



## International Speaker Series – 2020 FAQ

**Nicholas D. Kristof Rescheduled to an Online Event on June 30<sup>th</sup> at 7pm.**

**Virtual doors will open at 6:45pm.**

**I've purchased tickets to hear Nicholas D. Kristof. What is happening to this event?**

WorldOregon is following guidance from public health officials and will hold no live events for the foreseeable future. This means that the rescheduled live event with Nicholas D. Kristof cannot take place in the Keller Auditorium on June 30, 2020. Instead, the event will be held virtually on this date. Your tickets will automatically transfer and you will be sent an email the day before the event date with your link to attend the event. The timing of the online event is June 30<sup>th</sup> at 7pm, with virtual doors opening at 6:45pm. We advise people to log on a little early to avoid technical difficulties before the start of the program.

**I've purchased multiple tickets and do not share the same household. How can my guest attend the event?**

When we send out the link to the event, you can share your email with your guest, so you can both view the event. Please do not share the link with anyone else. WorldOregon has the right to remove unregistered guests from the event room to ensure a good streaming experience for all.

**What should I do if I have technical difficulties during the event?**

We will be there to help you in real time. Our customer service line 503-964-4062 will be open the day of the event and we will continue to assist people during the event. We will also closely monitor our email [community@worldoregon.org](mailto:community@worldoregon.org) to further assist you.

**I've purchased Patron tickets and normally attend the reception. What is the plan now that the event is online?**

Sponsors and Patron ticket holders will receive an additional invitation to join a more intimate online pre-event on June 30<sup>th</sup>. Nicholas D. Kristof will discuss his new book "Tightrope: Americans Reaching for Hope" from 5:30 – 6:30pm with community leaders working with the M.J. Murdock Charitable Trust. There will be a limited opportunity to ask questions. You will receive a separate link to attend this online reception. You can [order](#) a copy of Tightrope from **Broadway Books** and support our local partner bookstore. Please note, there will not be a post-reception for this event due to the unprecedented circumstances.

**When will I receive the URL to attend the event?**

We will email all ticket holders on Monday, June 29<sup>th</sup> at 10am with your link to attend the event.

**Will I need a password for the event?**

You will not need a password to attend the event. The event will be held on Vimeo.com with a link that will be sent to you a day before the start of the event.

**I don't have a ticket to Nicholas D. Kristof. Can I still purchase a ticket?**

WorldOregon has decided not to reopen sales to this event to honor the original ticket purchases by our subscribers.

**How can I continue to support WorldOregon?**

We are very grateful for the increase in memberships and donations we have received from supporters like you. If you cannot attend this event, please support us by converting your ticket into a fully tax-deductible donation to WorldOregon. For those able, please consider making a donation to WorldOregon to support our programs at <https://www.worldoregon.org/donate>.

**How do I turn my ticket into a tax-deductible donation?**

To make your request, please email us before June 25<sup>th</sup> with this request. You can email us at [community@worldoregon.org](mailto:community@worldoregon.org) and you will receive your tax letter in the following couple of weeks. We cannot process requests made after Thursday, June 25<sup>th</sup> when we are preparing to send out the event links. If you chose the tax deduction, you and your guests will not be sent an event link to attend the event.

**Can I get a refund for my ticket purchase?**

WorldOregon's policy is that International Speaker Series tickets are nonrefundable. Due to the current health crisis, our programs are currently suspended and we are facing an uncertain future. Today, more than ever, we rely on your support to get us through this time. If you cannot attend the online event, we ask you to please consider supporting WorldOregon's work by turning the cost of your ticket into a tax-deductible donation. For further questions on this topic you can email us at [community@worldoregon.org](mailto:community@worldoregon.org)

**I didn't receive the event link. What should I do?**

We will send the event link a day prior to the event on June 29<sup>th</sup> at 10am. It is possible the link may land in your junk or clutter folder. If you have not received your email by noon, please contact us at [community@worldoregon.org](mailto:community@worldoregon.org) or by phone at 503-964-4062. This special phone line will open at 10am on June 30<sup>th</sup> until after the event has ended. We are here to assist you with your questions.

**Will there be an International Speaker Series in 2021?**

At WorldOregon, our mission is to connect Oregonians to the World by bringing you stimulating conversations about current global issues. We are dedicated to our mission and will bring you a speaker series next year, either in person or virtual. The wellbeing of our subscribers, speakers, and staff are of utmost importance to us and therefore we will continue to closely monitor health and safety advice. We will keep you updated as we know more. Our staff thanks you for your continued patience and support.

**Can I view the event at a later time?**

For contractual reasons this is not possible.

**Additional questions?**

Please contact us at [community@worldoregon.org](mailto:community@worldoregon.org) or by phone at 503-964-4062.