

# FREQUENTLY ASKED QUESTIONS



## WHAT IS THE RIGHTS FOR RIDERS CAMPAIGN?

Are you a rider who is engaged by a company to make home deliveries of restaurant meals and other food and drink?

The **RIGHTS FOR RIDERS** campaign aims to improve safety, pay, conditions and job security for food delivery riders. By joining with other riders to stand up for your rights, we can improve working conditions for food delivery riders.

Give us a call on 1800 714 754 or visit our website: [youngworkers.org.au/rights4riders](http://youngworkers.org.au/rights4riders)

## I WAS TOLD TO GET AN ABN. WHAT DOES THIS MEAN?

An Australian Business Number is a unique 11 digit number used to register a business with the Australian Business Register. Both Deliveroo and Foodora's contracts stipulate that a contractor must register an ABN in order to be engaged by the company.

## WHAT HAPPENS IF I'M INJURED?

Currently, riders for Deliveroo and Foodora are responsible for their own insurance. This means that if you are injured you will have to pay any medical costs and will not receive any pay while you are unable to work. If you are here on a visa, it is unlikely your travel insurance will cover an injury sustained while you are working.

Riders who are injured as a result of a collision with a car are entitled to make a claim with the Transport Accident Commission (TAC). The TAC covers accidents involving most motorised vehicles however other collisions, including those with other cyclists, will not be covered.

## WHAT HAPPENS IF MY BIKE IS DAMAGED?

As an independent contractor, you are responsible for any damage to your equipment and the company's equipment. You should take out your own insurance for your job.

Travel insurance is unlikely to cover you for injuries or damage sustained while working if you are on a visa.

## HOW MUCH NOTICE SHOULD I RECEIVE FOR MY SHIFTS? WHAT IS THE MINIMUM SHIFT LENGTH?

Deliveroo and Foodora contracts don't provide for a minimum notice or minimum shift period.

The Deliveroo contract states that preferred hours should be given by the rider on a weekly basis.

The Foodora contract states that riders should be available when they are rostered and provide at least 48 hours' notice if they are unable to work their scheduled shift. If a rider is rostered to work a weekend shift, they must provide notice by 10pm the Tuesday before the shift.

## SHOULD I BE PAID REGULARLY?

Yes. The Deliveroo contract states that contractors will be paid fortnightly. The Foodora contract says that riders will be paid within 10 days of submitting an invoice.

## **DO I STILL HAVE TO RIDE IN BAD WEATHER?**

Yes. There is no extra pay for wet or inclement weather in the contracts.

## **I'M A STUDENT, DO I NEED TO REPORT MY INCOME TO CENTRELINK?**

Yes, you should be reporting any income you receive from working as a delivery rider.

## **I'M HERE ON A STUDENT VISA, HOW MANY HOURS CAN I WORK?**

If you are here on a 573 visa or 574 visa, you can work 40 hours a fortnight during semester, including SWOTVAC and exam periods. This means you could work 15 hours one week and 25 the next, as long as you do not exceed 40 hours in any two-week period. You have unlimited working hours during holiday periods.

If you are on a working holiday or other type of student visa and you are unsure about your working entitlements, call the Young Workers Centre on 1800 714 754.

## **AS A CONTRACTOR, HOW DO I PAY TAX?**

Contractors are responsible for paying their own tax. Any income over the \$18,200 tax-free threshold that you receive from riding for Foodora or Deliveroo will be taxed.

You should be putting money aside from every pay in order to pay your tax obligations at the end of the financial year. You can roughly work out how much you will earn by taking your weekly wage and multiplying it by the number of weeks you expect to work during the financial year.

The financial year begins on July 1 and ends on June 30. You then have until October 31 to lodge a tax return.

## **DO I HAVE TO FACTOR IN THE GOODS AND SERVICES TAX (GST)?**

You only need to register for GST if you are earning over \$75,000 per financial year.

If you are required to pay GST, it will be calculated against the service you are providing - that is, the delivery of food. Your GST obligation cannot be calculated against the 'goods', or food, that you are delivering.

## **WHAT CAN I DO TO HELP?**

Visit [youngworkers.org.au/rights4riders](http://youngworkers.org.au/rights4riders) and fill out the survey

Pass this fact sheet on to other food delivery riders

Sign up to get involved with the campaign via the website



The Young Workers Centre is a free legal and education centre for workers aged under 30.

**PHONE:** 1800 714 754

**TEXT:** "HELP" to 0448 791 922

**VISIT** [youngworkers.org.au](http://youngworkers.org.au)