Cole Varga

[cvarga@exodusrefugee.org](mailto:cvarga@exodusrefugee.org)

### Community Engagement Coordinator

Sara Hindi

[shindi@exodusrefugee.org](mailto:shindi@exodusrefugee.org)

### Director of Development and Communications

Liz Standiford

[estandiford@exodusrefugee.org](mailto:estandiford@exodusrefugee.org)

# 3

ways to get involved

- Become a Welcome Team for a newly arrived refugee family
- Tutor/Teach English to refugees after they arrive.
- Organize a donation drive



**EXODUS  
REFUGEE**  
IMMIGRATION INC in partnership with





# RefugeeOne

4753 N. BROADWAY STE 401, CHICAGO, IL 60640

WWW.REFUGEEONE.ORG

## Site Overview:

RefugeeOne creates opportunity for refugees fleeing war, terror, and persecution to build new lives of safety, dignity, and self-reliance.

Every year, RefugeeOne serves more than 2,500 refugees and immigrants of all ages, ethnic groups, faiths, and backgrounds. Our primary focus is to assist these resilient individuals in becoming an independent, self-supporting member of their new community.

As the largest resettlement agency in Illinois, RefugeeOne has welcomed more than 18,000 refugees since 1982. RefugeeOne walks alongside refugees from the moment they land at O'Hare International Airport—welcoming them to Chicago and providing furnished apartments, English classes, job search support, mental health care, youth programming, and mentors to

## Site Contacts:

### Executive Director

Melineh Kano

[mkano@refugeeone.org](mailto:mkano@refugeeone.org)

### Co-Sponsorship & Housing Manager

Kim Snoddy

[ksnoddy@refugeeone.org](mailto:ksnoddy@refugeeone.org)

### Director of Development

Sara Spoonheim

[sspoonheim@refugeeone.org](mailto:sspoonheim@refugeeone.org)

### Volunteer Coordinator

Jamie Corliss

[volunteer@refugeeone.org](mailto:volunteer@refugeeone.org)

# 3

## ways to get involved

- Volunteer to help newly-arrived refugees as they adjust to life in Chicago.
- Make a donation to help refugees already living in Chicago build new lives of opportunity and self-reliance.
- Advocate for refugees who are still hoping to find safety here in the United States.



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# Ecumenical Ministries of Oregon (EMO)/ Sponsors Organized to Assist Refugees

7931 NE HALSEY ST., STE 314, PORTLAND, OR 97213

WWW.EMOREGON.ORG

## Site Overview:

SOAR Refugee Resettlement agency is affiliated with CWS and was founded in 1979 in order to provide help with refugee resettlement in Portland, OR and Vancouver, WA. SOAR links sponsors (congregations, friends, or community organizations) with refugees before they arrive in the US and help sponsors welcome and assist the new refugees in their adjustment to a new life.

SOAR assists refugees to achieve self-sufficiency by providing cultural orientation, needs assessments, employment placement services, medical assistance, food stamps, ESL tutoring, financial assistance and referrals for housing.

## Site Contact:

**Director**

Vesna Vila

[vvila@emoregon.org](mailto:vvila@emoregon.org)

3

ways to get involved

- Assistance with transportation for refugees
- Collecting furniture and household items to donate to refugees
- Emergency financial assistance.

**Sponsors Organized to  
Assist Refugees**



Ecumenical Ministries of Oregon

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# Journey's End Refugee Services

2495 MAIN STREET, SUITE 530 BUFFALO, NY 14214  
WWW.JERSBUFFALO.ORG

## Site Overview:

Journey's End Refugee Services, Inc. is a Christian community-based organization with the mission of welcoming refugees without regard to ethnic origin or creed and to assist them to become healthy, independent, contributing members of the community.

We provide refugees with the resources and support they need to become successful, active and contributing members of the Western New York Community.

## Site Contacts:

### Site Director

Name: Karen Adolina Scott

Email: [kscott@jersbuffalo.org](mailto:kscott@jersbuffalo.org)

### Community Engagement/Advocacy

Name: Kathy Spillman

Email: [kspillman@jersbuffalo.org](mailto:kspillman@jersbuffalo.org)

3

ways to get involved

- Home Again Program/Co-Sponsorship
- Donation Drives: We often need specific items to support our new families, such as furniture, winter clothes, or school supplies. You would work with our staff to identify the current needs and then gather the items. Great for groups and teens.
- ELL Tutors: A home tutor visits a refugee individual in their home once a week to teach them English.



**JOURNEY'S END**  
**REFUGEE SERVICES**

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# CWS Jersey City

26 JOURNAL SQUARE SUITE 600, JERSEY CITY NJ 07306

W W W . C W S J E R S E Y C I T Y . O R G

## Site Overview:

Located in the shadow of the Statue of Liberty, CWS Jersey City provides resettlement assistance to refugees and asylees in northern New Jersey. We provide housing assistance to asylees released from immigration detention centers, job search assistance, English tutoring, case management, community health promotion, and career pathway programming. Our programs are growing to meet the demands of the vibrant and diverse community of immigrants in New Jersey!

## Site Contacts:

### Site Director/Community Engagement/Advocacy

Courtney Madsen

Cmadsen@cwsglobal.org

# 3

ways to get involved

- Rental Assistance for asylees released from immigration detention
- Co-sponsorship of asylee cases
- Job search coaching



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# CWS Lancaster

308 E. KING STREET LANCASTER, PA 17602  
WWW.CWSLANCASTER.ORG

## Site Overview:

CWS Lancaster is committed to showing welcome to refugees, immigrants, asylum-seekers and other uprooted people within the United States, who are seeking safety and the opportunity to rebuild their lives.

We work hand-in-hand with caring churches, organizations, and individuals to provide hope and home to refugees and immigrants from all over the world.

Through hard work and a long-term commitment of support, people who once had no hope are discovering the means of transforming their lives.

## Site Contacts:

### Site Director

Sheila Mastropietro

[smastropietro@cwsglobal.org](mailto:smastropietro@cwsglobal.org)

### Community Engagement

Stephanie Gromek

[sgromek@cwsglobal.org](mailto:sgromek@cwsglobal.org)

### Advocacy Staff

Matt Johnson

[mjohnson@cwsglobal.org](mailto:mjohnson@cwsglobal.org)



## ways to get involved

- Volunteer as a Transportation Assistant and transport recently arrived refugees to and from appointments
- Hold a donation drive of in-kind items or a fundraiser to support CWS Lancaster programs
- Create a welcome team to accompany a recently arrived refugee family in their transition to the Lancaster community



# CWS Greensbro

122 N. ELM STREET, SUITE 607, GREENSBORO, NC 27401  
WWW.CWSGREENSBORO.ORG

## Site Overview:

With the help of community partners, CWS Greensboro welcomes refugees and immigrants into lives of freedom, hope, and opportunity by equipping them with the skills and resources necessary to achieve long-term self-sufficiency so that together we all may thrive.

Since opening in 2009, we have worked with the community to help refugees rebuild their lives in the Triad of North Carolina, continuing Guilford County's 40-year history of refugee resettlement.

## Site Contacts:

### Site Director

Megan Shepard

[mshepard@cwsglobal.org](mailto:mshepard@cwsglobal.org)

### Community Engagement

Mary Ellen Poe

[mepoe@cwsglobal.org](mailto:mepoe@cwsglobal.org)

# 3

## ways to get involved

- Join a Welcome Team to set-up an apartment
- Create a Match Team of 5-7 people who commit to 6 months of volunteer support for a refugee family
- Throw a donation drive of in-kind items or a fundraiser to support CWS Greensboro programs



# New American Pathways

2300 HENDERSON MILL RD NE, SUITE 100, ATLANTA GA 30345

WWW.NEWAMERICANPATHWAYS.ORG

## Site Overview:

New American Pathways is an Atlanta-based local 501(c) 3 nonprofit that helps refugees from the moment they arrive in Georgia through their journey to U.S. citizenship. With a comprehensive set of customized services, steady guidance, and strong advocacy, we enable refugees and other immigrants to realize their full potential and dreams as they build new lives in Georgia.

## Site Contacts:

### Director

Nancy Gaddy

[n.gaddy@newamericanpathways.org](mailto:n.gaddy@newamericanpathways.org)

### Advocacy Staff:

Kidest Adnae

[communityout-reach@newamericanpathways.org](mailto:communityout-reach@newamericanpathways.org)

### Community Engagement:

Hana Johnson

[h.johnson@newamericanpathways.org](mailto:h.johnson@newamericanpathways.org)

# 3

ways to get involved

- Apartment Set-Ups
- After school volunteering (Sep-May then summer camp June-July)
- Civic Engagement and Advocacy



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# CWS South Florida

1924 NW 84TH AVE DORAL, FL 33126

WWW.CWSSOUTHFLORIDA.ORG

## Site Overview:

CWS South Florida welcomes, feeds, and clothes newcomers; reunites and strengthens families, and enables resettled immigrants to become self-sufficient and integrated members of US society.

CWS first opened an office in Miami, Florida in 1960 in response to the immediate needs of refugees fleeing Cuba during the aftermath of the revolution. Since then, CWS South Florida has grown and expanded its programs into Broward and Palm Beach County, providing continued resettlement and legal support to subsequent waves of refugees from Cuba, Colombia, The Democratic Republic of Congo, Burma, Afghanistan, Iran, Iraq, as well as Cubans and Haitian Entrants and other immigrant groups.

## Site Contacts:

### Site Director

Oscar Rivera

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### Community Engagement/Advocacy

Renata Bresciani-Ruiz

[rbresciani@cwsglobal.org](mailto:rbresciani@cwsglobal.org)

# 3

ways to get involved

- Welcome Team Volunteers— Create a group to aid in welcoming a newcomer family
- Welcome Home Kits— Kit information can be found on our website
- Sponsorships



# CWS Harrisonburg

250 E. ELIZABETH ST. SUITE 215, HARRISONBURG, VA 22802  
WWW.CWSHARRISONBURG.ORG

## Site Overview:

The Harrisonburg Immigration and Refugee office has resettled refugees since 1988 from Afghanistan, Azerbaijan, Belarus, Bosnia, Burma, Colombia, Congo (Kinshasa), Croatia, Cuba, Eritrea, Iran, Iraq, Kazakhstan, Kosovo, Russia, Rwanda, Serbia, Sierra Leone, Sudan, Tajikistan, Ukraine, and Uzbekistan within a 100 mile radius of our office. Our primary goal is to help the refugee form long lasting relationships in the community which become the basis of self-sufficiency. In order to reach this goal a family must be able to maintain their own basic needs in a sustainable life-style. Our program provides a bridge from their former life in their home country to a new set of cultural, linguistic, and practical skills that will enable them to be successful in Harrisonburg.

## Site Contacts:

### Site Director

Susannah Lepley  
slepley@cwsglobal.org

### Community Engagement

Sarah Alice Coleman  
sacoleman@cwsglobal.org

# 3

ways to get involved

- Create a Linking Communities Team who can connect to newly arrived refugee family and walk with them through their transition.
- Commit to an ongoing financial gift to support CWS Harrisburg's work with refugees in our community during uncertain times.
- Sign up to offer emergency housing to refugee families who have nowhere else to go.

# CWS Durham

112 S DUKE ST. #4B, DURHAM, NC 27701  
WWW.CWSRDU.ORG

## Site Overview:

CWS Durham welcomes refugees and immigrants from around the world into lives of freedom, hope, and opportunity in the Triangle. We work with community partners to educate the wider community, advocate for immigrant and refugee causes, and equip new refugees and immigrants for long-term success.

Since 2009, our staff and community supporters have been committed to helping uprooted people find security and opportunity in their new home of North Carolina. Last year we resettled 151 refugees into the Triangle community and provided critical services for hundreds more.

## Site Contacts:

### Site Director

Ellen Andrews

eandrews@cwsglobal.org

### Community Engagement

Sina Naseri

snaseri@cwsglobal.org

### Advocacy

Kokou Nayo

knayo@cwsglobal.org

3

ways to get involved

- Form a Welcome Team and help collect and furnish an arriving families home
- Hold a fundraiser drive to support CWS Durham programs
- Volunteer to provide one on one support to newcomers, assist our teachers in classes, or provide support in our office.