TOURS: FREQUENTLY ASKED QUESTIONS

This list of frequently asked questions is based on submissions received between February 27th and March 13th. If you have additional questions, please contact gb2020@sd-gbc.org and we work to answer within 48 hours. Thank you.

Q: What is the average size of a project tour?
A: The tours can range in size based on project limitations and travel logistics, a typical minimum would be around 10 and up to 30/40 participants.

Q: Are we able to limit how many attendees on the project tour?
A: If your site has a capacity limitation, please specify in the application (Question #45).

Q: How long is the typical project tour?
A: The tours are meant to fill 4 and 8 hour blocks, with multiple sites usually included in each tour. Our committee will deliberate based on the information you provide what sites might be a good match to add on each route (you can also suggest additional sites in application). Each site might offer different lengths of content based on what you’d like to showcase.

Q: How soon can Greenbuild provide the list of attendees for a tour?
A: Tour registrations are slated to open in June. Once open, Greenbuild may provide registration numbers on a weekly basis.

Q: Are we allowed to tour people through a construction site if the project is not completed?
A: Yes, as long as proper safety requirements are met for guests.

Q: Can you provide examples of responses for the educational content provided during the travel time (Question #35)?
A: In regards to education during travel time, ideally, there is someone on the bus (or whichever travel mode is being used) to give a bit of context to the sites that will be visited. This would not need to be fully fledged education unless the travel time happened to be 30 minutes or more in between sites to help make the most of time.
Q: Are we allowed to instruct attendees to not take pictures while on the tour?
A: Yes, please specify in application Question #51 regarding security restrictions.

Q: How are operation costs covered for each tour? (I.E. Bus rental, entrance fees, etc.)
A: Informa will be covering shuttle costs from the Convention Center to tour sites, the Host Chapter will be able to assist in any additional costs, please outline any costs in Question #40 or #55.