

# 2017 UTILITY MANAGEMENT FORUM

The Water Environment Association of Ontario is once again providing a comprehensive forum to meet the needs of utility managers and other water sector leaders in the Province. This one day session provides utility managers with an opportunity to interact in an open and information filled forum, which will address the problems they face daily, and discuss solutions and initiatives practiced by others in dealing with them.

## FEATURED SMART CITIES PANEL



**Arash Farajian**, Toronto Water, a division of the City of Toronto

As business operations consultant to the Director of the Distribution & Collection Section within Toronto Water, Arash is responsible for providing senior management with advice and support related to strategic planning, customer service improvements, emergency management planning and technology investments in the areas of GIS and water/wastewater system management and monitoring. Arash has played a key role in leading Toronto Water's responses to numerous emergency related weather events including city-wide basement flooding in 2013 and frozen services in 2015 resulting to over 5000 service requests.



**Hubert Colas, Eng. PhD.**, FluksAqua

Hubert is President of the Americas at FluksAqua, the new online community created by a dedicated group of water and wastewater operators for their peers. Prior to this, Hubert held multiple functions at the engineering-consulting firm BPR, now a Tetra Tech division, during 21 years, most notably as President and General Manager of BPR CSO from 2004 to 2013 and board member. Hubert cumulates 30 years of experience in water management, hydrology, hydraulics, and in real-time control of wastewater systems, mainly for municipal clients. He acted as project director on many projects in Canada, the USA and in Europe.



**Alain M. Lalonde, P.Eng.**, Echologics, a Mueller Technologies Company

Over his 22 year career in the water industry, Alain Lalonde has helped to promote and implement leading edge approaches and methodologies to assess and reduce Non-Revenue Water (NRW). A recognized authority in NRW management, Alain has managed some of the largest real loss reduction programs within Canada and has also worked internationally in the USA, Mexico, Brazil, and Dominican Republic. He is an active member of the AWWA Water Loss Control Committee, IWA Water Loss Specialist Group and OWWA Water Distribution Committee.

### DATE

Tuesday  
October 24, 2017

### LOCATION

Toronto Botanical  
Gardens  
777 Lawrence Ave E,  
North York, ON

### HOTEL

Edward Hotel  
North York  
185 Yorkland Blvd,  
North York, ON

