

September 1, 2020

## Watermain Replacement and Road Reconstruction on Dovercourt Road from Sudbury Street to College Street

**Contract: 20ECS-TI-103LR**

**Expected Start Date: September 21, 2020 Expected End Date: Summer 2021**

*\*Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portion of substandard water services on Dovercourt Road from Queen Street West to College Street. Crews will then reconstruct the road and replace sidewalk from Queen Street West to Dundas Street West, and resurface the road from Sudbury Street Queen Street West.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part that you own is from your house to the end of your property, the part that the City owns is from the end of your property to the watermain.

As part of the road reconstruction in 2021, safety enhancements will also be delivered. They include:

- Improving intersections to reduce pedestrian crossing distances and slow traffic turning right
- Raising the curb heights so it is more difficult for vehicles to mount the curb and encroach on pedestrian space
- Installing speed humps to help calm traffic

More information about the safety improvements and public consultation process involved in their selection can be found on the project webpage (see web address on Page 4). This project is part of the Council-approved 2020 Capital Works Program to renew our aging roads, infrastructure, improve water distribution and reduce the risk of watermain breaks.

**Please note: you may have received more than one Construction Notice from the City of Toronto, as there are a number of projects planned in the area. Please see map on Page 4 for details. In addition, work on Lisgar Street from Queen Street West to Dundas Street West is expected to start the week of August 30, 2020. Given that work on both Dovercourt Road and Lisgar Street will happen concurrently, the City's contractor will divide work on Dovercourt Road into phases (see map on Page 4 for details). The phasing approach will allow for distance between the two contracts in an effort to minimize traffic and parking impacts.**

### IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO

As restrictions on construction have been lifted by the Province of Ontario, City-led infrastructure will continue to proceed. During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and is expected to implement COVID-19 mitigation practices. For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://toronto.ca/covid-19).

### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Dovercourt Road in a house built before the mid-1950s, your water service may be made of lead. In the event that City records show your water service to be substandard (not copper and / or, less than ¾ inch in diameter), you will receive a separate letter with additional information. Please note that the City contractor may discover that your water service is substandard once they excavate in front of your property, despite City records. You will be notified if this happens.

### DOVERCOURT CONSTRUCTION ACTIVITIES

The City's contractor will:

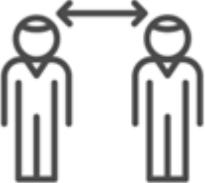
- Excavate the road and dig a trench to access and install the new watermain and dig up the road surface
- Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line
- Re-align maintenance holes and catch basins
- Repair curbs, gutters and driveways
- Re-pave road surface and restore all areas affected by construction

## WORK AND LOCATION

Street / Location	Road Re-construction	Water Service Replacement	Watermain Replacement	Road Resurfacing	Curb Raising / Speed Hump Install	Intersection*	Sanitary Sewer	Trench Restore
Dovercourt Sudbury to Queen	n/a	n/a	n/a	✓	n/a	n/a	n/a	n/a
Dovercourt Dundas to College	n/a	✓	✓	n/a	n/a	n/a	n/a	✓
Dovercourt Queen to Dundas *MacKenzie *Foxley *Argyle *Humbert	✓	✓	✓	n/a	✓	✓	n/a	n/a
Alma Gladstone to Dufferin	n/a	✓	✓	n/a	n/a	n/a	n/a	✓
Lisgar Queen to Argyle	n/a	✓	✓	n/a	n/a	n/a	✓	✓
Lisgar Afton to Dundas	n/a	✓	✓	✓	n/a	n/a	n/a	n/a

## WHAT TO EXPECT DURING CONSTRUCTION

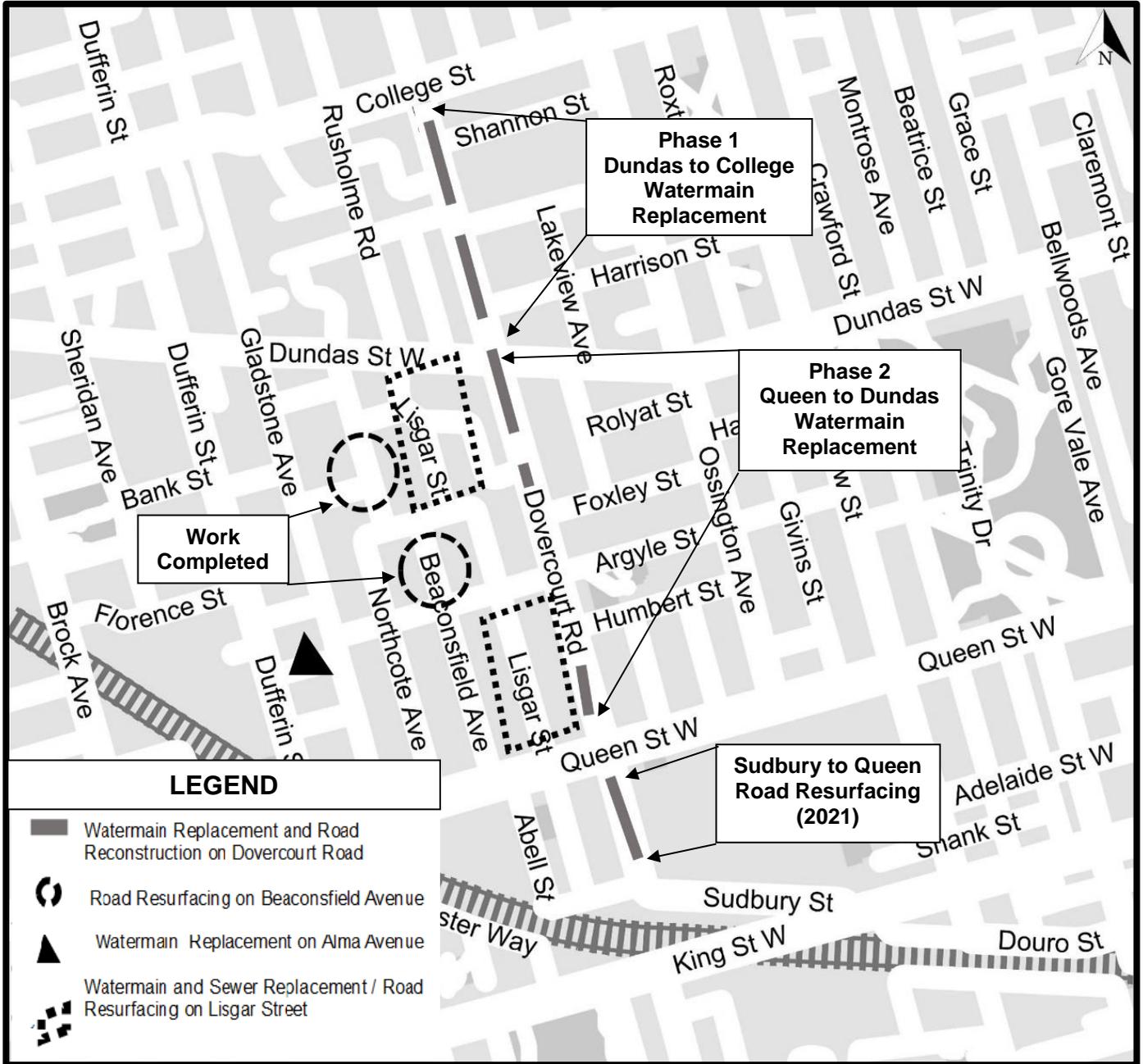
- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities;
- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately-owned items on City property.

	<b>Work Hours:</b> Work will take place Monday to Friday from 7 a.m. to 9 p.m., and Saturday from 9 a.m. to 7 p.m. The Contractor on this project may use extended work hours to minimize traffic disruption and to shorten the project duration.
	<b>Pre-Construction Inspection:</b> A pre-construction inspection of all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at the <b>exterior</b> of all properties to verify existing conditions. Affected properties will receive a separate notice to set up an appointment. All inspection staff will wear photo I.D. and carry photo equipment for this work.
	<b>Physical Distancing:</b> There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, exterior pre-construction inspections, and site restoration work (landscaping, installing pavers etc.). Contractor's staff will be identifiable by their high-visibility clothing.  Where possible, a phone number for a contact person on-site will be provided on notices, to answer questions about work near your property. At other times, the contractor may knock on your door, but will then step away the required distance to discuss the work that is taking place and what can be expected that day. Please practice physical distancing with workers so everyone can remain safe. If you have questions, call the contact provided on this notice.

	<p><b>Important information for owners of fences, walls, sprinkler systems / heated driveways and private landscaping features:</b> Property owners should remove items located within City property limits (boulevard) to avoid damage. This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have any of the above mentioned items, please contact the <b>Public Consultation Unit</b> listed on Page 4.</p>
	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an <b>emergency water shut off</b> to complete work.</p>
	<p><b>Water Flushing:</b> You will see water flushing or running in several areas along this project enabling the contractor to clean the new watermain. Before substandard water services are replaced to properties and the new watermain is put into service, the contractor ensures the new pipe meets Toronto Water's servicing and quality standards. <b>Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.</b></p>
	<p><b>Substandard Water Service Replacement:</b> If applicable to you, please take the time to read the letter that will be mailed to you as it contains information on how to prepare for replacement. If you want to replace the private portion-of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a></p>
	<p><b>Road and Sidewalk Access:</b> There will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times. <b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access.</p>
	<p><b>Accessible Accommodation:</b> Residents who require accommodation (level entry, longer notice, etc.) must contact the <b>Public Consultation Unit</b> listed on Page 4 to arrange for access during the construction period.</p>
	<p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets. Kindly note that in work zones traffic lanes will be reduced, so please obey signage. Efforts will be made to appropriately stage work zones on both Dovercourt Road and Lisgar Street.</p>
	<p><b>Parking:</b> Parking in the active work zone is not permitted as space is needed for construction equipment and materials. This project will affect on-street parking. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call <b>416-808-2222</b> for its location.</p>
	<p><b>Parking Violation Notice:</b> In an effort to reduce ticketing due to construction, the City encourages communities with construction to be patient as neighbours may need to temporarily relocate vehicles. If enforcement is called, enforcement must issue a yellow parking violation notice (ticket). If you receive a yellow notice during this construction work, do the following within 15 days of the notice date:</p> <ol style="list-style-type: none"> <li>1) Contact the site inspector or person listed on the Construction Notice and give them the yellow notice number.</li> <li>2) Dispute the parking violation notice online or in person following the process listed on the reverse side of the parking violation notice.</li> </ol> <p><b>You may use this construction notice as part of the explanation of why the violation should be cancelled. Please note:</b> violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in no parking zones).</p>
	<p><b>Water Stops:</b> As part of the watermain work, the City will restore water stop locations to the property line if the current location is not at the property line. Restoring the water stop to the correct location may affect landscape features, retaining walls and driveways (please see the restoration section for details regarding restoration of such affected areas).</p>

	<p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>
	<p><b>Garbage and Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b>Please ensure that you label your bins with your address.</b></p>

**MAP OF WORK AREA AND OTHER PLANNED PROJECTS**



**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us.

<b>Contract</b>	20ECS-TI-103LR
<b>Public Consultation Unit</b>	Michael Vieira, 416-392-0472, <a href="mailto:roadconstruction@toronto.ca">roadconstruction@toronto.ca</a>
<b>Ward 9 City Councillor</b> <b>Ward 10 City Councillor</b>	Ana Bailão, 416-392-7012, <a href="mailto:councillor_bailao@toronto.ca">councillor_bailao@toronto.ca</a> Joe Cressy, 416-392-4044, <a href="mailto:councillor_cressy@toronto.ca">councillor_cressy@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Websites</b>	<a href="http://toronto.ca/downtownconstructionprojects">toronto.ca/downtownconstructionprojects</a> , or <a href="http://toronto.ca/dovercourt">toronto.ca/dovercourt</a>

Para obter assistência em português, é favor ligar 311

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.